

Ideation Phase
Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID16157
Project Name	PLASMA DONOR APPLICATION
Maximum Marks	2 Marks

Customer Problem Statement :

Despite advances in technology, nowadays, most blood bank systems are running in manual system. As such, there is a prevalent problem in the availability of needed blood types. For instance, when a person needs a certain type of blood and this type is not available in the hospital, family members send messages through social media to those who can donate to them and this process takes longer than the life of the patient to the most dangerous. In addition, it seems that there is lack of proper documentation about blood donors and its medical history. This may lead to blood bag contamination and may affect the blood transfusion safety.



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	a plasma donor	register myself	my data's are not fetched properly	the application not working properly	feel bad
PS-2	plasma receiver	to get plasma	proper donor is not available	there is no awareness among the people	hard