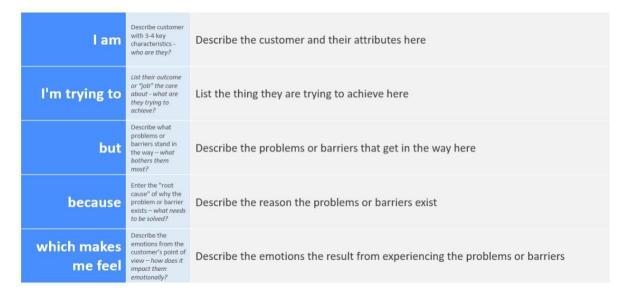
Ideation Phase Define the Problem Statements

Date	27 October 2022	
Team ID	PNT2022TMID22157	
Project Name	Developing a Flight Delay Prediction Model using Machine Learning	
Maximum Marks		

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.





I am (Customer)	I'm trying to	But	Because	Which makes me feel
A Traveler	Book flights on	It takes a long	The website is not	Frustrated
	my phone	time	responsive and	
			doesn't have a	
			mobile version	