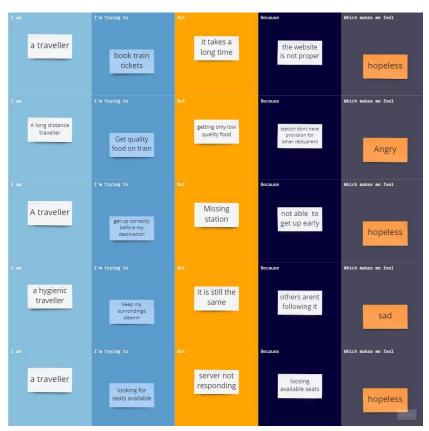
Ideation Phase Define the Problem Statements

Date	11-11-2022
Team ID	PNT2022TMID31693
Project Name	SMART SOLUTION FOR RAILWAYS
Maximum Marks	2 MARKS

Customer Problem Statement:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.



Problem Statement (PS)	lam (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A traveller	Book train tickets	It takes a long time	The website is not proper	Hopeless
PS-2	A long distance traveller	Get quality food on train	Getting only low quality food	Station don't have provision for other restaurant	Angry
PS-3	A traveller	Get up correctly before my destination	Missing station	Not able to get up early	hopeless
PS-4	A hygienic traveller	Keep my surrounding clean	It is still the same	Others aren't following it	sad
PS-5	A traveller	Looking for seats available	Server not responding	Loosing available seats	Hopeless