Project Development Phase Sprint 2

Date	18 November 2022
Project ID	PNT2022TMID04270
Project name	AI based discourse for banking industry

CHECKPOINTS COVERED ON SPRINT 2:

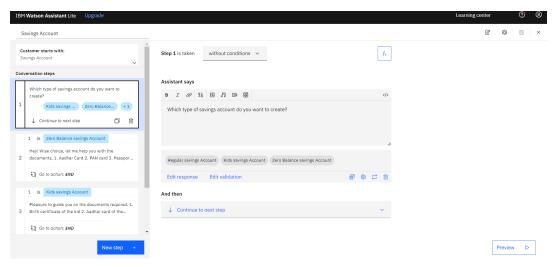
Clarify and assist queries regarding document submissions for the following services provided by the bank:

- Savings Account
- Current account
- Loan Services
- Net banking
- **❖** General queries

To provide security in all aspects of the banking system, we want our bot system not to acquire or store any personal information about the customer. Moreover, our user targets are not limited to bank account holders- instead, we would like to extend it to a general web audience. Therefore our bot acts as a tour guide to meet the end terms of submitting the proposed document to avail of bank service.

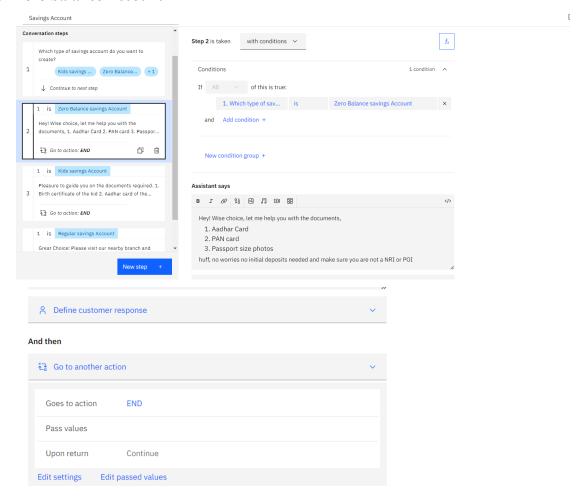
SPRINT 2 SCREENSHOTS:

1. Savings account action

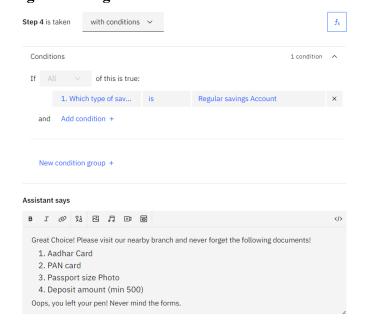


Under savings account the option available are:

a. Zero balance Account

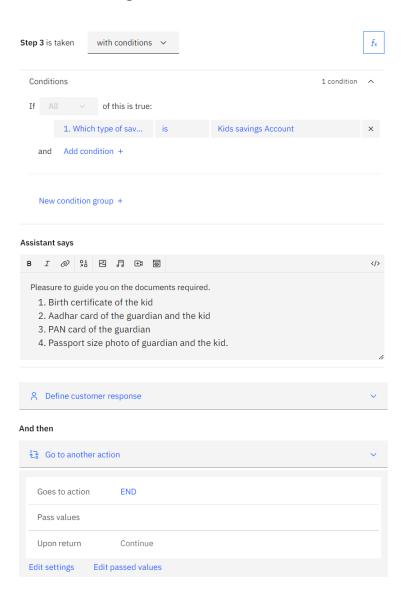


b. Regular savings account





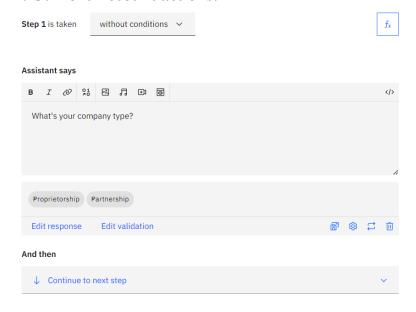
c. Kids savings account



Preview >

Preview >

2. Current Account actions:



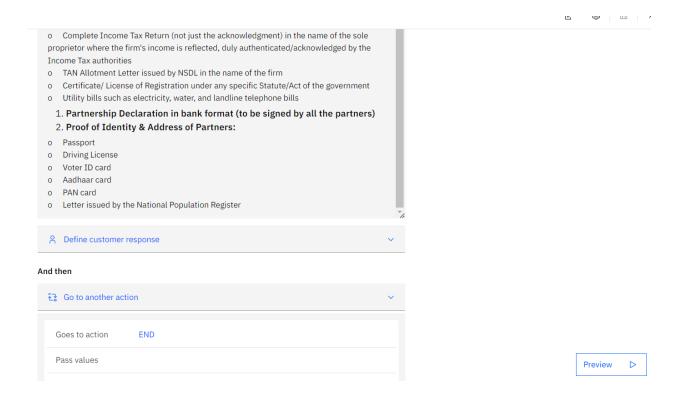
Response covered in current account includes:

a. Partnership



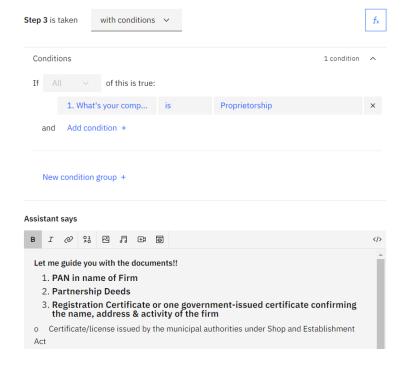
Preview >

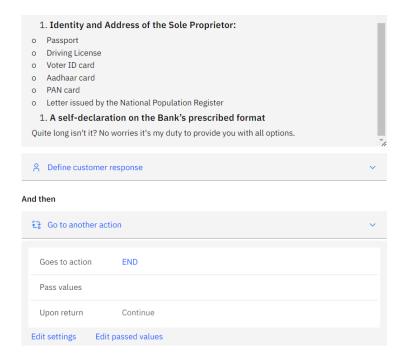
Preview >



Preview

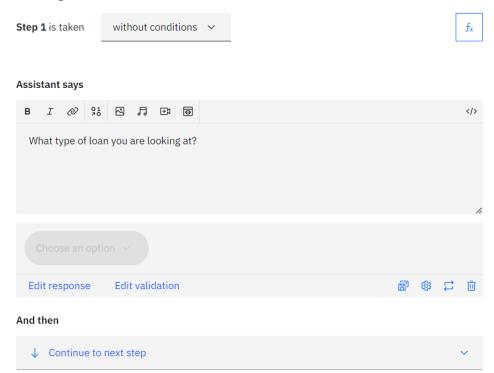
b. Proprietorship





3. Loan services enquiry

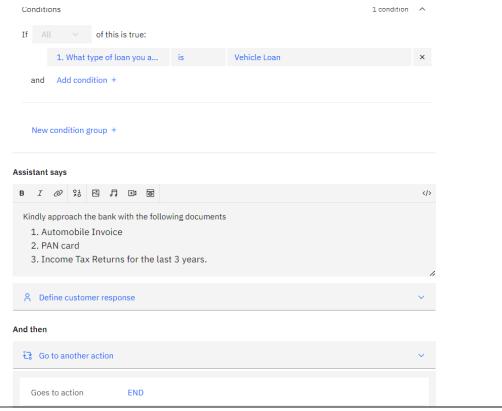
Creating new action for loan



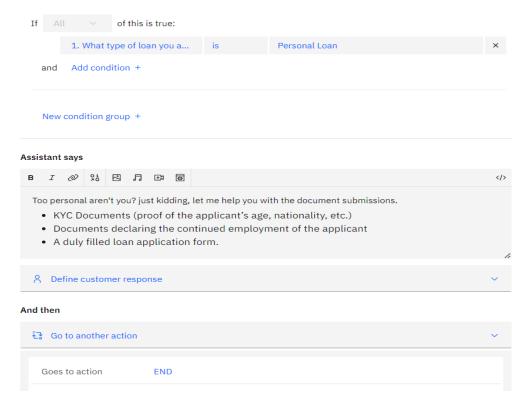
Preview >

Queries covered on type of loans includes:

