PROJECT REPORT

Project Title - Developing a Flight Delay Prediction Model using Machine Learning

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1. Introduction

1. Project Overview

Over the last twenty years, air travel has been increasingly preferred among travelers, mainly because of its speed and in some cases comfort. This has led to phenomenal growth in air traffic and on the ground. An increase in air traffic growthhas also resulted in massive levels of aircraft delays on the ground and in the air.

These delays are responsible for large economic and environmental losses. The main objective of the model is to predict flight delays accurately in order to optimizeflight operations and minimize delays.

2. Purpose

Using a machine learning model, we can predict flight arrival delays. The input oour algorithm is rows of feature vector like departure date, departure delay, distance between the two airports, scheduled arrival time etc. We then use decisiontree classifier to predict if the flight arrival will be delayed or not. A flight is

considered to be delayed when difference between scheduled and actual arrival times is greater than 15 minutes. Furthermore, we compare decision tree classifier with logistic regression and a simple neural network for various figures of merit.

2. LITERATURE SURVEY

1. Existing solution

Since flight delays cause multiple problems across the world, there has been a significant improvement in delay prediction models right from the 1990s. The quantity of the delay decreased the quality of marketing strategies. A delay in the departure or arrival of a domestic flight affects the operation of an international flight. A small amount of change in the delay value can be a massive amount of success for airport sectors. The models developed during this system can be applied to predict the incidence of flight delay at airports. Such prognosticative capabilities would help traffic managers and airline dispatchers to organize mitigation strategies for lowering traffic disruptions. Nowadays, service quality plays an important role in attracting customers. Among these, air travels have their special customers and the most important matter in these travels is the flight time, on time arrival at destination for passengers such those who have an important meeting, that has been leading to high expenses for the passenger until they get to their destination on time. Flight delay has negative economic effects on the passenger, agencies and airport.

Therefore, any reduction of these effect requires decreasing postponed flight price, so that

prediction or estimation has a great significance and numerous studies has been to dedicated this subject. Correspondingly, all the scientists have tried to design a model that understands effective factors and computes effect of each factor and their relation. Overall, the prediction methods are classified into five groups including Statistical Methods, Probability methods, network-based methods, operational methods and machine learning methods. In one of the best studies that has been performed based on statistics delay time has been considered to be reduced. Their study has investigated important factors before fly and those which occur on the ground. In the next step, it has predicted the delay at destination based on factors that occur in the vicinity of arrival time at destination.

Eventually, results have shown that whenever, the delay is correctly predicted, passenger disaffection and fuel consumption decrease and consequently number of flight increases. Moreover, it is possible to increase the agencies benefits through reducing number of passengers who wrongly selected their routes or specifying the probabilities for some flights and optimizing delay time prediction. Another prominent investigation based on Probability has been done and the author believes that huge storm in U.S.A has highly affected the flight delay. This study has been devoted to predict delay based on mathematical calculations and through considering delay time duration of the flights that had been engaged to storm in the same day. Metrological reports have shown the effect of storm one hour before and after event cause ephemeral climate at the region. In the next step, Monte-Carlo simulation has been used to estimate the airport runway capacity, so that traffic of each runway would have been estimated. As the research has employed only one factor, the model has not enough accuracy, but it is possible to increase region air capacity path structure.

2. References

- 1. Flight delay prediction based on deep learning and LevenbergMarquart algorithm Yazdi, M.F., Kamel, S.R., Chabok, S.J.M. et al. Flight delay prediction based on deep learning and Levenberg-Marquart algorithm. J Big Data 7, 106 (2020). https://doi.org/10.1186/s40537-020-00380-z
- 2. Study of Flight Departure Delay and Causal Factor Using Spatial Analysis Shaowu Cheng, Yaping Zhang, Siqi Hao, Ruiwei Liu, Xiao Luo, Qian Luo, "Study of Flight Departure Delay and Causal Factor Using Spatial Analysis", Journal of Advanced Transportation, vol. 2019, Article ID 3525912, 11 pages, 2019. https://doi.org/10.1155/2019/3525912
- 3. Development of a predictive model for on-time arrival fight of airliner by discovering correlation between fight and weather data

