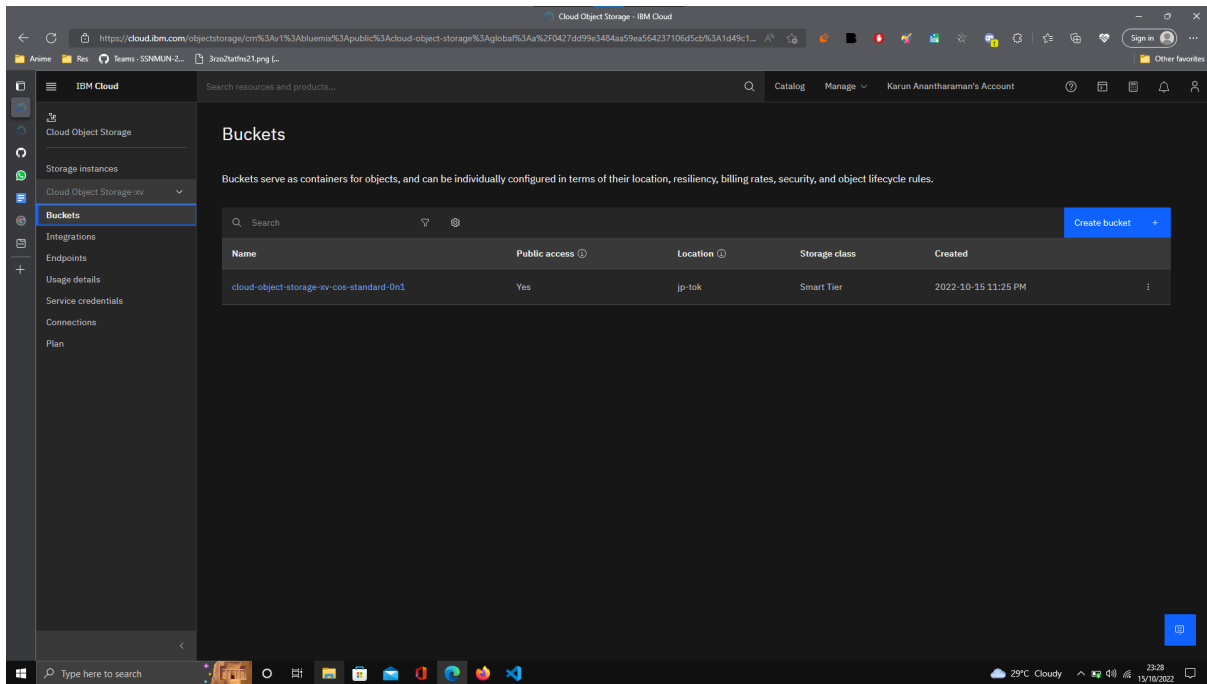
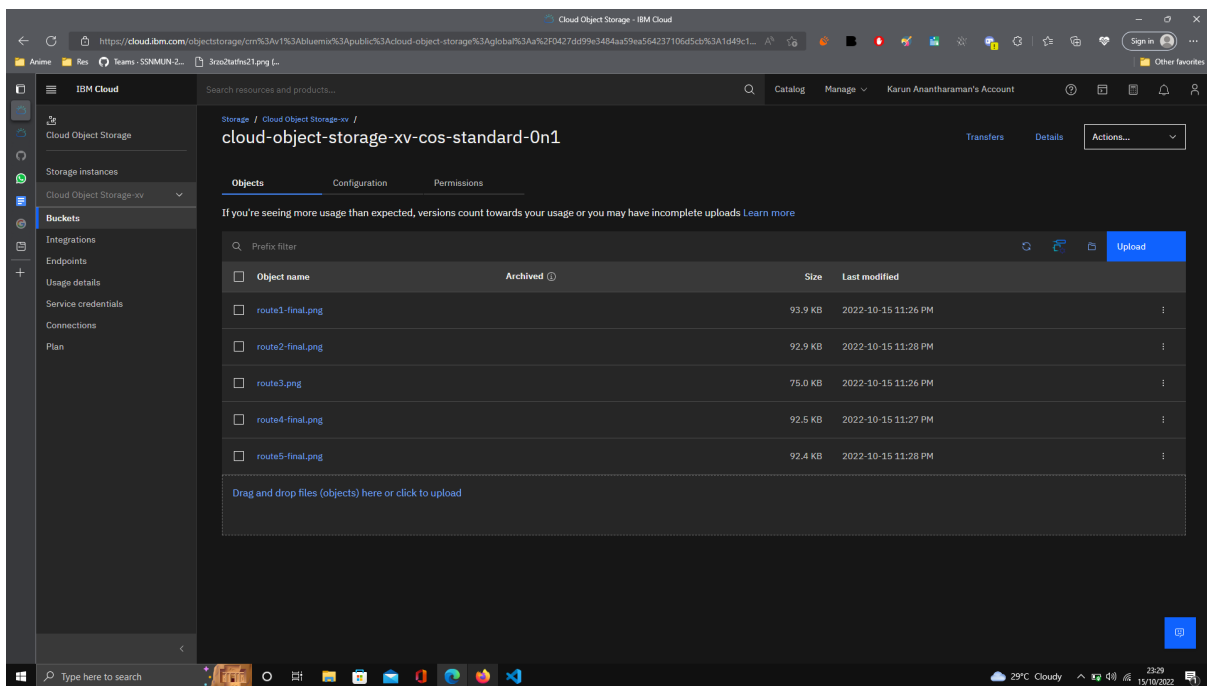


