












Project Design Phase-II

Customer Journey

Date	24 th October 2022
Team ID	PNT2022TMID12375
Project Name	AI- based localization and classification of skin disease with erythema

<div>SCENARIO</div> <div>Browsing, booking, attending, and rating a local city tour</div>	<div>  </div> <div>Entice</div> <div>How does someone initially become aware of this process?</div>	<div>  </div> <div>Enter</div> <div>What do people experience as they begin the process?</div>	<div>  </div> <div>Engage</div> <div>In the core moments in the process, what happens?</div>	<div>  </div> <div>Exit</div> <div>What do people typically experience as the process finishes?</div>	<div>  </div> <div>Extend</div> <div>What happens after the experience is over?</div>	
<div>  </div> <div>Steps</div> <div>What does the person (or group) typically experience?</div>	<div> <div>Searching through the internet</div> <div>Most people first search through the internet for solutions</div> </div> <div> <div>Getting Suggestion</div> <div>Getting suggestion from friends, family and social media</div> </div> <div> <div>Symptoms</div> <div>Then body will react to the disease and the symptoms appear.</div> </div>	<div> <div>Getting ideas</div> <div>They can ask questions or discuss how to solve the disease and they can get an idea</div> </div> <div> <div>Getting know about their disease</div> <div>By asking the question how to searching through the internet they can know what our disease has been</div> </div> <div> <div>Ask questions</div> <div>They can ask questions related to their skin disease</div> </div>	<div> <div>Information about the skin diseases</div> <div>By getting some topic about the disease and try it cure it</div> </div> <div> <div>By telling about our symptoms or by uploading the image</div> <div>By uploading the image of our skin I can give some solutions to cure it</div> </div> <div> <div>Ask questions and get an clear idea</div> <div>I will give answers to the questions asked about our skin diseases</div> </div>	<div> <div>About the disease</div> <div>At the end of the process the user can know what disease it is not about the cause</div> </div> <div> <div>Effects about the disease</div> <div>Can know about the effects of the diseases</div> </div> <div> <div>What treatment to take</div> <div>At the end of the process the user can know what treatment to take</div> </div>	<div> <div>Cure</div> <div>Cure to the disease</div> </div> <div> <div>Meeting the doctor</div> <div>Meet the doctor and get immediate treatment</div> </div>	
<div>  </div> <div>Interactions</div> <div>What interactions do they have at each step along the way?</div> <div> <ul style="list-style-type: none"> People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use? </div>	<div> <div>People know our website based on our major topic or told by the users</div> <div>Interacting via internet</div> <div>People scan disease and they know what disease they have</div> </div>	<div> <div>We guide the users by giving the description</div> <div>They not understand means we provide the video also they use the map website</div> </div>	<div> <div>First you have to scan the image where you have the skin issue</div> <div>The scanned image about disease will help of the already named skin issue</div> </div>	<div> <div>After knowing the process the user can know what type they have</div> <div>We get an idea about the disease based on the results we want and provide the correct disease</div> </div>	<div> <div>Then they have to consult the doctor based upon the disease they have</div> <div>They have no possible way when they really need a doctor or not</div> </div>	
<div>  </div> <div>Goals & motivations</div> <div>At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div>	<div> <div>The Goal is to provide better way for the people in search of good website about skin diseases</div> </div> <div> <div>The people's goal is to find a better site for their questions about skin problems</div> </div>	<div> <div>Information provided should be clear and best</div> <div>Should match Doctor's Opinion</div> </div>	<div> <div>Should be Highly useful</div> <div>Should be correct</div> <div>Predictions results must be perfect</div> </div>	<div> <div>To get a better solution</div> <div>Faster results</div> </div>	<div> <div>The data should be updated regularly</div> </div>	
<div>  </div> <div>Positive moments</div> <div>What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div>	<div> <div>apply pre-work cream before starting a work period</div> <div>apply conditioning cream after washing a hands</div> </div>	<div> <div>Hold in fluid and prevent dehydration</div> <div>Stabilize your body temperature</div> </div>	<div> <div>Synthesis's Vitamin Dis response to sun exposure</div> <div>Control stress and Exercise regularly</div> </div>	<div> <div>people generally have skin feeling refreshed and repaired</div> <div>People looking back on their past trips</div> </div>	<div> <div>We think people like their recommendations because they have an extremely high engagement rate</div> </div>	
<div>  </div> <div>Negative moments</div> <div>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div>	<div> <div>Sometimes there might be confusion of diseases</div> <div>There are get many suggestions from many websites and people</div> </div>	<div> <div>It might hard to detect if skin disease is not correctly predicted</div> <div>No belief in apps or websites</div> </div>	<div> <div>an acute infection might happen that may lead to fear</div> <div>Fear of infection using apps or websites</div> </div>	<div> <div>Delay in diagnosing skin diseases</div> <div>Misdiagnosis of diseases may happen</div> </div>	<div> <div>can't predict low or high risk</div> </div>	
<div>  </div> <div>Areas of opportunity</div> <div>How might we make each step better? What ideas do we have? What have others suggested?</div>	<div> <div>Negation form</div> </div>	<div> <div>Identify the skin disease with the image of our skin</div> </div>	<div> <div>Tell us about the type of the disease</div> </div>	<div> <div>User can identify the skin disease and they can get the accurate solution</div> </div>	<div> <div>Remind us to take the necessary medications and follow</div> </div>	