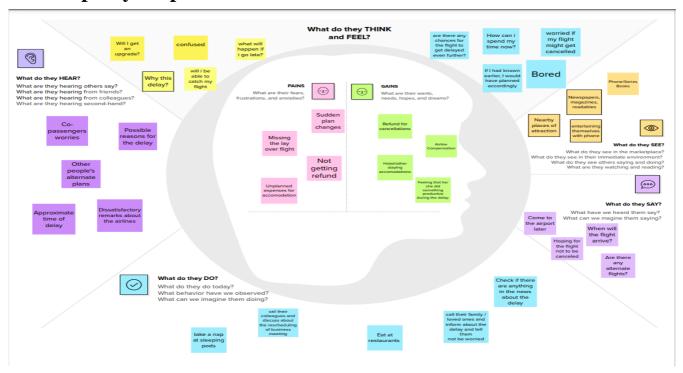
Yuemin Tang. 2021. Airline Flight Delay Prediction Using Machine Learning Models. In 2021 5th International Conference on E-Business and Internet (ICEBI 2021), October 15-17, 2021, Singapore, Singapore. ACM, New York, NY, USA, 7 Pages. https://doi.org/10.1145/3497701.3497725

3. Problem Statement Definition

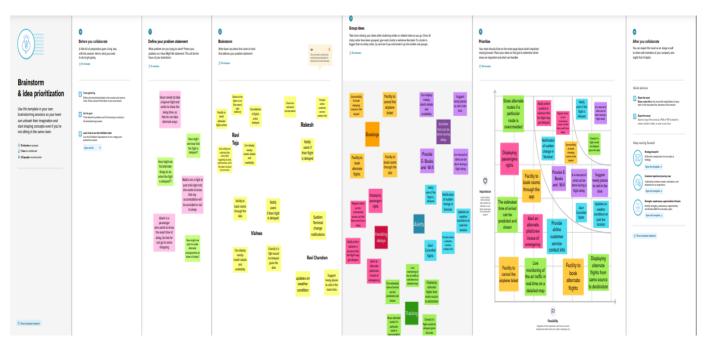
Nowadays, the aviation industry plays a crucial role in the world's transportation sector, anda lot of businesses rely on various airlines to connect them with other parts of the world. But, extreme weather conditions may directly affect the airline services by means of flight delays. To solve this issue, accurately predicting these flight delays allows passengers to be well prepared for the deterrent caused to their journey and enables airlines to respond to the potential causes of the flight delays in advance to diminish the negative impact.

3. IDEATION AND PROPOSED SOLUTION

1. Empathy Map Canvas



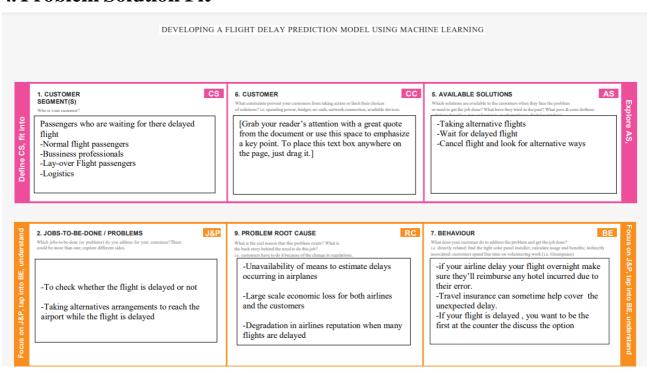
2. Ideation & Brainstroming



3. Proposed Solution

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Due to poor weather condition, some of technical problems occurred in aircraft leads the fight delay. so ,the travellers hates flying late. Due to this problem the air travellers count will decrease day by day. We need to fix this problem to improve airline operations and passenger satisfaction, which will result in a positive impact on the economy.
2.	Idea / Solution description	Idea: Collect the Passengers flight on-time data and process the collected data, and using some required Data Science algorithm to predict the delay of the flight's.
3.	Novelty / Uniqueness	Uniqueness: To collect the data's of flights and weather conditions to train our model to predict the results
4.	Social Impact / Customer Satisfaction	Customer Satisfaction: Passenger should be able to go to the correct his/her destination by correct time
5.	Business Model (Revenue Model)	ApplicationWebsite
6.	Scalability of the Solution	By using this type of application or a website we would know about the flight's delay. By adding some extra features to our home page to know the details about the flight and where it's been flying and when will we reach the destination