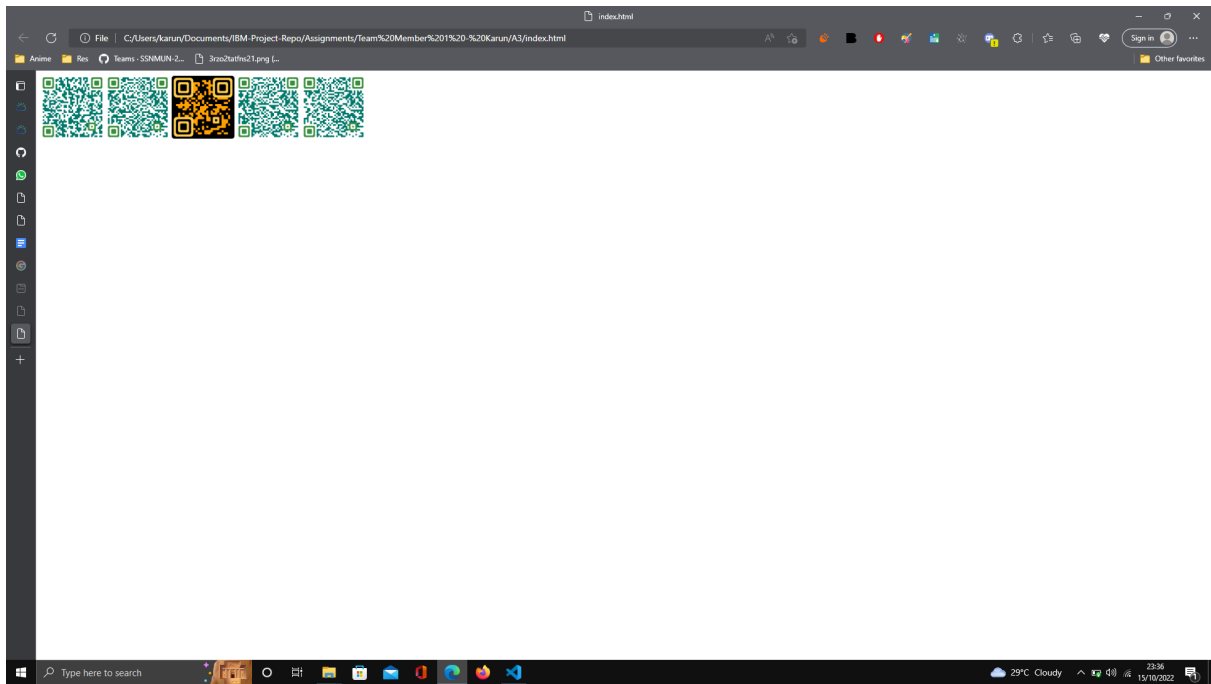
1.



2.

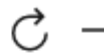


3.



4,5.

Preview



Greet customer [default]

Welcome, how can I assist you?

create an account

Create an account recognized

I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!

First, please provide your **first name**.

John

Thanks! Now, enter your **last name**.

Doe

Awesome. I'll also need an email address associated with your new account. We will need to send you an email to confirm it's really you!

Use the up arrow for prior messages



Preview



Which **email address** would you like to use?

johndoe4321@gmail.com

For added security, we can also add a phone number to your account. Would you like to do so?

Yes, I'd like to add a phone number.

No, my email will do just fine.

No, my email will do just fine.

No problem, let's keep going!

Finally, I'll also need your **date of birth** in MMDDYYYY format. This will also serve as your 8-digit authentication PIN.

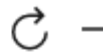
Keep this number handy in case you are locked out of your account.

Choose a date (mm/dd/yyyy)

Use the up arrow for prior messages



Preview



Choose a date (mm/dd/yyyy)

mm/dd/yyyy



06/06/1990

Thanks! Does the following information look correct? If so, I will proceed with creating your account.

- **Name:** Doe, John
- **Email Address:** [johndoe4321@gmail.com](mailto:johndoe4321@gmail.com)
- **Birthday:** Jun 6, 1990

Yes

No

Yes

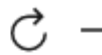
You did it! Your new account is being created and you will receive an email confirmation shortly.

Welcome!

Type something...



Preview



✓ Action complete

create an appointment

Did you mean:

Confirm an appointment

Create an account

None of the above

Confirm an appointment

Confirm an appointment recognized

Let's confirm your appointment. I'll need to authenticate you first. What's the **email address** associated with the appointment?

johndoe4321@gmail.com

Thanks. I've found you in our system!

You currently have an appointment scheduled for **Oct 26, 2022** at **2:11:40 PM**.

Type something...



Preview



Thanks. I've found you in our system! ▲

You currently have an appointment scheduled for **Oct 26, 2022** at **2:11:40 PM**.

Would you like to **confirm** this appointment?

Yes, confirm this appointment

No, I'd like to make a modification

Yes, confirm this appointment

Great! You're all set. We'll see you at your upcoming appointment!

✓ Action complete

Thank you

Thank you! recognized

You're welcome! Let me know if I can help with anything else.

✓ Action complete

Use the up arrow for prior messages

