Project Development Phase
Sprint – 1

Team ID	PNT2022TMID38577
Project Name	Ai Based Discourse for Banking Industry

Savings Account related action and Current account related action:

Screen 1

Instant Savings account

Regular Savings account

To create Regular Savings account, the documents required are:

- Permanent Account Number (PAN)
  - Photograph and
  - Any two of the following documents:
    - Passport,
    - Driving Licence,
    - Proof of possession of Aadhaar Number,
    - Voter's Identity Card issued by Election Commission of India,
    - Job card issued by NREGA duly signed by an officer of

Use the up arrow for prior messages

Screen 2

Regular Savings account

Zero Savings account

Instant Savings account

Zero Savings account

To create Zero Savings account, the documents required are:

- Permanent Account Number (PAN)
  - Photograph and
  - Aadhaar Card details

go to End

Do you want to know about anything else?

Yes   No

Use the up arrow for prior messages

Screen 3

Zero Savings account

Instant Savings account

Instant Savings account

To create an Instant Savings account, the required documents are:

- Permanent Account Number (PAN)
  - Photograph and
  - Aadhaar Card details
  - Video KYC

go to End

Do you want to know about anything else?

Yes   No

Use the up arrow for prior messages

Screen 4

account?

Creation   Interest rates

Minimum Balance

Interest rates

The interest rates of savings account is:

If balance is Rs. 10 crores - **2.70** % p.a

If balance is Rs. 10 crores & above - **3.00**% p.a

go to End

Do you want to know about anything else?

Yes   No

Type something...

Screen 1

Creation   Interest rates

Minimum Balance

Minimum Balance

The minimum balance(monthly) for savings account is:

Rural areas - Rs.**1000**

Semi-Urban areas - Rs.**2000**

Urban or Metro cities - Rs.**3000**

go to End

Do you want to know about anything else?

Yes   No

Type something...

Screen 2

Yes

go to Index

What would you like to ask?

Current account   ⌄

Current account

go to Current Account

What do you want to know about Current account?

Types of company account   Closing account

Types of company account

Type something...

Screen 3

Types of company account

what type of company account do you want to create?

Individuals   Sole proprietorship Firm

Partnership Firm

Private/Public Limited Company

Individuals

The documents required to create Individuals current account:

- One Identity proof from: PAN Card, Passport, Voter Identity Card, Driving License, Aadhaar Card.
- One Address proof from: Passport, Voter

Use the up arrow for prior messages

Screen 4

Private/Public Limited Company

Sole proprietorship Firm

The documents required to create Sole proprietorship firm account:

- Two documents in the name of the sole proprietorship firm confirming the name and address — issued by a Government authority/ department, as registration/ license document.
  - Latest passport-size color photograph of the sole proprietor.
  - Permanent Account Number (PAN Card)
  - Identity and address proof of the sole proprietor.
  - In case Power of Attorney (POA) has been granted for account operations, photograph, and

Type something...

Preview ↻ —

Private/Public Limited Company

Partnership Firm

The documents required to create Partnership firm account:

- Latest passport-size color photographs of authorized signatories of the account.
- Identity and address proof of authorized signatories of the account.
- List of beneficial owners holding more than 15% in the firm (on letterhead).
- Identity and address proof of such beneficial owners as identified above.
- Communication address proof of the entity.
- Permanent Account Number (PAN) of the entity.
- Current landline/ mobile number and e-

Type something...

Preview ↻ —

Private/Public Limited Company

Private/Public Limited Company

The documents required for account creation:

- Latest passport-size color photographs of authorized signatories of the account.
  - Identity and address proof of authorized signatories of the account.
  - List of beneficial owners holding more than 15% in the firm (on letterhead).
  - Identity and address proof of such beneficial owners as identified above.
  - Communication address proof of the entity.
  - Permanent Account Number (PAN) of the entity.

Type something...

Preview ↻ —

Types of company account   Closing account

Closing account

To close the current account, You need to do the following:

1. Settle Unpaid Balances.
2. Update Your Direct Deposits and Bill Payments.
3. Transfer Cash and Close the Account

go to End

Do you want to know about anything else?

Yes   No

Type something...

Preview ↻ —

Greet customer ended

thanks

End recognized

Do you want to know about anything else?

Yes   No

No

Thank you. Have a nice day.

◇ There are no additional steps for this action. Add a new step or end the action.

Use the up arrow for prior messages