

Customer journey

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. 📌

<div><div>1</div><div>Phases</div></div> <div>High-level steps your user needs to accomplish from start to finish</div>	<div>Awarness Phase</div>			<div>consideration Phase</div>	<div>Purchase/Decision Phase</div>	<div>Retention Phase & Advocacy Phase</div>
<div><div>2</div><div>Steps</div></div> <div>Detailed actions your user has to perform</div>	<div>Create awareness by explaining the seriousness of diseases</div> <div>Awareness by seeing doctors or or seeing awarness programs</div> <div>The people should be aware by taking to specialist in this field which would help them to avoid or overcome from diseases.</div>			<div>A person can experience breathing difficulties before or during a heart attack. Shortness of breath can occur due to increasing pressure in the heart or as a symptom of the blockages in the blood vessels</div> <div>Some people may feel faint, dizzy, or lightheaded.This can be due to poor blood circulation, or it can be a direct result of the symptoms of the blockage</div> <div>Some people experience gastrointestinal symptoms when they are having a heart attack</div>	<div>if prescribed. If you think you're having a heart attack and your health care provider has previously prescribed nitroglycerin for you, take it as directed while waiting for emergency medical help</div> <div>Push hard and fast on the center of the person's chest in a fairly rapid rhythm about 100 to 120 compressions a minute</div>	<div>People should follow healthful balanced diets, remain active throughout their lives, never smoke, and seek health care regularly</div>
<div><div>3</div><div>Feelings</div></div> <div>What your user might be thinking and feeling at the moment</div>	<div>👍</div> <div>Avoid trying to fix every problem at once, if possible. Focus instead on changing one existing habit</div> <div>Talk to your doctor Frequently</div>	<div>Identify the sources of stress in your life and look for ways to reduce and manage them</div>	<div>Improving your mental health after a heart attack can help prevent future attacks</div>	<div>Finding ways to reduce stress</div>		
	<div>👎</div> <div>A psychologist can also help clarify the diagnosis of depression and work with the physician to devise a suitable treatment program.</div>	<div>Enlist the support of friends, family, and work associates. Talk with them about your condition and what they can do to help</div>	<div>Finding sources of inspiration and motivation</div>	<div>Checking in on how you are feeling several times each day</div>		
<div><div>4</div><div>Pain points</div></div> <div>Problems your user runs into</div>	<div>Most heart attacks involve discomfort in the center or left side of the chest that lasts for more than a few minutes or that goes away and comes back</div>	<div>The discomfort can feel like uncomfortable pressure, squeezing, fullness, or pain</div>	<div>Pain or discomfort in the jaw, neck, or back</div>	<div>Feeling weak, tight-headed, or faint. You may also break out into a cold sweat.</div>		
<div><div>5</div><div>Opportunities</div></div> <div>Potential improvements or enhancements to the experience</div>	<div>Give a set of solutions related to the problem statements that act as a guiding principles and gives basic knowledge to the people</div>	<div>Emotions shapes the attitude that drive decisions. customers become closely connected because they are Emotionally attached and they remember how they feel when they use a production service.</div>	<div>Predict or known the customer feedback/result</div>	<div>Use a correct dataframe or framework to achieve the solution .</div>		