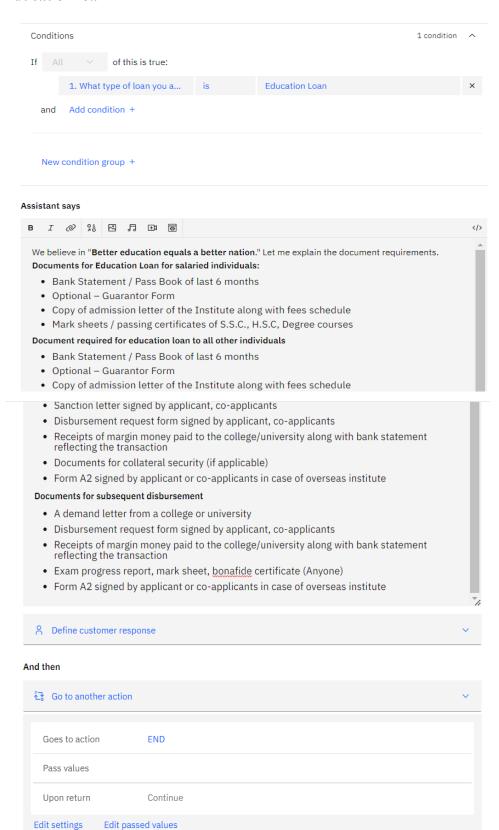
a. Vehicle loan



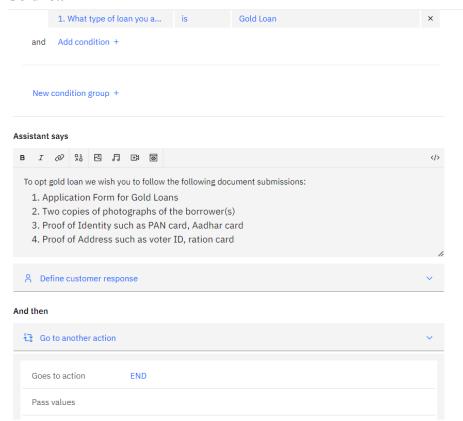
b. Personal loan



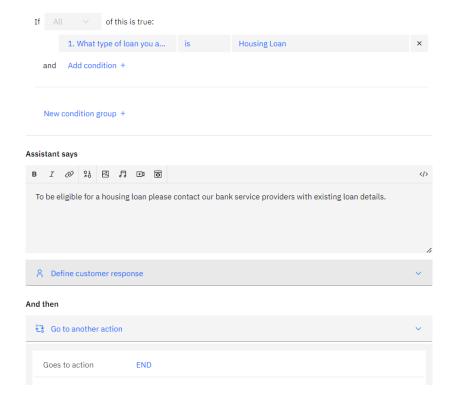
c. Education loan



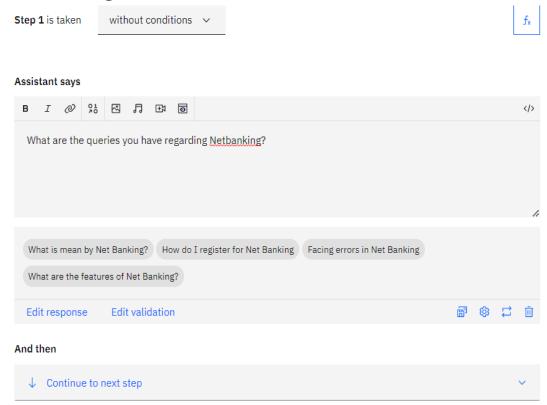
d. Gold loan



