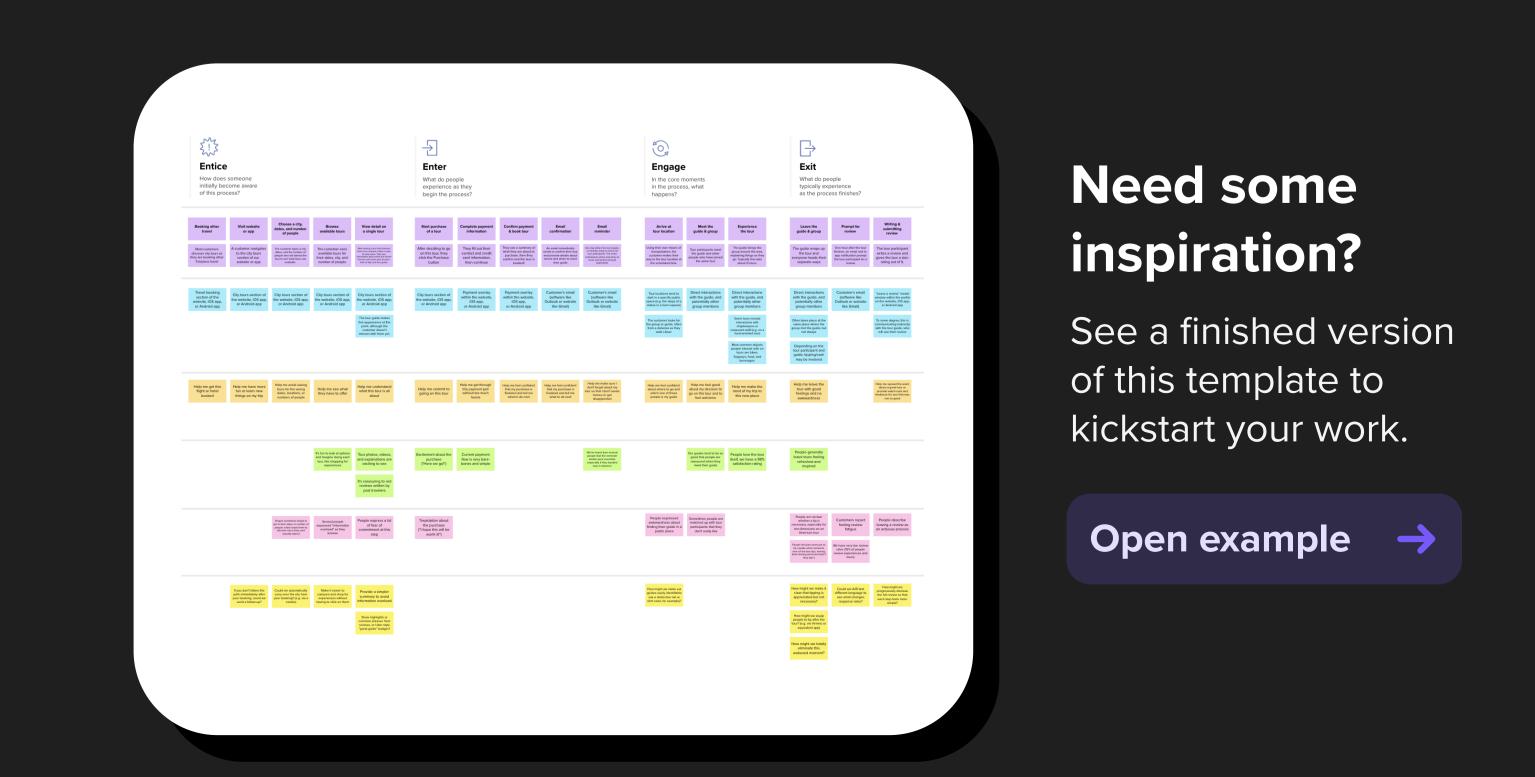
Customer experience Journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