4. Problem Solution Fit



CH

3. TRIGGERS

- -Cancellation of flights
- Getting Boring
- Guilty of wasting time
- Missing layover flight
- Uncertainty in deciding if the flight is delayed when they start late from the airport

4. EMOTIONS: BEFORE / AFTER

Before:

- Worried about missing important events and missing

layover flights

- If the flight is gonna be canceled
- Frustrated
- About the unexpected delay/cancellation
- Not knowing the news of delay beforehand
- About the weather

After:

- Gets to enjoy the airline benefits
- Stay relaxed after getting a proper update from the

airline

- Relieved if an alternate solution is found

10. YOUR SOLUTION

TR

The main aim is to develop an application that predicts the flights delay using a machine learning model with the data of flights and delays so far and estimate the time of delay taking spatial dependencies of flights into account.

8. CHANNELS of BEHAVIOUR 8.1 ONLINE

SL

- Check if a particular flight will be delayed and the estimated time of arrival
- Giving ratings and feedbacks for various flights so as to improve the app's performance in predicting further delays

8.2 OFFLINE

- Finding alternate flights in the airport / alternative travel routes
- Hotels near the airport can be visit for overnight stays

during delay at night/midnight

4. REQUIREMENT ANALYSIS

1. Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub -Task)
FR-1	User Registration	 Registration through User ID/Password Registration through Gmail Registration through Phone number / OTP
FR-2	User Confirmation	 Confirmation via Email Confirmation via OTP Confirmation via Phone call
FR-3	User Login	 Login with UserID/Password Login with gmail Login with phone number/OTP
FR-4	Support	Support option provided for queries and contact customer support
FR-5	Predication of delay	 Requesting for prediction by providing details of delayed flight's. Shows prediction results
FR-6	Trust ability of prediction	Gives the accuracy percentage about the prediction data
FR-7	Notify User	 Notify user with the delay time, if they wish Notify user about flight arrival before 45 mintues
FR-8	Get feed back	Get feedback about their user experience about the prediction data Request give rating / support
FR-9	Log Out	Log out from the application

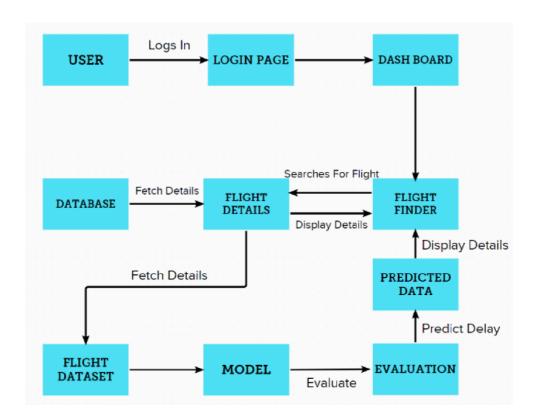
2. Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

FR No.	Non -Functional Requirement	Description
NFR-1	Usability	Web app is provided with smooth and user-friendly GUI.
NFR-2	Security	Data security of user is ensured with IBM Cloud security, login with your secured login details
NFR-3	Reliability	This web app have reliability by deploying in IBM Watson
NFR-4	Performance	50 request per second is handled.
NFR-5	Availability	99% avail with the help of IBM Cloud.
NFR-6	Scalability	It had high scalability by having ability to extend there computational resource when request came

