

## **Assignment 3**

- 1. Create a Bucket in IBM object storage**
- 2. Upload an 5 images to ibm object storage and make it public. Write the html code**
- 3. Upload a css page to the object storage and use the same page in the html code**
- 4. Design a chatbot using IBM Watson assistant for hospital. submit the URL of chat**
- 5. Create watson assistant services with 10 steps and use 3 conditions**



Cloud Object Storage - IBM Cloud

cloud.ibm.com/objectstorage/cm%3Av1%3Abluemix%3Apublic%3Acloud-object-storage%3Aglobal%3Aa%2F3ef65a4f34c94a40abeff5276c1bf66a%3A10bd999e-190a-4c32-a39b-be503...

IBM Cloud

Search resources and products...

Cloud Object Storage

Storage instances

Cloud Object Storage-d9

**Buckets**

Integrations

Endpoints

Usage details

Service credentials

Connections

Plan

Console or to list buckets using the REST API.

**Access policies**

Policy type

☒ User ☐ Service ID ☐ Access Group

Select a user:

Kirthiga 813819106058@smar x v Add users

Role for this bucket:

Writer

As a Writer

Create

Access policy update

**Access group policy created**

A new access policy for this bucket was created for the group:  
Public Access  
To delete/edit go to the IAM console.

**Public access**

**Warning:**  
Granting Public access to this bucket will allow anyone to access the bucket. To revoke public access, remove the "Public access" policy from this bucket within [Access groups](#)

Status: **Enabled**

Role for this bucket:

Cloud Object Storage - IBM Cloud

cloud.ibm.com/objectstorage/cn%3Av1%3Abluemix%3Apublic%3Acloud-object-storage%3Aglobal%3AA%2F3ef65a4f34c94a40abef5276c1bf66a%3A10bd999e-190a-4c32-a39b-be503...

IBM Cloud

Search resources and products...

CatalogManageKirthiga 81381910605...

Storage / Cloud Object Storage-d9 /

containmentzonealertapp

TransfersDetailsActions...

ObjectsConfigurationPermissions

If you're seeing more usage than expected, versions count towards your usage or you may have incomplete uploads [Learn more](#)

Prefix filter

Upload

<input type="checkbox"/>	Object name	Archived ⓘ	Size	Last modified	
<input type="checkbox"/>	th ...jif		22.1 KB	2022-11-10 3:55 PM	⋮
<input type="checkbox"/>	th ...jif		25.2 KB	2022-11-10 4:01 PM	⋮
<input type="checkbox"/>	th ...jfit		25.0 KB	2022-11-10 4:02 PM	⋮
<input type="checkbox"/>	th ...jfit		11.4 KB	2022-11-10 4:02 PM	⋮
<input type="checkbox"/>	L...fif		26.4 KB	2022-11-10 3:55 PM	⋮

Drag and drop files (objects) here or click to upload

Cloud Object Storage - IBM Cloud

IBM Watson Assistant

(1) WhatsApp

IBM-Project-24205-1639939712

Assignment-4.pdf

cloud.ibm.com/objectstorage/cn%3A%3Apublic%3Acloud-object-storage%3Aglobal%3Aa%2F3ef65a4f34c94a40abeff5276c1b956a%3A10bd999e-190a-4c32-a39b-be5037939e05%3A%3A7bucket=containmentzonealertapp&bucketR...

IBM Cloud

Search resources and products...

CatalogManageKirithiga 813819106058@smarti...

Storage / Cloud Object Storage-d9 /

containmentzonealertapp

TransfersDetailsActions...

ObjectsConfigurationPermissions

Warning: All objects in this bucket have public view access.

If you're seeing more usage than expected, versions count towards your usage or you may have incomplete uploads [Learn more](#)

