

User Journey - PNT2022TMID53205

	Entice	Enter	Engage	Exit	Extend
Steps	<ul style="list-style-type: none"> - Spend the money - Fall into debt and crisis - Find no way to manage the expense 	<ul style="list-style-type: none"> - Start using the app - Enter the expenses 	<ul style="list-style-type: none"> - View the visual stats of expenses - Recieve mail when expenses go high 	<ul style="list-style-type: none"> - Get better insights on financing - Get a clear cut plan on how to spend money wisely 	<ul style="list-style-type: none"> - Personalized recommendation - Formulation of expenses
Interactions	<ul style="list-style-type: none"> - Expense tracking and planning - Make note of every expenses - Get a plan 	<ul style="list-style-type: none"> - Initial Registering - Expenses charts and history - Optimistic 	<ul style="list-style-type: none"> - Visualize the spent areas - Analyse the key points 	<ul style="list-style-type: none"> - Obtain a customised - Receive alerts via email 	<ul style="list-style-type: none"> - Reduces chances of bad debt - Advancements in planning
Goals / Motivations	<ul style="list-style-type: none"> - To track expenses - To create a wise plan to spend moeny - Analyse the stats 	<ul style="list-style-type: none"> - Keep note of each and every expense - Plan for each categories 	<ul style="list-style-type: none"> - Formulate a spending chart - Identify highly spent areas 	<ul style="list-style-type: none"> - Spend money effectively - Optimize work plan 	<ul style="list-style-type: none"> - Complete experience on expense tracking - Recieve alert mails to keep users in track
Positive Moments	<ul style="list-style-type: none"> - Intellectual - Goal driven 	<ul style="list-style-type: none"> - Hopeful - Motivated - Expectant 	<ul style="list-style-type: none"> - Satisfied - Wise planning 	<ul style="list-style-type: none"> - User friendly interaction - Refreshed and inspired 	<ul style="list-style-type: none"> - Self introspection - Compare results
Negative Moments	<ul style="list-style-type: none"> - Doubtful - Uncertain - Hesitant of fear of commitment 	<ul style="list-style-type: none"> - Frustrated - Confused - Improper planning 	<ul style="list-style-type: none"> - Overwhelmed - Finding it difficult to adapt to suggestions 	<ul style="list-style-type: none"> - Lack of self planning - Regret 	
Opportunities	<ul style="list-style-type: none"> - Innovative tools - Support from others - Simple and efficient 	<ul style="list-style-type: none"> - Better UI Design - Visualization 	<ul style="list-style-type: none"> - How stats improve in better planning - Effective mail incorporation 	<ul style="list-style-type: none"> - Containerized application - Gamified approach 	<ul style="list-style-type: none"> - Efficient and user friendly system