

Define CS, fit into CC	1. CUSTOMER SEGEMENT (S) CS Customer manages their expenses in manual calculation and some tools.	6. CUSTOMER CONSTRAINTS CC Customer wants the application user friendly and more secure & fast.	5. AVAILABLE SOLUTIONS AS The important solution that we suggest is if the expense amount limit exceeds .Alert E-Mail message will Sent.	Explore AS, differentiate
	2. JOBS-TO-BE-DONE / PROBLEMS J&P It stores the account details and the contact details of the customer to perform the Expense Tracking application.	9. PROBLEM ROOT CAUSE RC Due to busy schedule of the customer difficult to track the expenses.	7. BEHAVIOUR BE Focus on report it is easy to analysis customers expense cost and plan accordingly.	
	3. TRIGGERS TR Customer Spending unwanted money by seeing some Neighbors, Television commercials etc.	10. YOUR SOLUTION SL This application keeps track on all your spending without a manual calculation. It works on anytime and anywhere. To minimize the human error, prevent data loss and secure transaction	8. CHANNELS of BEHAVIOUR CH 8.1 ONLINE General budget tracking application is done by the customers in n number of web channels 8.2 OFFLINE Customer can control them self in spending unnecessary money on certain things by using personal expense tracker application.	
4. EMOTIONS: BEFORE / AFTER EM Customers finds difficult to keep their transaction receipt but making use of this application that is avoided				Identify strong TR & EM