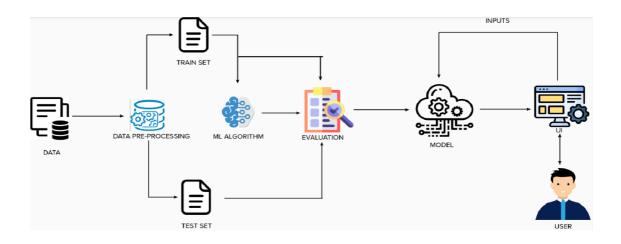
5. PROJECT DESIGN

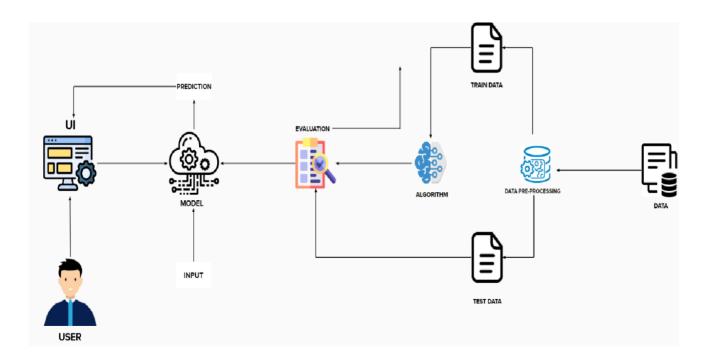
1. Data Flow Diagram



2. SOLUTION AND TECHNICAL ARCHITECTURE

Solution Architecture Diagram:





3. User Stories

Use the below template to list all the user stories for the product.

User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Custom er(Web user)	Registration	USN-1	As a user, I can register for theapplication by entering my email, password, confirmation of password.	I can access my account/dashboar d	High	Sprint-1
		USN-2	As a user, I will receive confirmation email after I register for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Faceboo k, Instagram, other social media	I can register & accessthe dashboard with Facebook/Instagra m Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can register an daccess thedashboard	Mediu m	Sprint-1

	Login	USN-5	As a user, I can log into the application by entering email & password	I can access the dashboard	High	Sprint-1
	Dashboard	USN-6	As a user, I can navigate through different pages usingthe dashboard	I can access variouspages	High	Sprint-1
	Search	USN-7	As a user, I can search for flights for various locations	I can receive information on different flights forvarious locations	High	Sprint-2
	View	USN-8	As a user, I can view thedetails of flights	I will get the information such as flight no, departure andarrival time etc.,	High	Sprint-2
	Receive notification s	USN-9	As a user, I will receive notifications about the flight	I will get frequent updates of the flight's location	Low	Sprint-3
	Track	USN-10	As a user, I can track thelocation of my flight	I can track my flight	Mediu m	Sprint-3,4
Admin	GPS	USN-11	As an admin, I will needthelocation of flights	I can track myflight	High	Sprint-3,4
	Analyze	USN-12	As an admin, I will analyze thegiven dataset	I can analyze thedataset	High	Sprint-2
	Predict	USN-13	As an admin, I will predictthe delays	I can predict theflightdelays	High	Sprint-2
Customer (Mobile orWeb user)	Arrival and Departure timeof flights	USN-14	As a user, I can search for the details of a specific flight with flight number or name	I can find all the details of a flight	Mediu m	Sprint-2

		USN-15	As a user, I can find the accurate arrival and departure time of flights	I can find the actualtimings of the flight	High	Sprint-3
Customer (Mobile orWeb user)	Real time flightdelay	USN-16	As a user, I can find exactlyhow long the flight will be delayed	I can get the accuratedelayed time	High	Sprint-3
		USN-17	As a user, I can get real time timings that are updated every few seconds.	I can check theupdated time	High	Sprint-3
Customer Care Executive	Helpdesk	USN-18	I can provide other alternativeflights to the passenger's destination	I can check for alternative flights	High	Sprint-2
		USN-19	As a customer care executive, Ican provide the contact details of the airlines to help the passenger to contact them in case of any query	I can give the airlines'phone number	Mediu m	Sprint-4
Customer Care Executive	Feedback	USN-20	I can collect all the feedback and suggestions that are givenby the passengers, after using this application	I can record thefeedbacks	Mediu m	Sprint-4
Administrator	Authentication	USN-21	As an admin, I can authenticatethe registration and login credentials of the passengers.	I can validate thepassengers' login	High	Sprint-1
		USN-22	As an admin, I ensure the security of the passengers' details	I maintain the securityof user details	High	Sprint-4

