

Creation of Loan Queries

The screenshot displays the IBM Watson Assistant interface for creating a new conversation step. The browser address bar shows the URL: `us-south.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F54b805da98c94b85a32c2f4270296986%3Afa12fad-...`. The interface includes a top navigation bar with "IBM Watson Assistant", "Trial", "29 days left", "Banking bot", and a "Learning center" link. On the left, a "Conversation steps" panel shows a list of steps: Step 1 (what type of Loan are you looking at?), Step 2 (Please take the following documents and move towards our nearest branch), and Step 3 (please take the following documents and move towards our nearest branch). The main workspace is titled "loan" and shows the configuration for Step 1. It includes a "Step 1 is taken" dropdown set to "without conditions", an "Assistant says" text area containing "what type of Loan are you looking at?", and a "Choose an option" button. Below the text area are "Edit response" and "Edit validation" buttons. At the bottom, the "And then" section shows a "Continue to next step" option. A "Preview" button is located in the bottom right corner. The Windows taskbar at the bottom shows the search bar, task view, and several application icons, along with system information: 24°C Mostly clear, 22:42, 18-11-2022.

IBM Watson Assistant Trial 29 days left Banking bot Learning center

loan

Customer starts with:
loan

Conversation steps

1 what type of Loan are you looking at?
House loan Gold loan + 4
Continue to next step

1 is House loan

Please take the following documents and move towards our nearest branch
 - Loan...

Go to action: Index

1 is Gold loan

please take the following documents and move towards our nearest branch
 - Passport (N...

New step +

Step 1 is taken without conditions

Assistant says

what type of Loan are you looking at?

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview



Demo of Loan Queries

Preview



Create a bank account

General queries

Loan queries

Net banking

Loan queries

go to loan

what type of Loan are you looking at?

Select an option

Personal loan

House loan

Gold loan

Type something...

