

## **Team ID: PNT2022TMID23905**

Empathy map for understanding customer problems

# THOUGHTS AND FEELINGS

What are the things to be count? what are worries and expectation?

Meeting customer Expectation

Major problem and effects

#### HEARING

What behavior have we observed? What can we imagine them doing?

Updating the Product

Solution for Customers

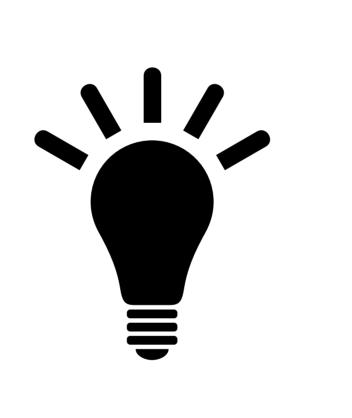
## SEE

what market offers? what the data convey?

Analysing the data

Tracking profit and loss

understanding the data



## **PROCESS**

Attitude in public

Gathering and Cleaning Of Data

Preprocessing the Data