Project Development Phase
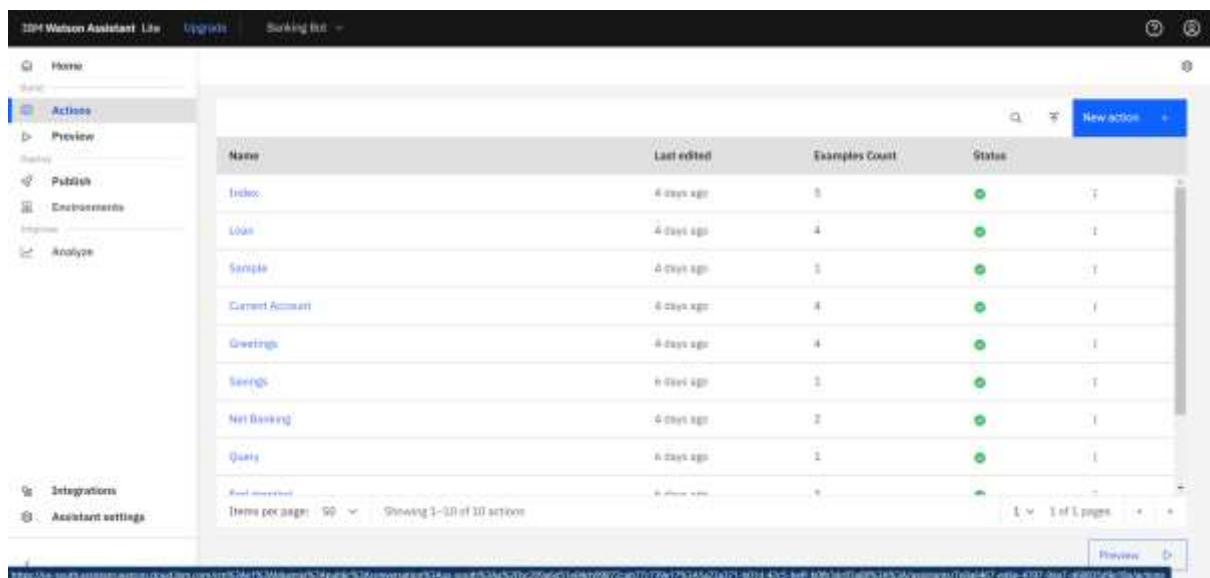
Sprint 1

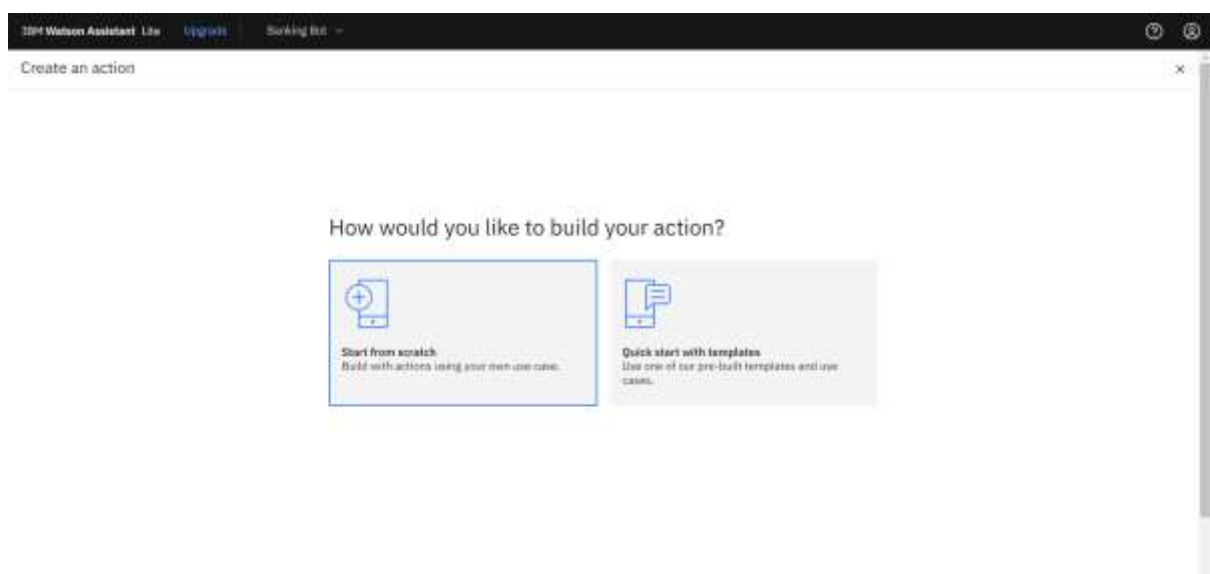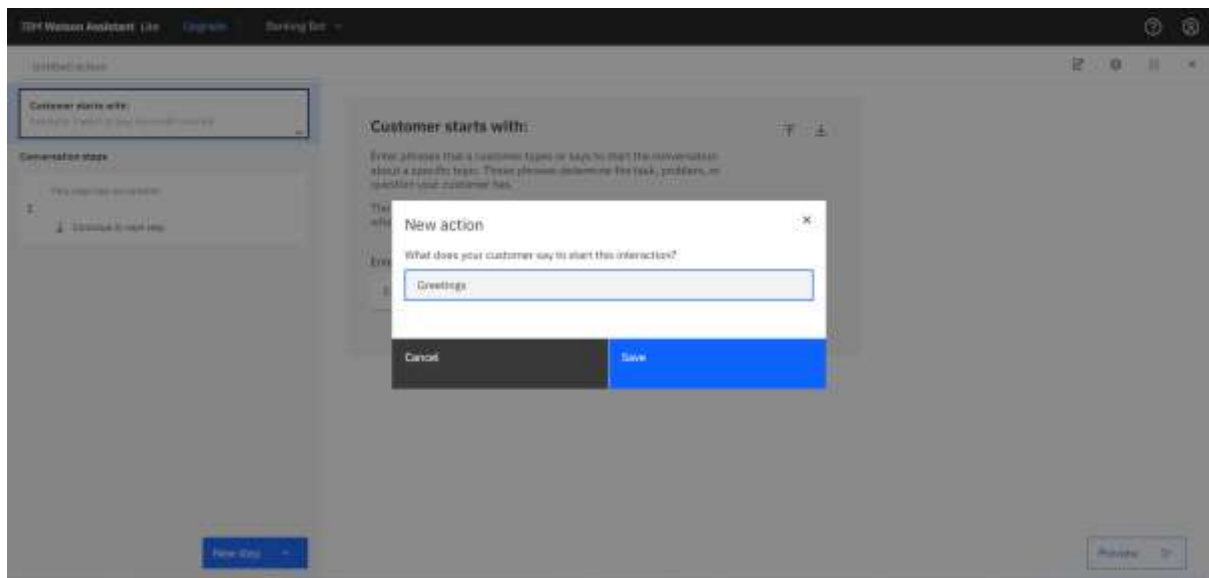| Date	5 November 2022
Team ID	PNT2022TMID53170
Project Name	Project - AI based discourse for Banking Industry

Creating Actions:

Step 1:

Click on the "Actions" button on the left pane. And then select "New Action" on the top-right corner.
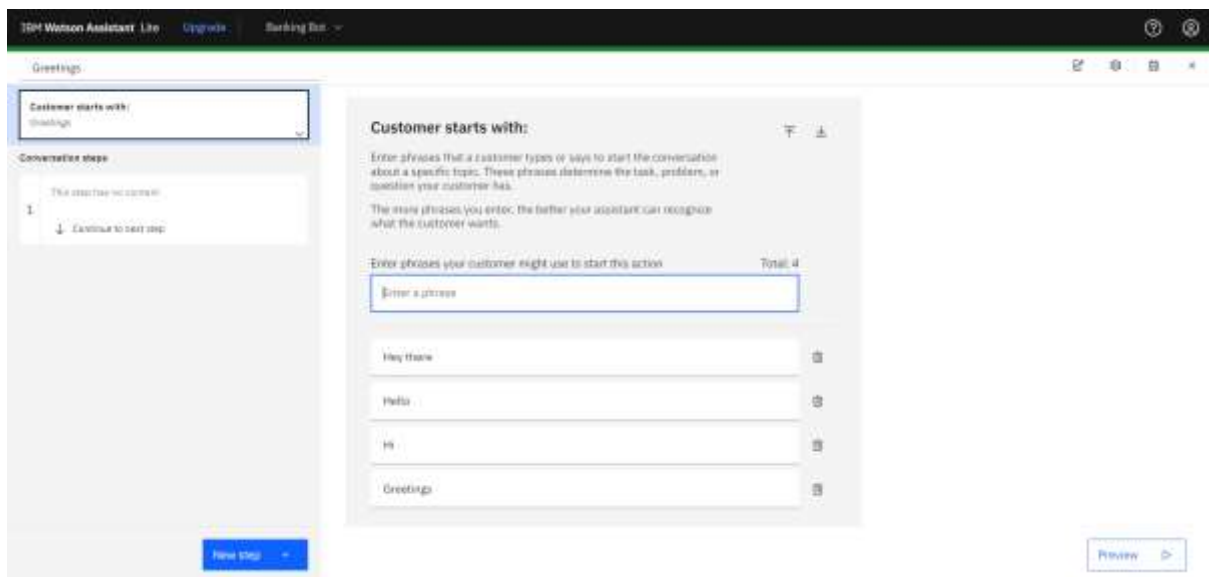
Step 2:

Select "Start from scratch" option.

Step 3:

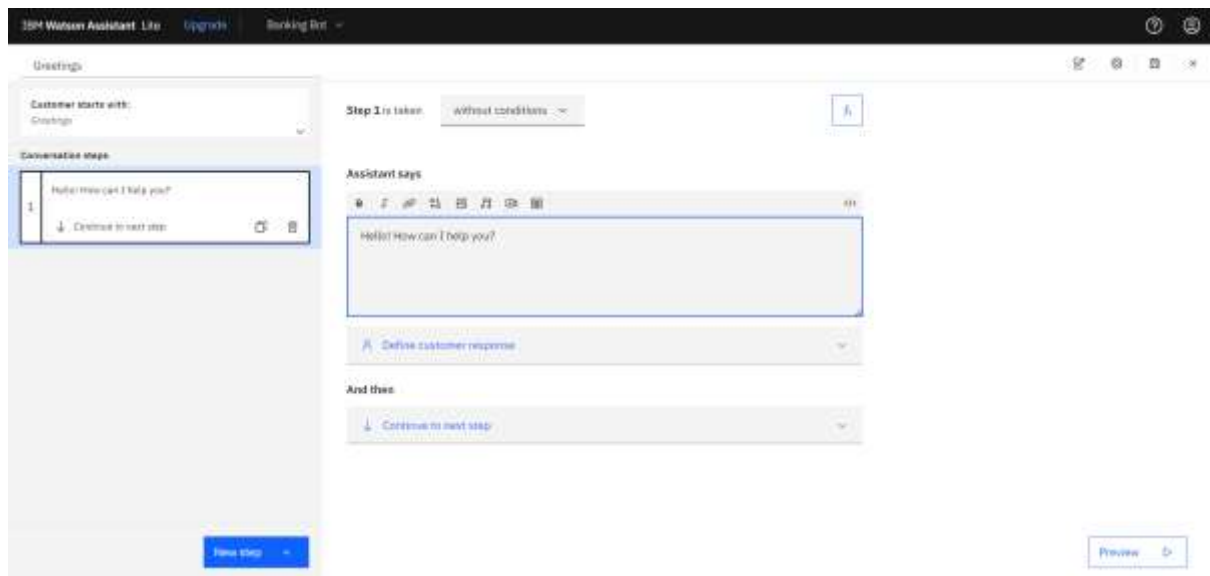Give a name for your new action. (eg:- Greetings).

Step 4:

Give alternate phrases that the customer will be using to start that conversation.

Step 5:

Specify how the bot has to respond for the customer response and then click on the new step and continue the process.

Click on the save icon on the top right corner and close this action.