

Creation of Index

The screenshot displays the IBM Watson Assistant web interface. At the top, the browser address bar shows the URL: `us-southassistant.watson.cloud.ibm.com/crn%3Aav1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F54b805da98c94b85a32c2f4270296986%3Afa12fad-...`. The page header includes "IBM Watson Assistant Trial", "29 days left", "Banking bot", and a "Learning center" link.

The main workspace is titled "index". On the left, a "Conversation steps" sidebar lists three steps:

- Step 1: "How can I help you?" with buttons for "Loan queries", "Net banking", and "+ 2". It includes a "Continue to next step" link.
- Step 2: "Choose which type of Account you have to create?" with buttons for "Savings acco..." and "Current acco...". It includes a "Continue to next step" link.
- Step 3: "This step has no content".

A "New step +" button is located at the bottom of the sidebar.

The main area shows the configuration for "Step 1 is taken" with the condition "without conditions". Below this, the "Assistant says" section contains a text input field with the placeholder text "How can I help you?". Below the input field, there are buttons for "Create a bank account", "General queries", "Loan queries", and "Net banking". There are also links for "Edit response" and "Edit validation".

At the bottom of the main area, the "And then" section shows a "Continue to next step" link.

A "Preview" button with a play icon is located at the bottom right of the workspace.

The Windows taskbar at the bottom shows the search bar with the text "Type here to search", several application icons, and system status information: "24°C Mostly clear", "ENG", and the time "22:39 18-11-2022".

Creation of Choosing Account

The screenshot displays the IBM Watson Assistant interface for configuring a conversation step. The browser address bar shows the URL: `us-south.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F54b805da98c94b85a32c2f4270296986%3Afa12fad-...`. The interface includes a sidebar with a list of conversation steps, a main configuration area, and a bottom status bar.

Conversation steps (left sidebar):

- Step 1: How can I help you? (Loan queries, Net banking, +2)
- Step 2: Choose which type of Account you have to create? (Savings acco..., Current acco..., Continue to next step)
- Step 3: This step has no content (Go to action: loan)
- Step 4: General queries

Step 2 configuration (main area):

Step 2 is taken with conditions

Conditions: 1 condition

If All of this is true:

- 1. How can I ... is Create a bank account

and Add condition +

New condition group +

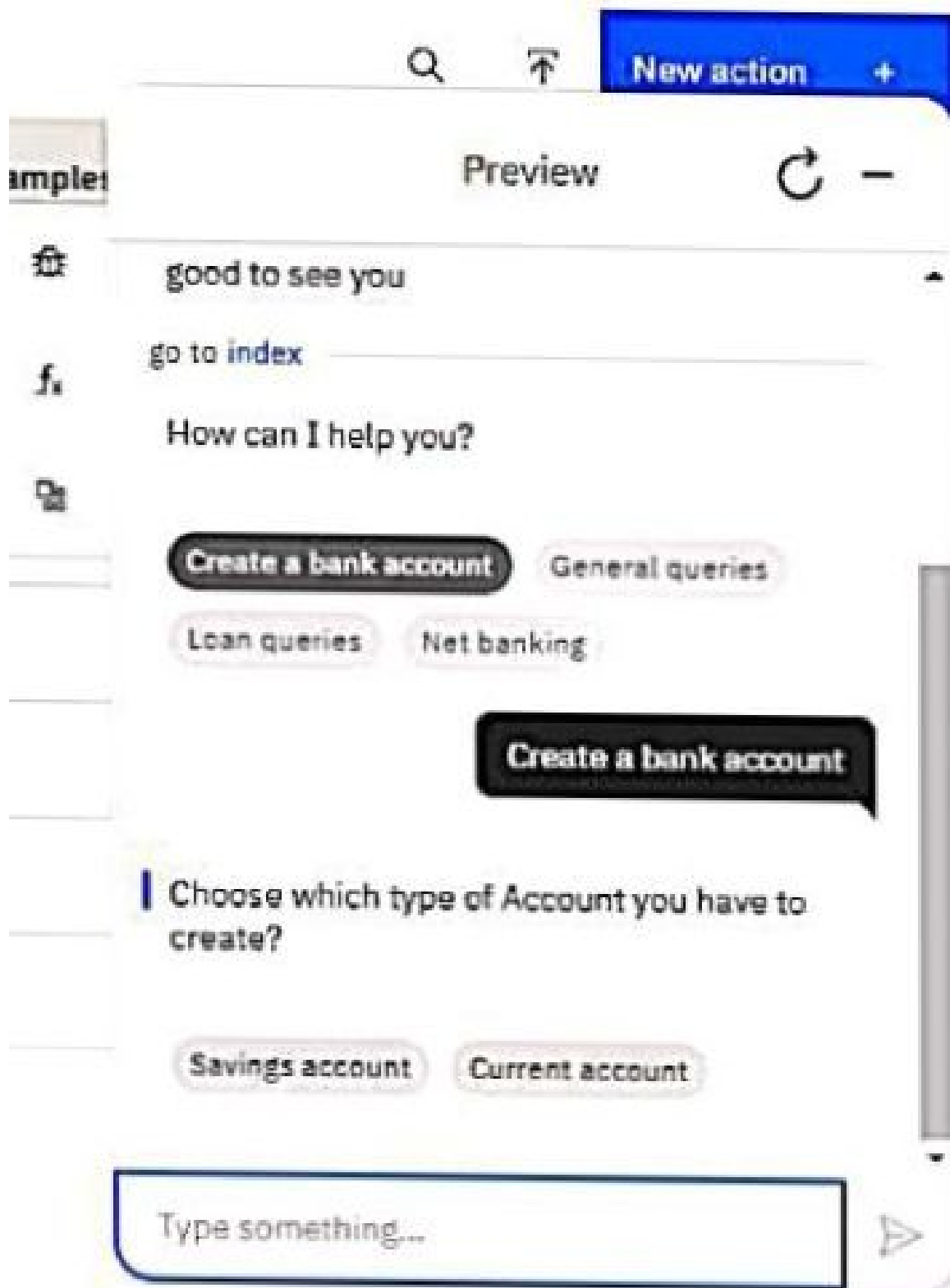
Assistant says (bottom right):

Choose which type of Account you have to create?

Bottom status bar:

Type here to search | 24°C Mostly clear | ENG | 22:39 18-11-2022

Demo of Choosing Account



Creation of Savings Account

IBM Watson Assistant Trial 29 days left Banking bot Learning center

savings

Customer starts with: savings

Conversation steps

1 which type of savings account do you want to create?

Regular Savi... Kids Savings ... + 1

Continue to next step

1 is Regular Savings Account

Great!!! Please take the following documents and move forward to your nearest branch. 1. Aadhar...

2 Go to action: Index

1 is Regular Savings Account

Great!!! Please take the following documents and move forward to your nearest branch. 1. Aadhar...

New step +

Step 1 is taken without conditions

Assistant says

which type of savings account do you want to create?

