## Ideation Phase Define the Problem Statements

Date	6 September 2022
Team ID	PNT2022TMID16336
Project Name	Smart Fashion Recommender Application
Maximum Marks	2 Marks

## **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	I am a student	I am trying to buy a formal dress for college event	I can't find perfect match	Either the brand or colour doesn't suit	I don't have any choice in choosing right brand.

PS-2	I am a bride	Looking for	Could not	Availability	Like I'm
		wedding	able to	of wide	overthinking
		and	choose	variety of	regarding how my
		reception	right	products	dress should looks
		dress	dress		like.
PS-3	I am an	Buy clothes	could not	Product price	Give up and
	Average Man	to attend	find	not within	move forother
		family	dress of	thebudget	ecommerce site
		function.	my		
			desire		



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