6.PROJECT PLANNING AND SCHEDULING

1.Sprint Planning and Estimation

Sprint	Functional Requirement (Epic)	User Story Numb er	User Story / Task	Story Points	Priority Team Members
Sprint-1	Registratio n and Logi n	USN-1	As a new user, I can register for the applicationby entering my email and my password.	2	High Ravi Teja N.G, Rakesh S
Sprint-2	Confirmation email	USN-2	As a user, I will receive confirmation email oncel have registered for the application	2	Mediu m Vishwa , Ravi Chandran
Sprint-1	User login	USN-3	As a user, I can login into the application by entering the registered email-id and password	2	High Ravi Teja N.G, Vishwa
Sprint-2	Admin Panel	USN-4	As an admin, I can authenticate the registrationand login credentials of the passengers	2	High Ravi Teja N.G, RakeshS, Vishwa
Sprint-3	Arrival and Departure time of flights	USN-5	As a user, I can find all the details of a specificflight with its number or name	2	High Ravi Teja N.G, Ravi Chandran
Sprint-3		USN-6	As a user, I can find exactly how long the flightwill be delayed	2	High Ravi Teja N.G, RakeshS, Vishwa , Ravi Chandran
Sprint-4	Helpdesk	USN-7	As a customer care executive, I can provide thecontact details of the airlines	1	Mediu m Ravi Teja N.G, Rakesh S, Vishwa , Ravi Chandran

Sprint	Functional Requirement (Epic)	Stor y Nu mbe r	User Story / Task	Story Points	Priorit y	Team Members
Sprint- 4		USN- 8	As a passenger, I can find alternative flights tothe destination that are available	1		Ravi Teja N.G, Rakesh S, Vishwa , Ravi Chandra n
Sprint- 4	Feedba ck	USN- 9	As a user, I can provide my suggestions andfeedback for the improvement of the application	2	m	Ravi Teja N.G, Rakesh S, Vishwa , Ravi Chandran

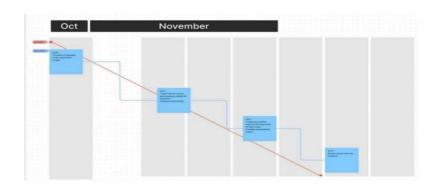
2. Sprint Schedule

3.

Sprint	Total Story Points	Duratio n	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	4	5 Days	30 October 2022	03 November 2022	4	03 November 2022
Sprint-2	4	5 Days	04 November 2022	08 November 2022	4	08 November 2022
Sprint-3	4	5 Days	09 November 2022	13 November 2022	4	13 November 2022
Sprint-4	4	6 Days	14 November 2022	19 November 2022	4	19 November 2022

4.Reports for JIRA

Burndown Chart:



7. CODING AND SOLUTIONING

We started by preprocessing the data and then visualized the data to see patterns. Then we used Decision Tree as our model as it provided better prediction accuracy. We futher tuned the model by hyperparameter tuning for our model using Grid Search CV. In Grid Search CV we can see that max depth of 6 and min samples split of 2 provided the best accuracy and then we cross validated the model using KFold function with the k value as 6 which gave an accuracy of 92%.

