Project Development Phase
Sprint 1
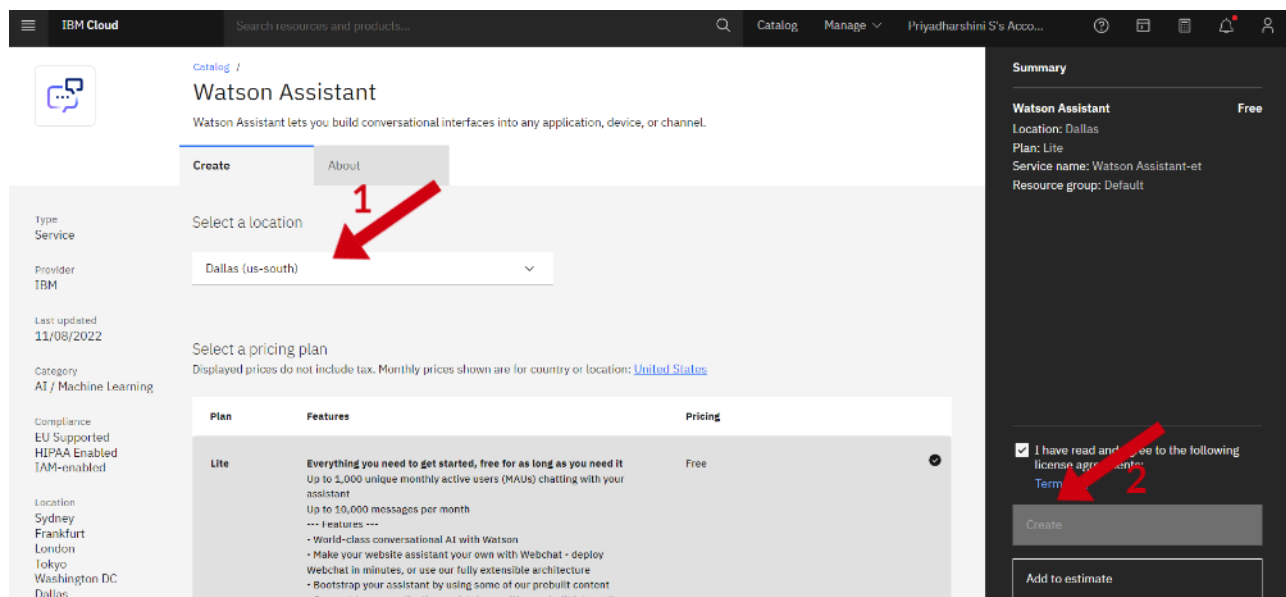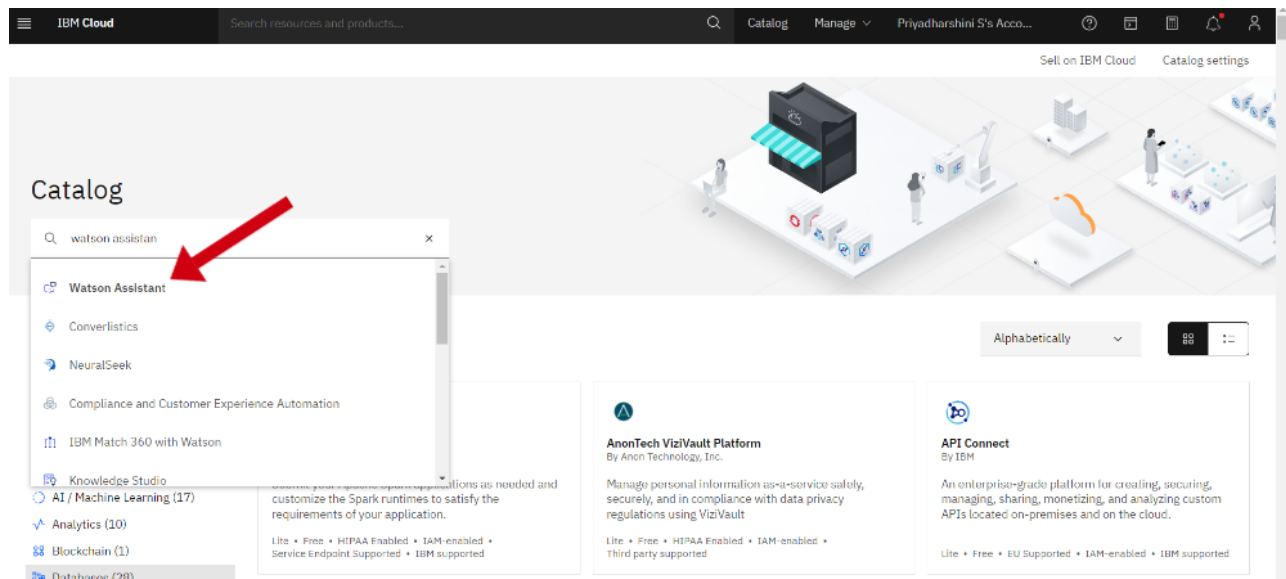