Prefix filter

Object name

Archived ⓘ

Size

Last modified

styles.css

22.1 KB

2022-11-10 3:55 PM

th ...tif

25.2 KB

2022-11-10 4:01 PM

th ...tif

25.0 KB

2022-11-10 4:02 PM

th ...tif

11.4 KB

2022-11-10 4:02 PM

t...tif

26.4 KB

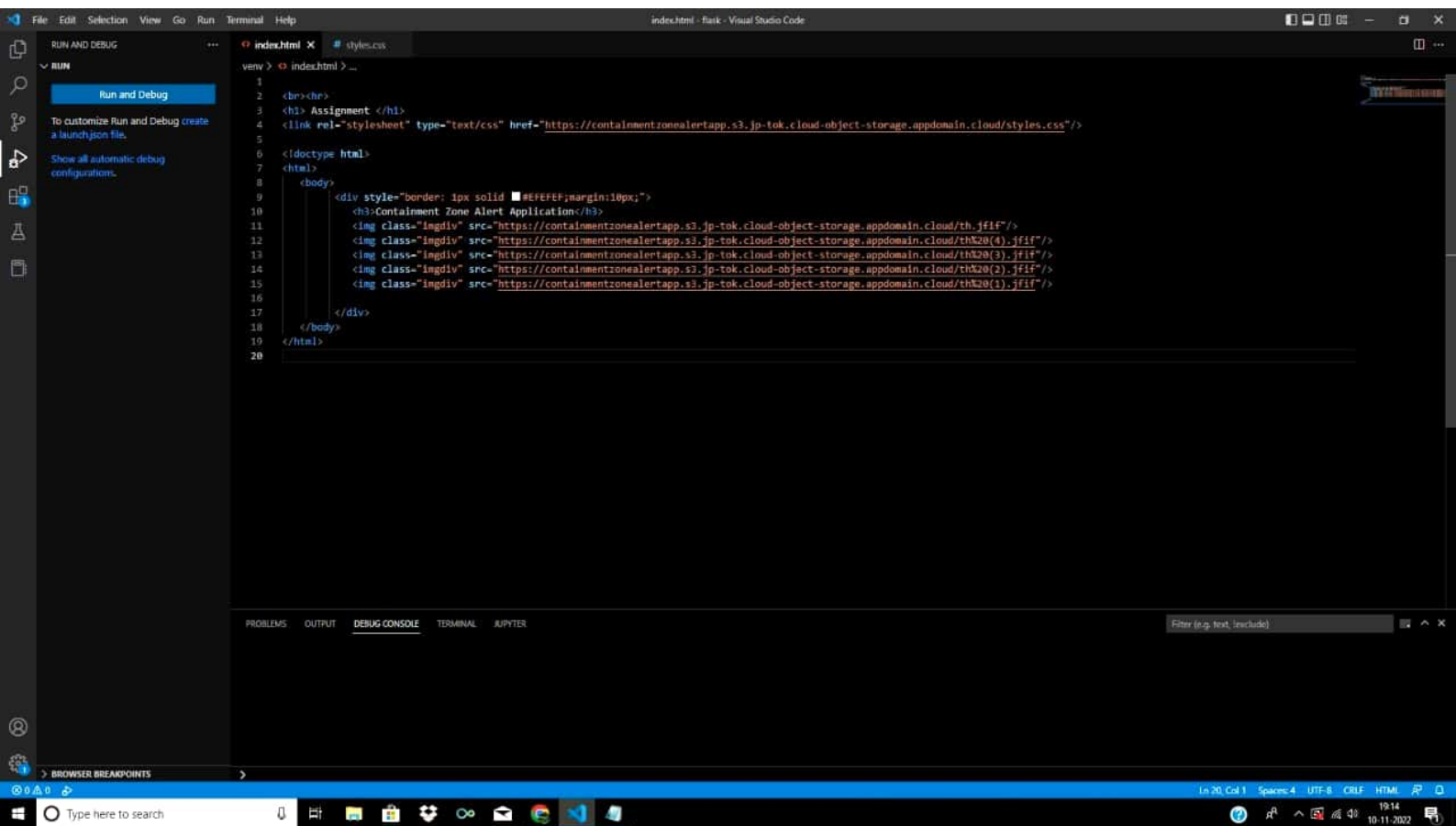
2022-11-10 3:55 PM

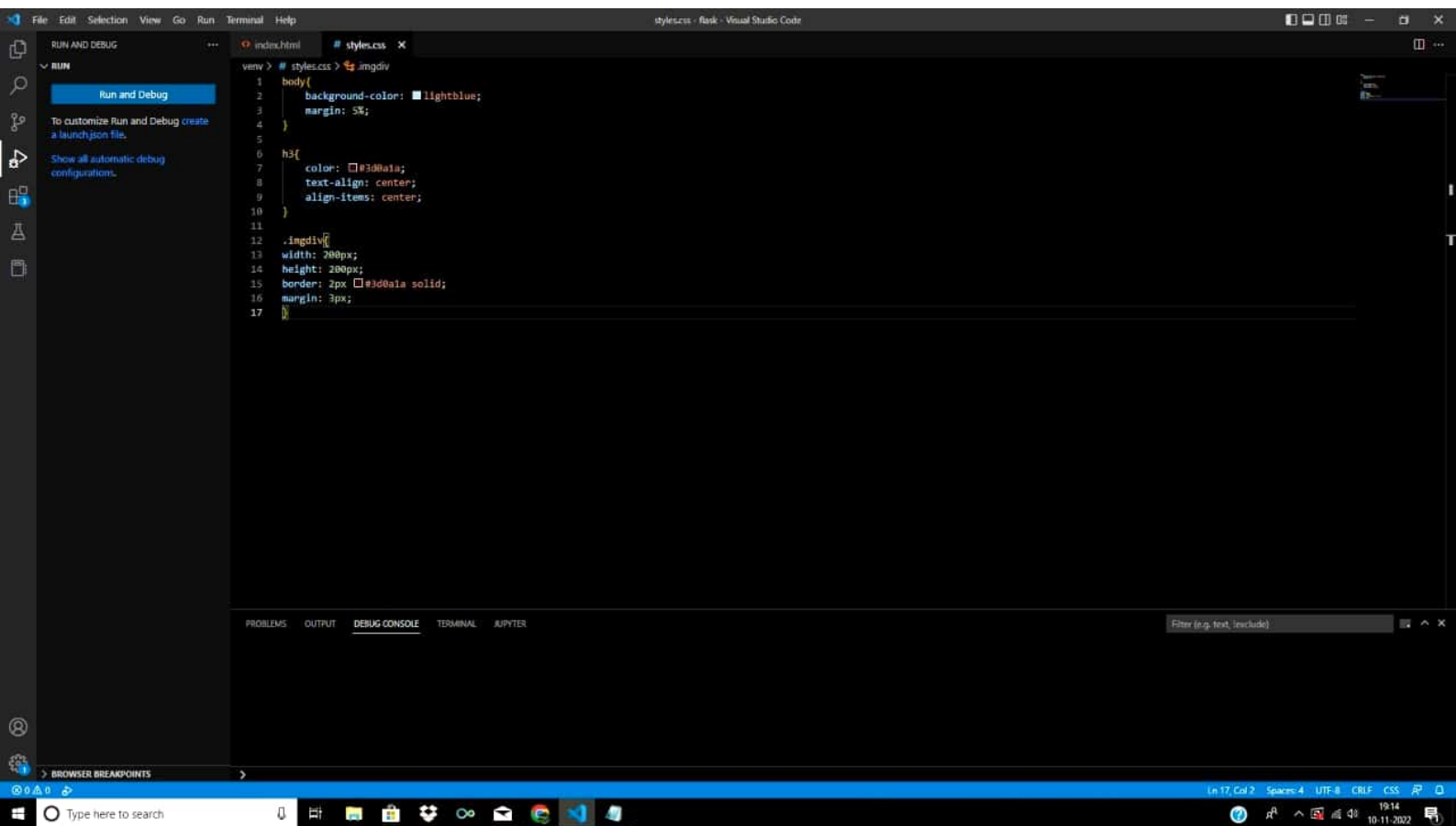
Drag and drop files (objects) here or click to upload

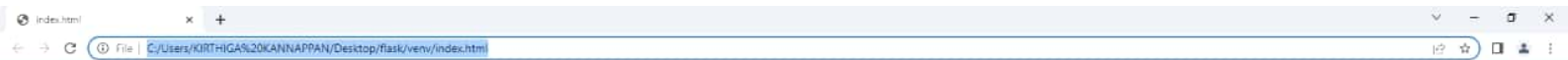
Type here to search

19:17 10-11-2022

Scanned with CamScanner







## Assignment

### Containment Zone Alert Application





Cloud Object Storage - IBM CloudIBM Watson AssistantWhatsAppIBM-Project-24205-1639939712Assignment -4.pdf

au-syd.assistant.watson.cloud.ibm.com/cm%3A%1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F3ef55a4f34c94a40abef5276c1bf66a%3A2fbbec30-822e-4f0d-bf89-e6e1535d834df%3A%3A%3Aassistants/b35048cd-2dc5-40ea-ac8c-ef26ca69a...

IBM Watson AssistantLifeUpgradeHospitalLearning centerSystem is training.

Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Actions sit at the core of the new Watson Assistant build process. Think of them as problems or tasks that your customers want your assistant to resolve for them. They include the complete interaction between a customer and your assistant for a specific question or request.

[Find out more](#)[Take a tour](#)[Build with our guide](#)

Name	Last edited	Examples Count	Status	
Confirm an appointment	an hour ago	7	<span></span>	1

Items per page: 50Showing 1-1 of 1 actions11 of 1 pages

Preview

**<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageUrl=https%3A%2F%2Fau-syd.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-26bbec30-822e-4fod-bf89-e6e1535d834d%3A%3Ab35048c4-2dc5-40ea-ac8c-ef26ca69a4e4&integrationID=e2007ddd-od12-4716-961b-4a596eb29345&region=au-syd&serviceInstanceID=26bbec30-822e-4fod-bf89-e6e1535d834d>**

IBM Watson Assistant Lite Upgrade Hospital Learning center

### Confirm an appointment

Customer starts with:  
Appointment confirmation

Conversation steps

Let's confirm your appointment. I'll need to authenticate you first. What's the email address...