Regular Savings Account Kids Savings Account Zero Balance Savings Account

Edit response Edit validation

And then

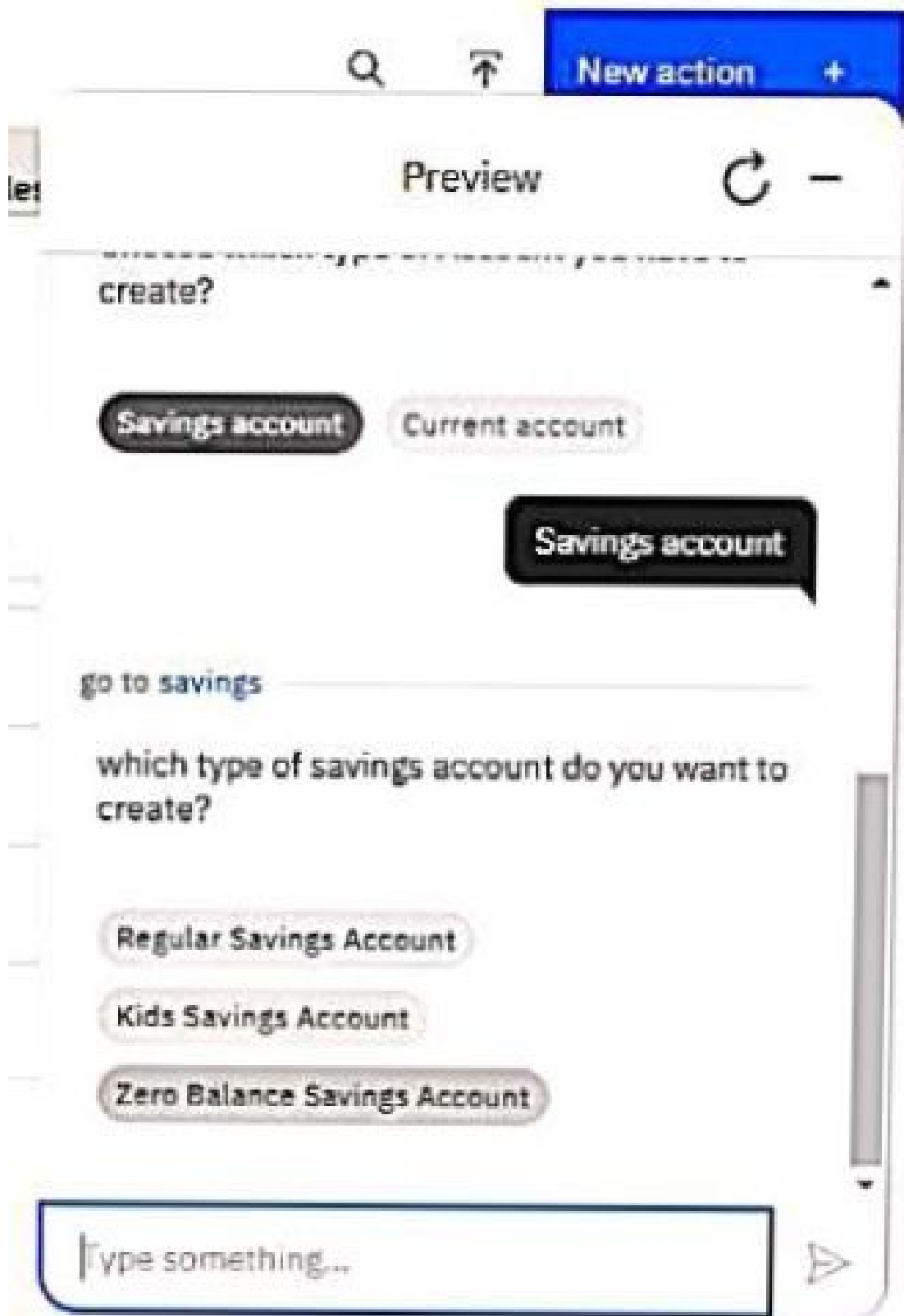
Continue to next step

Preview

Type here to search 24°C Mostly clear 22:39 18-11-2022



Demo of Choosing Accounts



Creation of Current Account

The screenshot displays the IBM Watson Assistant web interface for configuring a conversation named "current".

Top Bar: Shows the IBM Watson Assistant logo, a trial status with "29 days left", a "Banking bot" dropdown, and a "Learning center" link.

Conversation Steps (Left Sidebar):

- Customer starts with:** current account
- Conversation steps:**
 - Step 1: "what's your company type?" with buttons for "proprietorship" and "partnership". A "Continue to next step" button is at the bottom.
 - Step 2: "1 is proprietorship". Below it, a task: "Please take the following Documents and approach the closest branch. 1. Income Tax..."
 - Step 3: "1 is partnership". Below it, a task: "Please take the following Documents and approach the closest branch. 1. Income Tax..."




Step 1 Configuration (Main Editor):



- Step 1 is taken:** without conditions
- Assistant says:** A text input field containing "what's your company type?". Below the field are buttons for "proprietorship" and "partnership".
- And then:** Continue to next step

Bottom Bar: Includes a "New step +" button and a "Preview" button.

Taskbar (Bottom): Shows a Windows taskbar with a search bar, application icons, and system information: 24°C Mostly clear, ENG, 22:40, 18-11-2022.

Demo of Current Account

  **New action** 

Preview  

Create a bank account

Choose which type of Account you have to create?

Savings account **Current account**

Current account

go to **current**

what's your company type?

proprietorship **partnership**

