

Project Design Phase-2

Customer Journey

Date	21 October 2022
Team ID	PNT2022TMID02869
Project Name	Visualizing and Predicting Heart Diseases with an Interactive Dash Board

Customer Journey :

A customer journey map is a diagram (or several diagrams) that depict the stages customers go through when interacting with a company, from buying products online to accessing customer service on the phone to airing grievances on social media.

