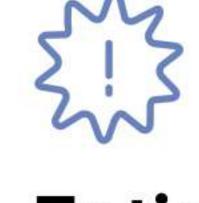


Customer experience journey map

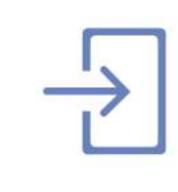
SCENARIO

A Novel Method for **Handwritten Digit Recognition System**



Entice

How does someone initially become aware of this process?



Enter

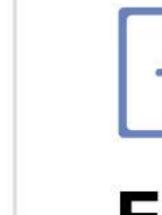
What do people experience as they begin the process?



Engage

In the core moments in the process, what happens?

the recognition page.



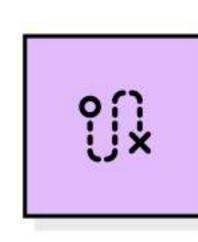
Exit

What do people typically experience as the process finishes?



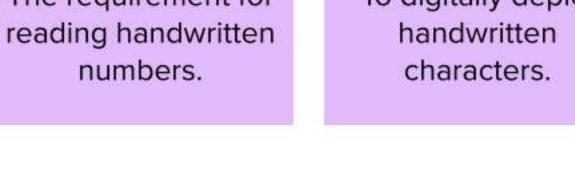
Extend

What happens after the experience is over?



Steps

What does the person (or group) typically experience?



Online advertisements.

The user reads the instructions and becomes familiar with the application. page.

The detected digit's output together with its accuracy rate.

Would advocate for it to friends.

over a certain amount of time.



Interactions

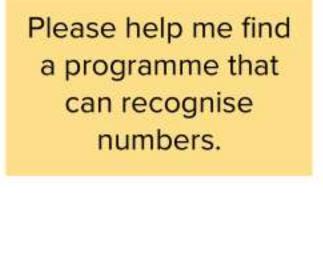
What interactions do they have at each step along the way?

- People: Who do they see or talk to?
- Places: Where are they?
- Things: What digital touchpoints or physical objects would they use?



Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")



The programme should be extremely accurate.

Helps me stay clear of any misunderstandings when using the application.

process user data to

ensure accuracy.

Observe the result that was given.

Please assist me

with identifying the numerals in the input image supplied.

If the output is

inaccurate and slow, users become irritated.

Train the model to have

an accuracy of at least 90% such that every

prediction is almost

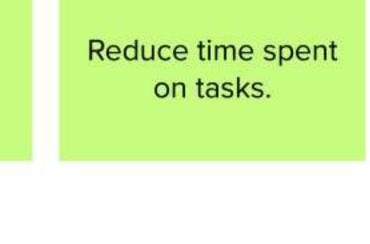
accurate.

Aid in boosting the application's popularity.

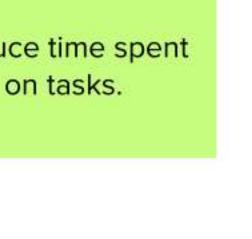


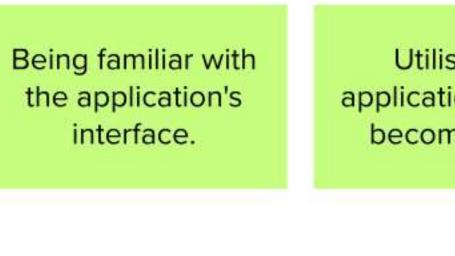
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?





locate the proper application for digit recognition.









Please help me to

avoid any mistakes when submitting

Spreading the word Obtain a platform so about the people can offer experience.

greater accuracy and effectiveness.

Contribute to the system's increased effectiveness and efficiency.

input.



Negative moments What steps does a typical person

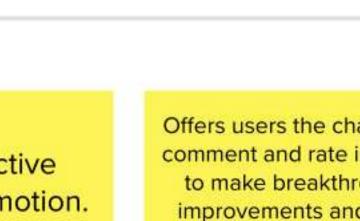
find frustrating, confusing, angering, costly, or time-consuming?

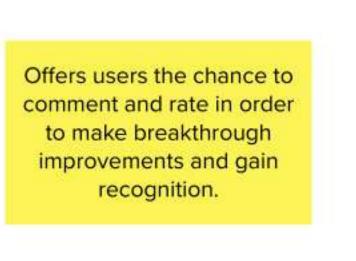
Areas of opportunity

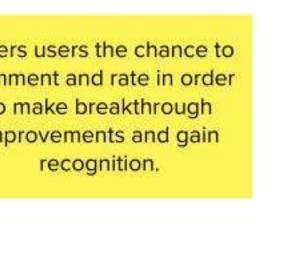
How might we make each step

What have others suggested?

better? What ideas do we have?

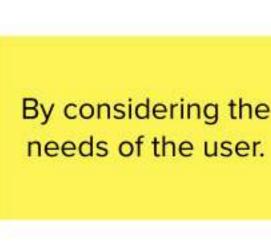


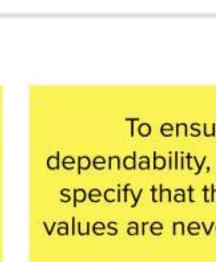


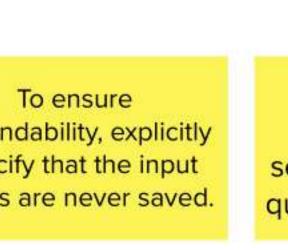




simple words.







Should be accessible for reviews and comments.

The application should provide cutting-edge functionality.