

SCENARIO

Browsing, booking,
attending, and rating a
local city tour



Entice

How does someone
initially become aware
of this process?



Enter

What do people
experience as they
begin the process?



Engage

In the core moments
in the process, what
happens?



Exit

What do people
typically experience
as the process finishes?



Extend

What happens after the
experience is over?



Steps

What does the person (or group)
typically experience?

Opening App

Visually treat will be
there and widgets in
arranged position for
better experiences

View details on sensor data

Where data is represented
in filling colour in a bar or
numeric value for better
understanding

Motor Control

Providing switch style
button to control the
motor

Information about their land

Get to know about
their land

More about sensor data

When they click they
get detailed info
about it

Complete information

Complete information
about their land and
weather helps to plan
efficiently

Provides remote access

Ability to control
the motor

Feeling Satisfied

Because they
finished their work
in a easy way

Send alerts

Like remainder to
turn off the motor



Interactions

What interactions do they have at
each step along the way?

- **People:** Who do they see or talk to?
- **Places:** Where are they?
- **Things:** What digital touchpoints or
physical objects would they use?

Interaction with widgets for more info

Interaction with data

Interaction with switch to control the motor

Interaction with exit button



Goals & motivations

At each step, what is a person's
primary goal or motivation?
("Help me..." or "Help me avoid...")

What's happening currently in my land

What we can do in the land

Think about next step

To water plants correctly

To turn ON & OFF



Positive moments

What steps does a typical person
find enjoyable, productive, fun,
motivating, delightful, or exciting?

Users become productive

Their work will be easy

They feel good because they doing their work correctly

They find their work is enjoyable and easy



Negative moments

What steps does a typical person
find frustrating, confusing, angering,
costly, or time-consuming?

They may become frustrated in seeing something

Different ideas may cause confusion

Manually need to turn off the motor in app



Areas of opportunity

How might we make each step
better? What ideas do we have?
What have others suggested?

By sending alerts to open our app for every 2-4 hours to know the information

We can use timer for better experience