

CUSTOMER CARE REGISTRY



PROJECT PLANNING

TEAM DETAILS:

Team No : PNT2022TMID10757
College Name : IFET College Of Engineering
Department : Electronics and Communication Engineering



Date	11 November 2022
Team ID	PNT2022TMID10757
Project Name	Customer Care Registry
Maximum Marks	8 Marks

PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	User Panel	USN-1	The user can access the services by logging into the website.	20	High	Mangayarkarasi.S Kaviya.M Maruthambigai.V Arunadevi.S
Sprint-2	Admin panel	USN-2	Look up the database's availability and tracking the content that administrator is providing to customers.	20	High	Kaviya.M Maruthambigai.V Arunadevi.S

Sprint-3	Chat Bot	USN-3	Discussion about the services by users are done with chatbot and recommendations are received based on the information they have provided.	20	High	Mangayarkarasi.S Kaviya.M Maruthambigai.V Arunadevi.S
Sprint-4	final delivery	USN-4	Kubernetes for Docker deployment of the application and application containers. Make the documentation and submit the application finally.	20	High	Mangayarkarasi.S Kaviya.M Maruthambigai.V

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Point s	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	5 Nov 2022	01 Nov 2022		12 Nov 2022
Sprint-2	20	6 Days	9 Nov 2022	07 Nov 2022		15 Nov 2022
Sprint-3	20	6 Days	17 Nov 2022	13 Nov 2022		21 Nov 2022
Sprint-4	20	6 Days	23 Nov 2022	19 Nov 2022		28 Nov 2022

Thank you