

Creation of General Banking Queries

The screenshot displays the IBM Watson Assistant web interface for configuring a 'Banking bot'. The browser address bar shows the URL: `us-south.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F54b805da98c94b85a32c2f4270296986%3Afa12fad-...`. The interface includes a top navigation bar with 'IBM Watson Assistant', 'Trial', '29 days left', 'Banking bot', and a 'Learning center' link. The main workspace is titled 'general' and contains the following elements:



- Customer starts with:** A dropdown menu set to 'general'.
- Conversation steps:** A list of steps for the conversation flow.
 - Step 1:** The trigger is 'select the general queries listed below...'. The response is a bubble containing 'Bank workin...'. Below the bubble is a 'Continue to next step' button. A list of actions is shown: '1 is Bank working days', '1. Banks now are not only open on weekdays', and '2 (Monday to Friday) but also on Saturdays. 2. As per ...'. A 'Go to action: Index' link is at the bottom.
- Step 1 is taken:** A dropdown menu set to 'without conditions'.
- Assistant says:** A text area containing 'select the general queries listed below...'. Below the text area is a bubble with 'Bank working days'. There are 'Edit response' and 'Edit validation' buttons.
- And then:** A dropdown menu set to 'Continue to next step'.

At the bottom right, there is a 'Preview' button with a play icon. A 'New step +' button is located at the bottom left of the workspace.

The Windows taskbar at the bottom shows the search bar, task view, and several application icons. The system tray on the right indicates a temperature of 24°C, 'Mostly clear' weather, and the date/time: 22:41 on 18-11-2022.

Demo of General Banking Queries

Preview

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select the general queries listed below...

Bank working days

Type something... 