8. TESTING

1.Test Cases

Test case ID	Feature Type	Component	Test Scenario	Pre-Requisite	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commnets
PredictionPage_TC _OO1	Functional	Home Page	Verify user is able to see the Prediction input page when user clicked on URL	Any Latest Browser	I.Enter URL and click go Verify Prediction input displayed or not	Flask App	Prediction input page should display	Working as expected	Pass	
PredictionPage_TC _OO2	UI	Home Page	Verify the UI elements In Prediction page	Any Latest Browser	Liter VIII, and click go 2 Verly Prediction page with below UI elements: a Flight number b Date C Origin and Destination dropdown d'illet Timings a Prediction button	Flask App	Application should show below UI elements: a.Flight Number b. Date c.Origin and Destination dropdown d.Flight Timings e.Prediction button	Working as expected	Pass	
PredictionPage_TC _OO3	Functional	Home page	Verify user is able to predict the flight with the proper details	Any Latest Browser	1.Enter URL and click go 2.Enter valid flight number 3.Enter Valid Gat 5.Enter Valid Gat 4.Enter valid origin and destination 5.Enter valid origin and destination 6.Click predict	Flight Number: 23587 Month: 12 Day: 12 Origin: ALT Destination: SEA Scheduled Dept Time: 1215 Actual Dept Time: 1236 Scheduled Arr Time: 1420	User should navigate to result page and input details are recieved properly	Working as expected	Pass	
PredictionPage_TC _OO4	Functional	Home Page	Verify user is able to log into application with invalid input	Any Latest Browser	1.Enter URL and click go 2.Enter valid flight number 3.Enter valid date 4.Enter valid date 4.Enter valid origin and destination 5.Enter valid flight timings 6.Click predict	Flight Number: 23587 Month: 12 Day: 12 Origin: ALT Destination: ALT Scheduled Dept Time: 1215 Actual Dept Time: 1236 Scheduled Arr Time: 1420	Application should show origin and destination airport cant be same airport 'validation message.	Working as expected	Fail	The origin airport and the destination airport cannot be the same
PredictionPage_TC _OO5	Functional	Home Page	Verify user is able to log into application with Invalid input	Any Latest Browser	1.Enter URL and click go 2.Enter valid flight number 3.Enter valid date 4.Enter valid of rigin and destination 5.Enter valid flight timings 6.Citck predict	Flight Number: 23587 Month: 14 Day: 12 Origin: ALT Destination: SEA Scheduled Dept Time: 1215 Actual Dept Time: 1236 Scheduled Art Time: 1420	Application should show 'month value can't be more than 12' validation message.	Working as expected	Fail	The month value can't be more than 12
ResultPage_TC_OO	UI	Result page	Verify user is able to view the predictde results	Any Latest Browser	1.Enter URL and click go 2.Enter the correct input values 3.Click the predict button 4.View Results page	Flight Number: 23587 Month: 12 Day: 12 Origin: ALT Destination: SEA Scheduled Dept Time: 1215 Actual Dept Time: 1236 Scheduled Arr Time: 1420	Application should show 'Flight is on time or Flight is delayed' message.	Working as expected	Pass	

2 .User Acceptance Testing

2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	7	5	3	1	16
Duplicate	0	0	О	O	0
External	5	0	0	1	6
Fixed	11	2	4	20	37
Not Reproduced	0	0	0	1	1
Skipped	О	О	0	0	0
Won't Fix	0	0	0	0	0
Totals	23	7	7	23	60

3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Model Evaluation	10	0	0	10
Client Application	20	О	0	20
Exception Reporting	5	0	0	5
Final Report Output	2	0	0	2

9. RESULTS

1. Performance Metrics

In [24]:	<pre>#Model Evaluation from sklearn.metrics import accuracy_score,confusion_matrix, classification_report print(accuracy_score(y_test, pred))</pre>						
	0.9163899788711138						
In [26]:	<pre>print(confusion_matrix(y_test, pred))</pre>						
	[[2732 164] [113 304]]						
In [27]:	<pre>print(classification_report(y_test, pred))</pre>						
		precision	recall	f1-score	support		
	0.0	0.96	0.94	0.95	2896		
	1.0	0.65	0.73	0.69	417		
	accuracy			0.92	3313		
	macro avg	0.80	0.84	0.82	3313		

10. ADVANTAGES AND DISADVANTAGES

The model can predict with an accuracy of 91% which will help the passengers to plane their trip accordingly. It is user friendly and easy to interact with. The disadvantage is that the model is trained only for five airports in the USA. This model can't be used to predict the flight delay for any other airports.

11. FUTURE WORKS

We can expand the projects by adding more airports so that the flight delay can predicted all around the world. We can also take in the weather conditions as input so that the predict the delay even accurately. We can also predict the time of the delay.

