Team ID: PNT2022TMID32772

Define 1. CUSTOMER SEGMENT(S)
Customer is living alone in his old age without the help to take medicines on time. Explore AS 5. AVAILABLE SOLUTIONS 6. CUSTOMER CONSTRAINTS CC Due to his age he cant remembers the time correctly and keep forget to take If the time arrives the app will send the medicine name to the medicine on time. IOT device. The device will notify AS, differentiat the customer. fit into J&P RC BE 2. JOBS-TO-BE-DONE / PROBLEMS 9. PROBLEM ROOT CAUSE 7. BEHAVIOUR Due to his old age he forgets to The seniors are living The customer approach the trustworthy/knowledgeable person to solve his/her problems then find the medicine reminder take medicine on time. alone due to their childrens work life The medicine should be taken on because of living alone time. into BE. through them to take medicine on they forgets to take time. medicine on time.



| 4. EMOTIONS: BEFORE / AFTER stress due to forgets the time. After the usage of app they will be happy. | | |
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