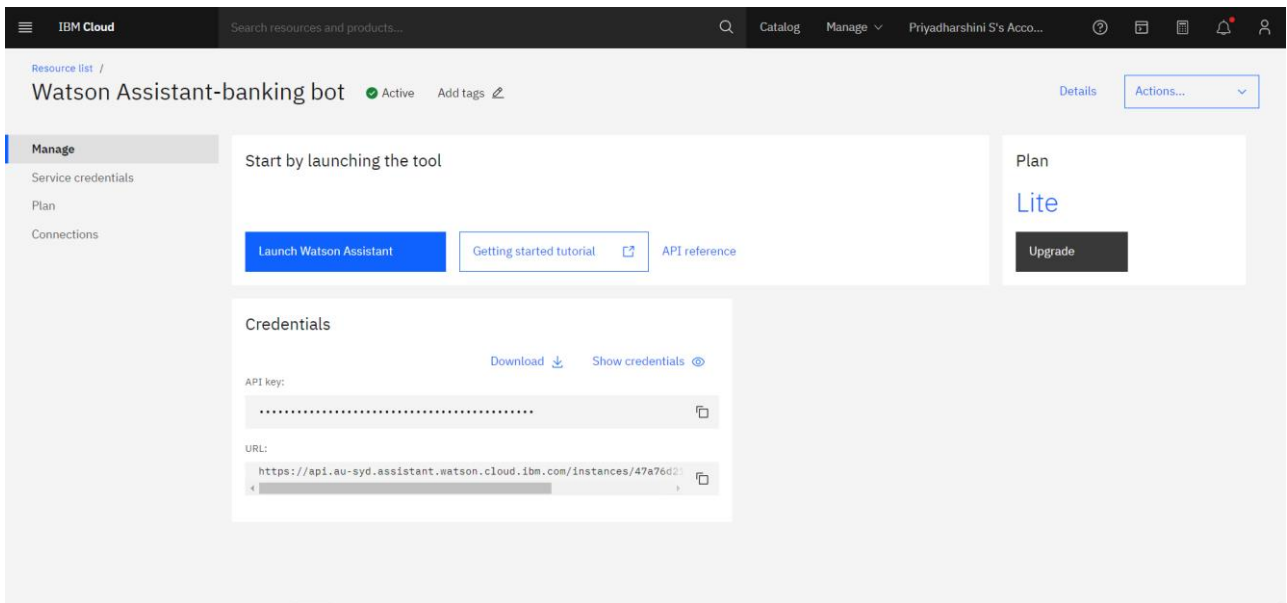| Date	16 November 2022
Team ID	PNT2022TMID04270
Project Name	AI BASED DISCOURSE FOR THE BANKING INDUSTRY

