Ideation Phase

Define the Problem Statements

Date	3 September 2022
Team ID	PNT2022TMID02758
Project Name	University Admit Eligibility Predictor
Maximum Marks	2 Marks

Customer Problem Statement Template:

A problem statement is created to understand customer's point of view. The Customer Problem Statement template helps us focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows us and team to find the ideal solution for the challenges the customers face. Throughout the process, we'll also be able to empathize with your customers, which helps you better understand how they perceive our product or service.

I am	Describe customer with 3-4 key characteristics - *who are they?*	Describe the customer and their attributes here
I'm trying to	List their outcome or "job" the care about - *what are they trying to achieve?*	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way – *what bothers them most?*	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – *what needs to be solved?*	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – *how does it impact them emotionally?*	Describe the emotions the result from experiencing the problems or barriers

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	a student	enroll in a master's degree	I am unaware about cut-off marks	I can't find trustworthy info on web	anxious
PS-2	a student	enroll in a master's degree	I am unawareabout visa formalities	I can't find people to guide me	frustrated
PS-3	a student	enroll in a master's degree	I am unaware of scholarship opportunities	I can't find helping organizations	depressed
PS-4	a student	enroll in a master's degree	I am unaware of admission process	I can't find a guide	dejected