## 1. CUSTOMER SEGMENT(S)

6. CUSTOMER LIMITATIONS EG. BUDGET, DEVICES

at all times. And the Senior may not

have strength to reach for help.

The caretaker takes care of the The care take-care may not be available senior. But sometimes they may not be available, or seniors cannot afford for the caretaker.

5. AVAILABLE SOLUTIONS PLUSES & MINUSES

2. PROBLEMS / PAINS + ITS FREQUENCY

9. PROBLEM ROOT / CAUSE

10. YOUR SOLUTION

7. BEHAVIOR + ITS INTENSITY

BE

To Help the senior citizen with their memory loss and to provide assistant for health issues.

Customers get triggered by seeing

their neighbours using Personal

Customers suffered with health

issues but after using this assistance

Sometimes they may not be aware of their health issues. And if all of the sudden health hazards occur, they won't have time to process the situation. So, it is important to prevent these situations in advance by using this personal assistance.

The customer searches for a good caretaker for their health issues, if this doesn't work out, they would try to take care of themself, and this isn't possible every time.

So, they try to look for smart solutions

## 3. TRIGGERS TO ACT

4. EMOTIONS BEFORE / AFTER

they feel better.

Assistance.

TR

of the seniors may prevent critical situation.

1. Monitoring and updating the vital signs

2. Regular medicine remainder helps to nullify the memory loss and may prevent the health hazards in advance.

3. Emergency buzzer may also help in exceptional cases.

## 8. CHANNELS of BEHAVIOR

СН

Often the vital signs(pulse rate, temperature, respiration rate, and blood pressure )get updated.

OFFLINE

At critical situations seniors use Emergency alarm and tries to reach for help manually.