

CUSTOMER CARE REGISTRY

**DATA FLOW DIAGRAM
& USER STORIES**



TEAM MEMBERS

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TEAM DETAILS

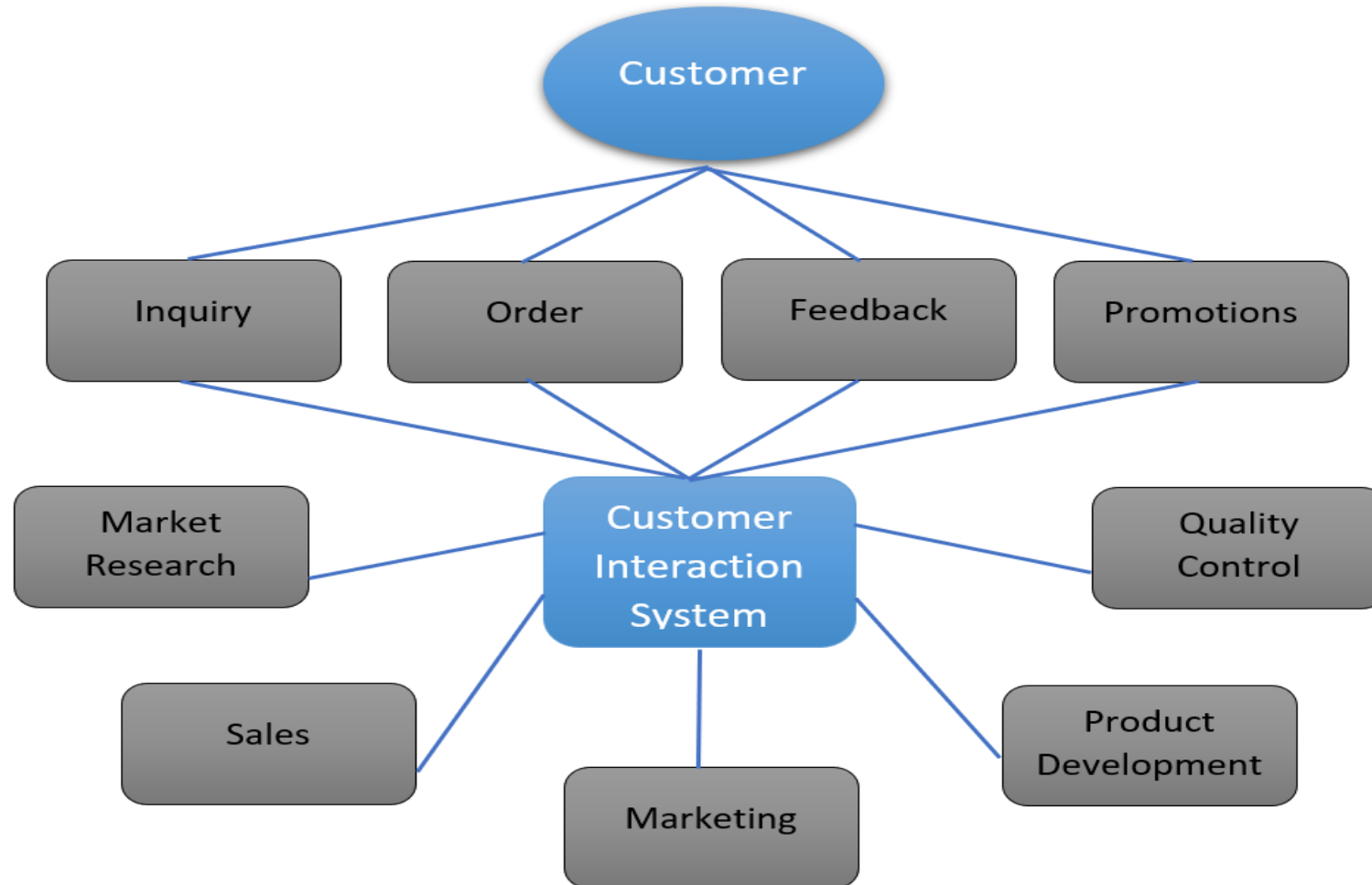
Team No : PNT2022TMID10757

College Name: IFET COLLEGE OF ENGINEERING

Department : ELECTRONICS AND COMMUNICATION ENGINEERING

PROJECT DESIGN PHASE-II

DATA FLOW DIAGRAM & USER STORIES



User Stories

Using the below table to list the user stories.

User Type	Functional Requirement	User Stories Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Users)	Enrollment	USN-1	The clients or the users can enroll using authenticate the code given to the message or mail.	Using the instrument panel the clients can access their account.	High	Sprint-1
	Login	USN-2	Using the code in mail the clients can login the account.	Panel is given to access the account.	High	Sprint-2
	Panel	USN-3	Clients can view their suggestions and order.	Panel furnish information to the clients.	Low	Sprint-3
	Order Formation	USN-4	Clients can locate orders with complete explanation.	Clients will interrogate.	Medium	Sprint-2
	Address column	USN-5	Clients will get a clear view by their interrogations with staffs.	Questions are explained by associates.	High	Sprint-3
	Forgot Password	USN-6	Using this alternative the clients can reset their password when they were forgotten.	Account will not erased when using this option.	Medium	Sprint-4
	Order Details	USN-7	Status of clients order were view ed by them.	Used for forever compassion.	Medium	Sprint-1

Customer Interaction System	Login	USN-1	Users can login using code or password.	Panel is given to access the account.	High	Sprint-2
	Panel	USN-2	Clients can view their orders using the panel.	Panel furnish information to the customers.	Low	Sprint-3
	Address Column	USN-3	Clients will get a clear view by their interrogations with staffs	queries are detailed by customer care associates.	High	Sprint-3
1	Forgot Password	USN-4	Using this alternative the clients can reset their password when they were forgotten the password.	Creating multiple account for forgetting password will be decreased.	Medium	Sprint-1
	Order Details	USN-4	Status of clients order were view ed by them.	Used for forever compassion.	Medium	Sprint-2

THANK YOU