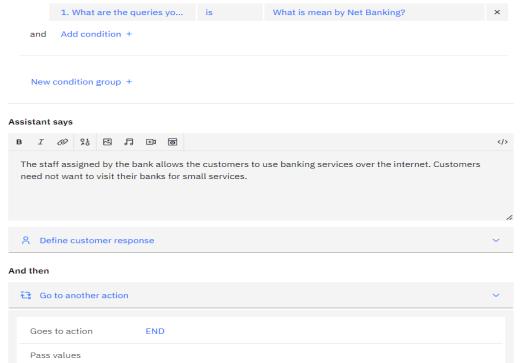
e. Housing loan

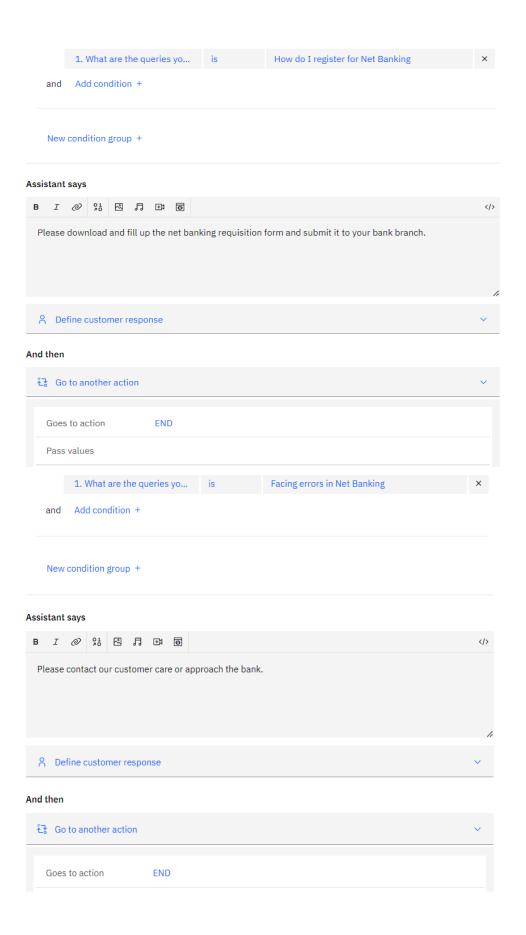


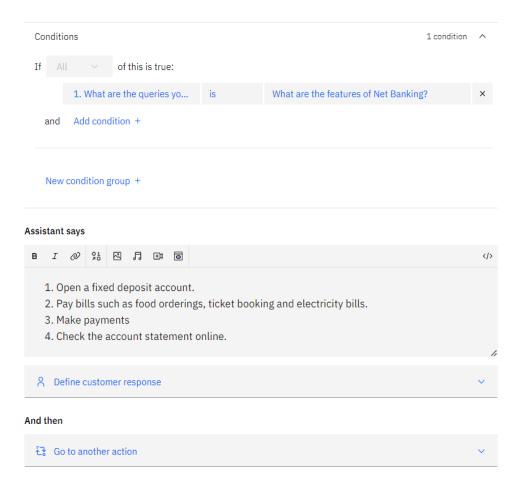
4. Net Banking



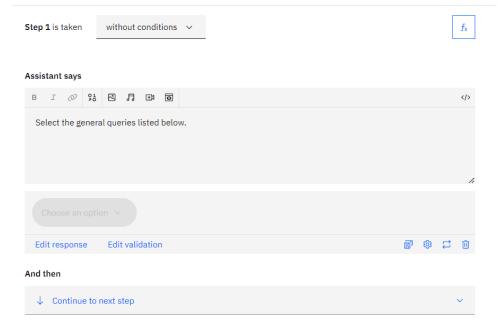
Queries covered under net banking includes:





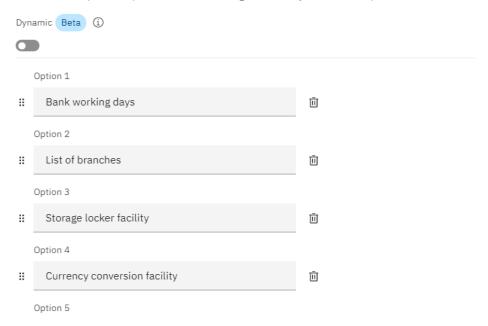


5. General Queries

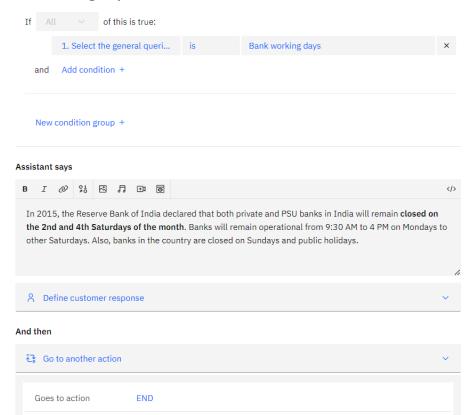


Edit response

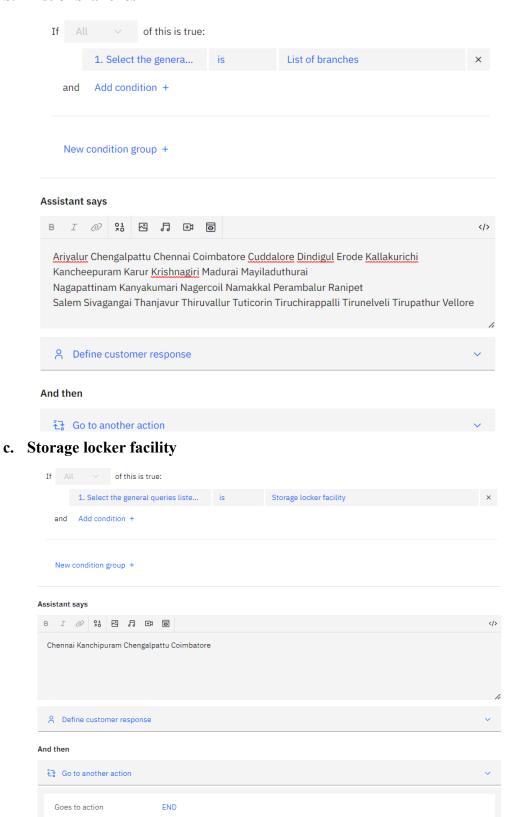
Enter a list of options or pull from a variable to generate a dynamic list of options. Learn more



a. Bank working days

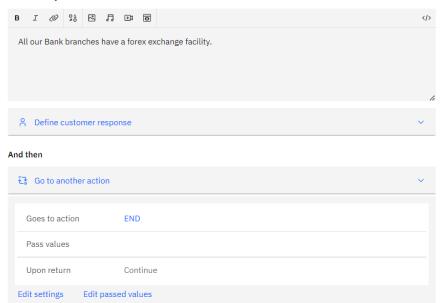


b. List of branches

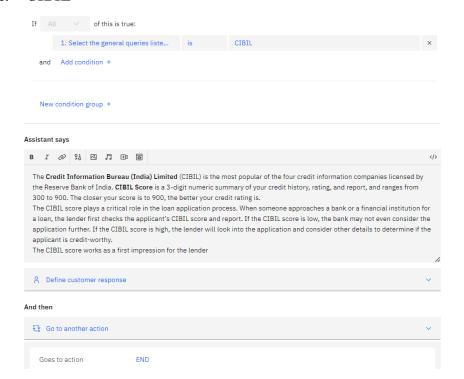


d. Currency conversion

Assistant says



e. CIBIL



f. Find a nearest branch