SPRINT 1 CHECKPOINTS

1. **Creating Watson Assistant Services**

2. **Creating new action named bot**

3. **Creating action greetings under the bot instance**

4. **Creating a new action index to display start customer queries**
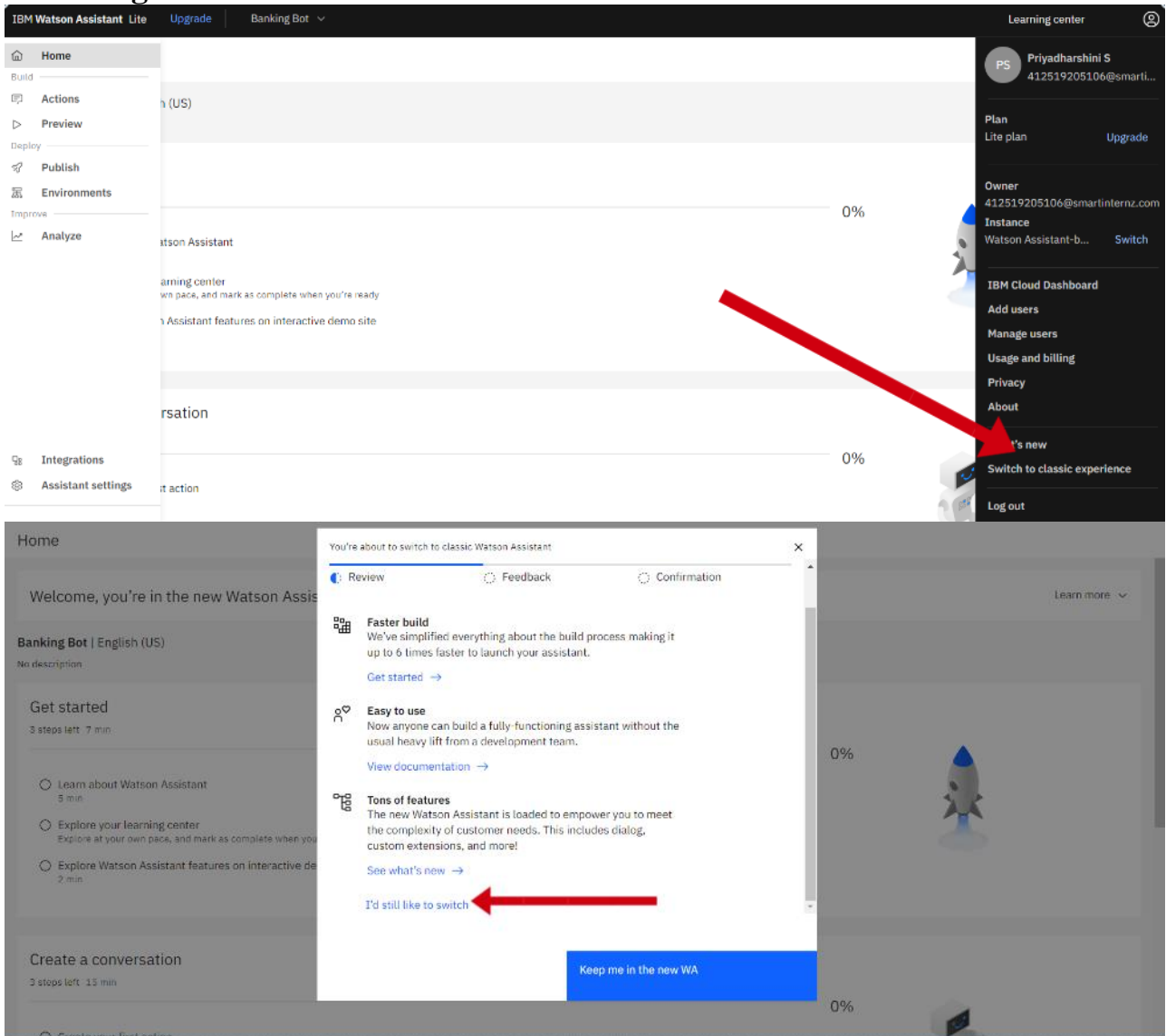
5. **Creating end action.**

SCREENSHOTS OF SPRINT 1 TASKS:

Create IBM Watson Assistant Service:

Switching from the new to the classic interface for convenience

Chatbot action skill creation:

Creating new action for greetings

Creating new action for the Index page

Creating new action for ending the conversation with conditions

Step 2 is taken | with conditions ⌄ | | f_x

Conditions   1 condition   ⌃

If [All ⌄] of this is true:

| 1. Do you like to kno... | is | Yes | × |

and   Add condition +

New condition group +

Assistant says

B *I* 🔗 ⅀ 🖼 🎵 🎬 ⬚   </>

For example: What type of transfer would you like to make?

👤 Define customer response   ⌄

And then

⇄ Go to another action   ⌄

Goes to action	Index
Pass values	
Upon return	Continue

Edit settings   Edit passed values

Conditions   1 condition   ⌃

If [All ⌄] of this is true:

| 1. Do you like to kno... | is | No | × |

and   Add condition +

New condition group +

Assistant says

B *I* 🔗 ⅀ 🖼 🎵 🎬 ⬚   </>

Thank you! Will miss you, have a nice day!

👤 Define customer response   ⌄

And then

⊘ End the action   ⌄