1 is **Regex**

Continue to next step

2 is **Yes**

Thanks. I've found you in our system: <br /> You currently have an appointment scheduled for...

2 is **No, I'd like to...** **Yes, confirm...**

Continue to next step

2 is **Yes, confirm this appointment**

Great! You're all set. We'll see you at your upcoming appointment.

3 is **Action complete**

2 is **No, I'd like to make a modification**

What change would you like to make?

4 is **Change this a...** **Cancel this a...**

Continue to next step

4 is **Cancel this appointment**

Sounds good. Confirming you'd like to cancel your appointment on **Current date** at...

New step +

### Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action

Total: 7

Enter a phrase

Appointment check

Appointment services

Verify my appointment

I want to confirm my appointment

Confirm upcoming appointments

Confirm my appointment

Appointment confirmation

### Preview

Great customer [default]

Welcome, how can I assist you?

Appointment services

Confirm an appointment recognized

Let's confirm your appointment. I'll need to authenticate you first. What's the email address associated with the appointment?

abcd@gmail.com

What day works best for you?

Choose a date (mm/dd/yyyy)

11/14/2022

11/14/2022

What time works best for you on Nov 14, 2022?

Type something...

IBM Watson Assistant Lite Upgrade Hospital Learning center

Confirm an appointment

2 is Yes, confirm this appointment

Great! You're all set. We'll see you at your upcoming appointment

Action complete

2 is No, I'd like to make a modification

What change would you like to make?

4 Change this a... Cancel this a...

Continue to next step

4 is Cancel this appointment

Sounds good. Confirming you'd like to cancel your appointment on **Current date** at...

Confirmation

Continue to next step

4 is Change this appointment

9 is 11/10/2022 10 is 06:37 PM

6 Your appointment has been cancelled. <br /> What other day you want the appointment?

Action complete

5 is No

Not a problem!

7 Re-ask previous step(s)

New step +

Step 6 is taken with conditions

Conditions 3 conditions

If All of this is true:

4. What change would you like to m...	is	Change this appointment	x
and 9. What "day" works best for you?	is on	11/10/2022	x
and 10. What "time" works best for y...	is at	06:37 PM	x
and Add condition +			

New condition group +

Assistant says

Your appointment has been cancelled.

What other day you want the appointment?

Define customer response

And then

End the action

Preview

IBM Watson Assistant Lite Upgrade Hospital Learning center

### Confirm an appointment

Customer starts with: Appointment confirmation

Conversation steps

Let's confirm your appointment. I'll need to authenticate you first. What's the email address...

1 is [Regex](#)

Continue to next step

2 is [Yes](#)

Thanks, I've found you in our system: <br /> You currently have an appointment scheduled for:

[No, I'd like to...](#) [Yes, confirm...](#)

Continue to next step

2 is [Yes, confirm this appointment](#)

Great! You're all set. We'll see you at your upcoming appointment.

3 Action complete

2 is [No, I'd like to make a modification](#)

What change would you like to make?

4 [Change this a...](#) [Cancel this a...](#)

Continue to next step

4 is [Cancel this appointment](#)

Sounds good. Confirming you'd like to cancel your appointment on [Current date](#) at...

New step +

Step 2 is taken with conditions

Conditions

1 condition

If All of this is true:

5. Sounds good. Confirming you'd li... is Yes

and Add condition +

New condition group +

Assistant says

Thanks, I've found you in our system!

You currently have an appointment scheduled for [Current date](#) at [Current time](#).

Would you like to confirm this appointment?

[Yes, confirm this appointment](#) [No, I'd like to make a modification](#)

Edit response Edit validation

And then

Continue to next step

Preview

IBM Watson Assistant Lite Upgrade Hospital Learning center

Confirm an appointment

Re-ask previous step(s)

1 is Change this appointment

Alright, let's get your appointment updated. <br /> How long would you like to meet for?

8 15 minutes 1 hour + 1

Continue to next step

What day works best for you?

9 Date

Continue to next step

What time works best for you on Step 9?

10 Time

Continue to next step

11 Tr customer\_name is Defined  
customer\_phone is Defined  
Great, Just to confirm, you'd like to book an appointment on Step 9 at Step 10 for.  
Not quite Yes that's right

Continue to next step

11 is Not quite

12 Sorry about that. Let's try again

Re-ask previous step(s)

New step +

Step 11 is taken with conditions

Conditions

If All of this is true:

Tr customer\_name is defined

and customer\_phone is defined

and Add condition +

New condition group +

Assistant says

Great. Just to confirm, you'd like to book an appointment on 6 What "day" works best for you? at 10. What "time" works best for you on for 6. Alright, let's get your appointment up.

Is that correct?

Yes that's right. Not quite

Edit response Edit validation

And then

Continue to next step

Preview