Created in partnership with







Document an existing experience

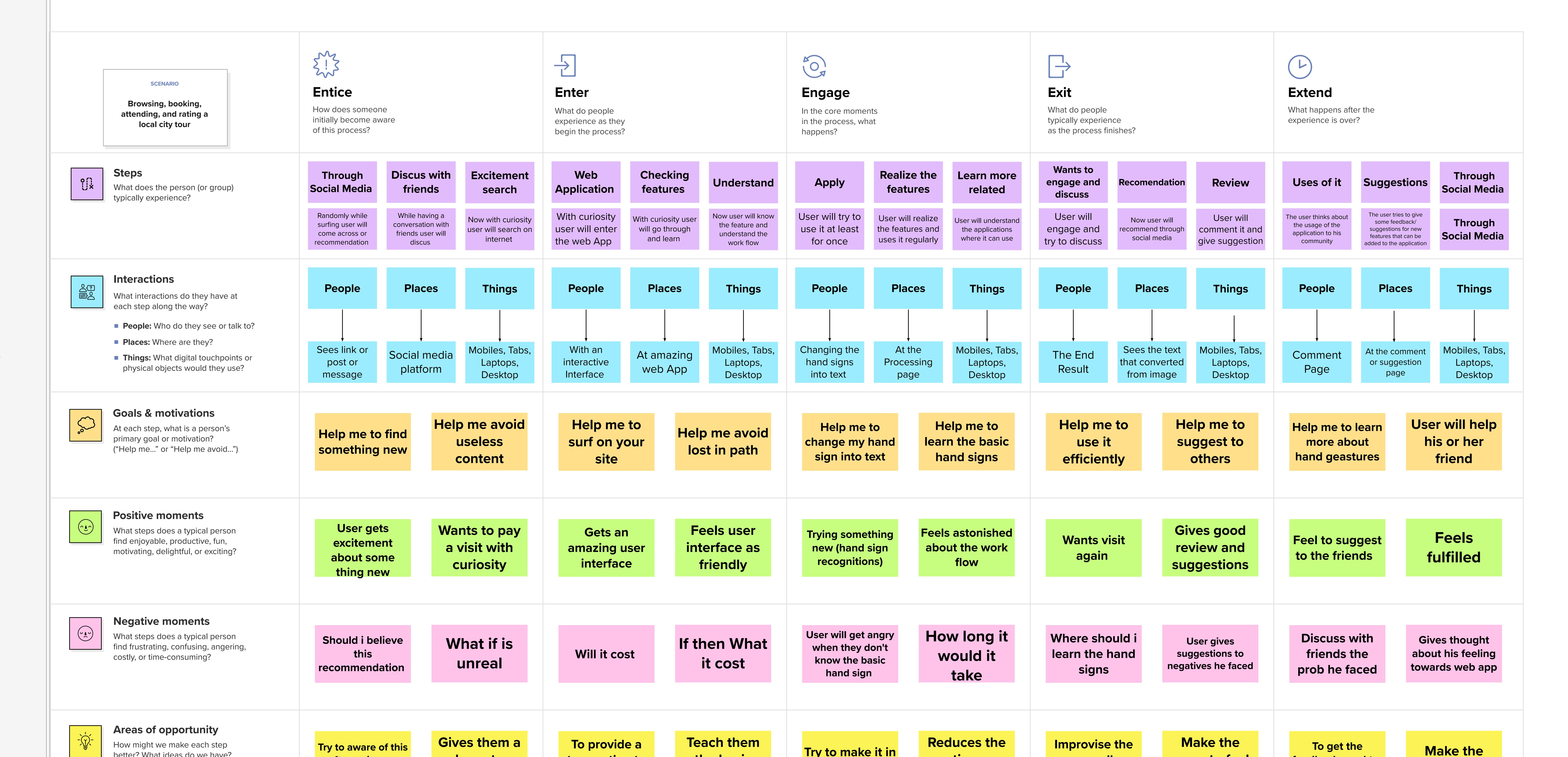
better? What ideas do we have?

What have others suggested?

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

Hand Sign Recognition:

A GESTURE - BASED TOOL FOR STERILE BROWSING OF RADIOLOGY IDEATIONS IMAGES **TEAM ID - PNT2022TMID39568**



the basic

hand signs

tour option to

new users

users to feel

satisfied

performance

feedbacks and try

to improve those

process easier



hope to

believe us

software in more

efficient way