

User Journey Map

User Journey Maps give an overview of the customer experience. How do you want your business to reach users?

OVERVIEW	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
OBJECTIVES	Write a goal or activity	Gas leakage detection systems protect personnel and the environment from potentially hazardous exposure to gases.	The system comprises of sensors for detecting gas leak interfaced to microcontroller that will give an alert to user whenever there is a gas leakage, display warning information by using Liquid.	Gas leak Detection System is the process of identifying potentially hazardous gas leaks by sensor. These sensors usually employ an audible alarm to alert people when a dangerous gas has been detected.	An alarm management system represents the series of actions a system performs in an event of gas leakage.
NEEDS	Write a need you want to meet	Fire hazard prevention	Harmful gas detection	Oxygen level measurement	Prompt gas leak alerts
FEELINGS	Write an emotion you expect the customer to have	Happy about this solution	Embrassed on the solution and promoted the good words towards the project.	Happy	Encouraging towards this project and giving good feedbacks.
BARRIERS	Write a potential challenge to your objective	Higher Officials	Commercial Companies	The gases are toxic in nature, resulting in human unconsciousness and even death if consumed in larger quantities.	Moreover, gaseous blasts are another disaster tha everyone- working in a factory or at home - would want to avoid at all cost!!!