## Ideation Phase Define the Problem Statements

Date	6 September 2022
Team ID	PNT2022TMID01744
Project Name	Nutrition Assistant Application
Maximum Marks	2 Marks

## **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

lam	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Joh" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way - what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barner exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view - how stors if impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

## **Example:**



Problem	I am	I'm trying	But	Because	Which makes me
Statement	(Customer)	to			feel
(PS)					
PS-1	IT	Maintain a	I don't	My job is a	Like I am
	professional	healthy and	have	9-5 hectic	overweight and
		balanced	time for	job and I	lazy.
		diet.	that.	stay at the	
				same chair	
				for the	
				entire day.	
PS-2	Student	Improve	I am	I don't	Like I am weak and
		the health	unaware	have more	I have less memory
		and the	of what	knowledge	power.
		memory	to eat.	about	
		power.		nutrition.	