12.CONCLUSION

In this project, we used flight data such as dates ,origin and destination airport, scheduled and actual departure time to predict flight delay. Our result shows that the Decision Tree method yields the best performance. In the end, our model provides an accuracy of 92%. As a result, there can be additional features related to the causes of flight delay that are not yet discovered using our existing data sources. So more data sources will help us to create a better model and will help us to predict flight delays based on it.

13.APPENDIX

SOURCE CODE

```
#Importing the necessary libraries import
numpy as np
import pandas as pd
import matplotlib.pyplot as pltimport
seaborn as sns
% matplotlib inline
#Loading the dataset
df = pd.read csv("flightdata.csv")
pd.set_option('display.max_columns', None) df.head()
#Dropping unnecessary columns df.drop('Unnamed: 25',
axis = 1, inplace = True)#Dataset Info
df.info()
#Handling missing values
df.isnull().sum()
#Dropping the missing values
df.dropna(subset=['DEP_TIME','ARR_DELAY'], inplace = True) #Data
Visualization
ax = sns.countplot(y = df['ORIGIN'], order = df['ORIGIN'].value_counts().index);
ax.set_title("Airports w.r.t Depature Flights", fontsize = 16); ax.set_xlabel("Number
of Flights", fontsize = 14);
ax.set_ylabel("Airport Code", fontsize = 14);
ax.bar_label(ax.containers[0], label_type = 'center', color = 'white', size = 14); ax =
sns.countplot(y = df['DEST'], order = df['DEST'].value counts().index);
ax.set_title("Airports w.r.t Arrival Flights", fontsize = 16); ax.set_xlabel("Number
of Flights", fontsize = 14);
ax.set ylabel("Airport Code", fontsize = 14);
ax.bar_label(ax.containers[0], label_type = 'center', color = 'white', size = 14); fig, ax =
plt.subplots(1, 2, figsize = (10,10))
ax[0].pie(df['DEP_DEL15'].value_counts(), labels = ['On Time', 'Delayed'], autopct =
\% 1.2f\%\%', startangle = 90, explode = (0,0.1));
ax[0].title.set_text("Ratio of Delayed Departure Flights"); ax[1].pie(df['ARR_DEL15'].value_counts(),
labels = ['On Time', 'Delayed'], autopct = \frac{3.25\%}{3.25\%}, startangle = 90, explode = (0.0.1));
ax[1].title.set_text("Ratio of Delayed Arrival Flights");
sns.heatmap(df.corr());
new df = pd.get dummies(df, columns = ['ORIGIN','DEST'])
```

```
#Splitting into independant and dependant values X=
new_df[['MONTH','DAY_OF_MONTH','DAY_OF_WEEK','ORIGIN_ATL','ORIGIN_DTW','ORIGIN_JF
K','
ORIGIN_MSP','ORIGIN_SEA','DEST_ATL','DEST_DTW','DEST_JFK','DEST_MSP','DEST_SEA','CRS
_D EP_TIME','DEP_TIME','DEP_DEL15','CRS_ARR_TIME']]
y = new_df['ARR_DEL15']
#Splitting into training and testing data
from sklearn.model_selection import train_test_split
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size = 0.30) #Model
Building
from sklearn.tree import DecisionTreeClassifier
clf = DecisionTreeClassifier(max depth = 4, min_samples_split = 4, random_state = 25) #Model
Training
clf.fit(X train, y train)
pred = clf.predict(X_test)
#Model Evaluation
from sklearn.metrics import accuracy_score,confusion_matrix, classification report
print(accuracy_score(y_test, pred))
print(confusion_matrix(y_test, pred))
print(classification report(y test, pred)) #Saving the
model
import pickle
pickle.dump(clf, open('flightclf.pkl','wb'))
```

GITHUB

https://github.com/IBM-EPBL/IBM-Project-1751-1658411466

DEMO LINK

https://drive.google.com/file/d/1dLp9BjoBfYFn8b1589Zfq4gr2J3b84WV/view?usp=sharing