

Project Development Phase

Sprint 3

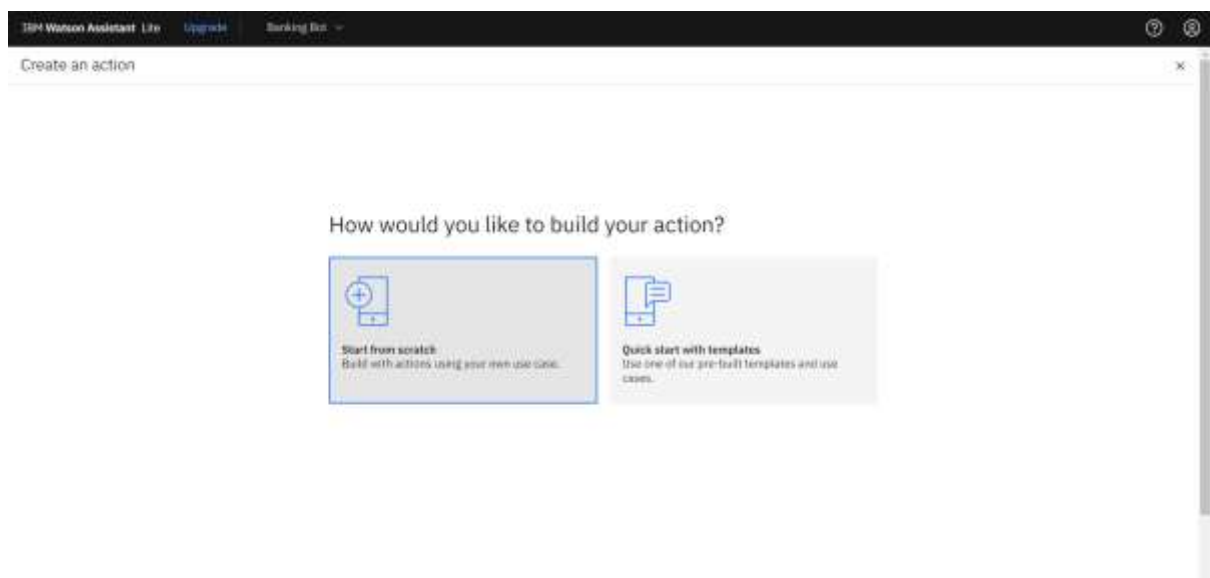
Date	10 November 2022
Team ID	PNT2022TMID53170
Project Name	Project - AI based discourse for Banking Industry

Creating General Query Action:

Step 1:

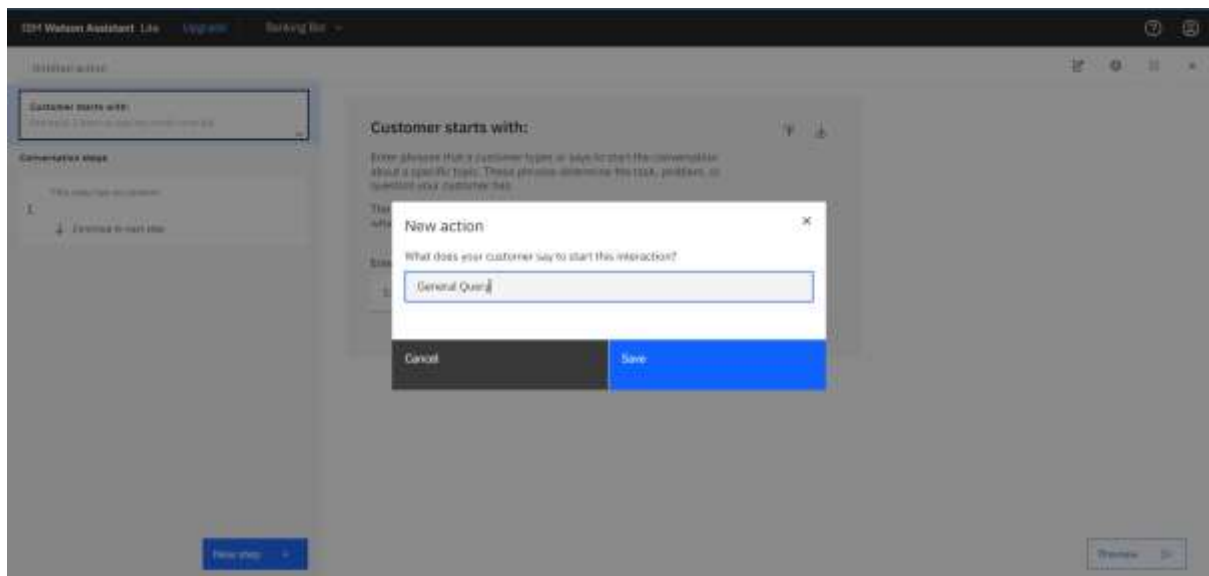
Click on the “New Action” button on the top right corner.

Step 2:



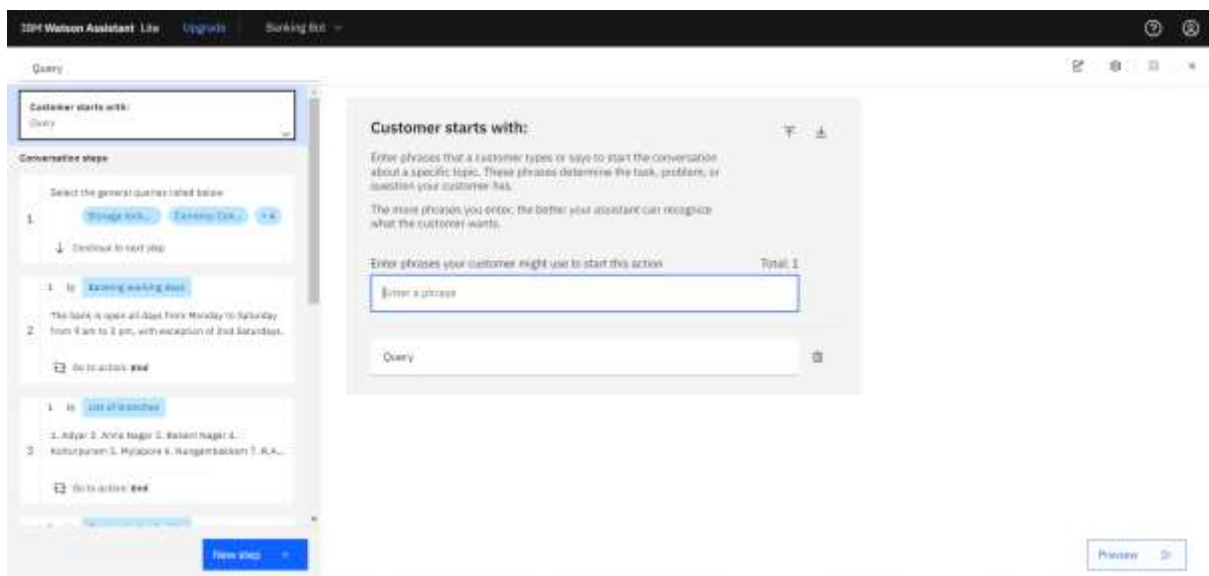
Select “Start from Scratch”.

Step 3:



Name your action as “General Query”.

Step 4:



Enter all the possible interactions between the end-user and the chatbot.

Then click on the “Save” icon and close the action.