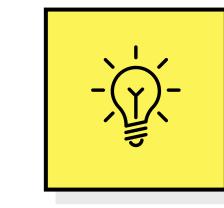
W SW

PERSONAL EXPENSE TRACKER

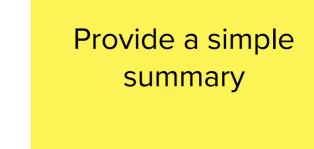
Date	04 October 2022
Team ID	PNT2022TMID47331
Project Name	Personal Expense Tracker Application
Maximum Marks	4 marks

SCENARIO Browsing, booking, **Entice Exit Enter Extend** Engage attending, and rating a local city tour How does someone What do people What happens after the What do people In the core moments initially become aware experience is over? typically experience in the process, what experience as they of this process? as the process finishes? begin the process? happens? Steps What does the person (or group) The user will use our Customer can check The income and expense will be Account can be Clear description typically experience? User can set the Transaction details Detects if expense application again and about application will be provided created using customer's details. User will have very Entire process will be their account amount limit to be will be provided exceed the limit. again if the used stopped. nice experience balance amount spend. once. Interactions What interactions do they have at Feedback will be get User's feedback will Notification will be Admin will instruct If the expense from the user. each step along the way? be considered. User can interact sent if the customer the user to update User can interact Data will be stored in exceed income a didn't update the expense for long time. with customer care We ask them to with customer care the expense Database. notification will be An alert message will by using help section. increase the budget periodically. by using help section. People: Who do they see or talk to? be send. send. if exceeds. Places: Where are they? Things: What digital touchpoints or physical objects would they use? **Goals & motivations** At each step, what is a person's User's can live their life peacefully Unnecessary The user can spend the primary goal or motivation? The user feel safe to user will know how Use to track the Help the user have user can live with the money without any expense can be Analyze the Staying within the ("Help me..." or "Help me avoid...") fright if more amount without any financial much they spend. better life. spend money. expense. Track their expense. avoided. still remains in budget tensions. **Positive moments** What steps does a typical person find enjoyable, productive, fun, Spending the money with this app is more No trouble in service Most of the Our application is User will love to use the application. Entire data will be Users can save their motivating, delightful, or exciting? since we using cloud technology. Happy mind set. Free of cost easy to use visualized more secure. **Negative moments** corrupted values may damage the graph. What steps does a typical person User feels People think their People think that the Slow internet may cause trouble. User may forget the expense some times. People may recommend. Suggest other about application. find frustrating, confusing, angering, admin will monitor personal details may Time delay update the expenses. every activities. costly, or time-consuming?



Areas of opportunity

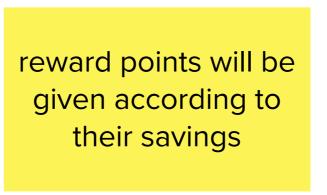
How might we make each step better? What ideas do we have? What have others suggested?



Easy to compare with others

Used to reduce the expense

Helps the user to save money



User understand need of the application

User friendly feedback