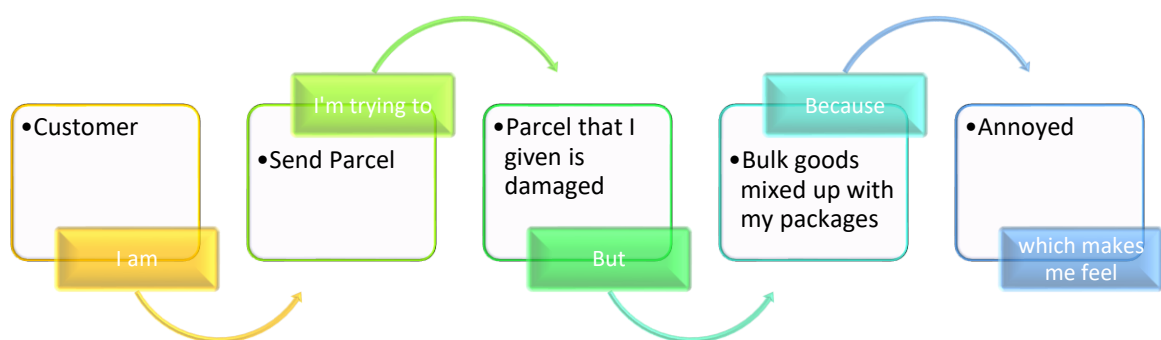
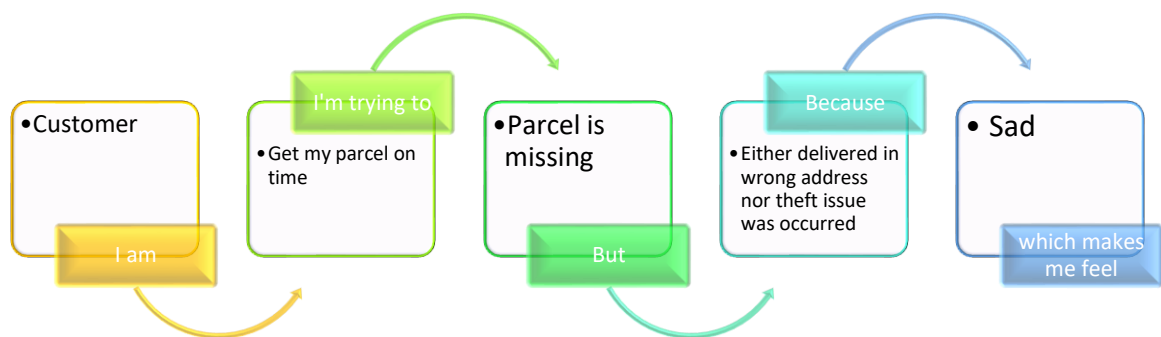


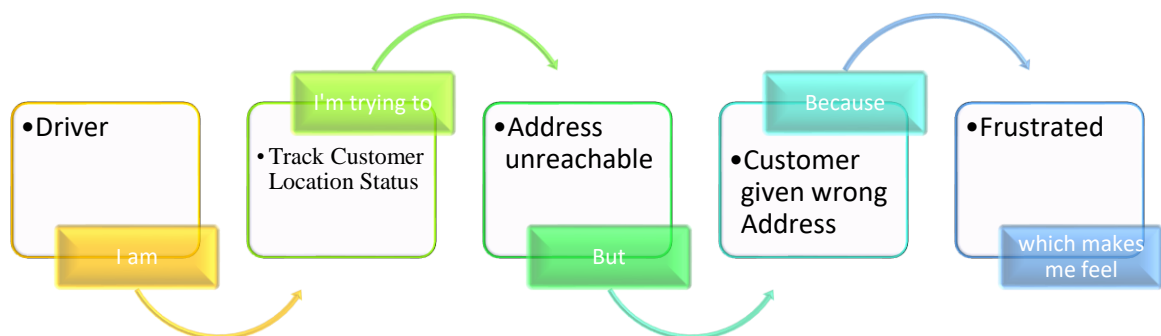
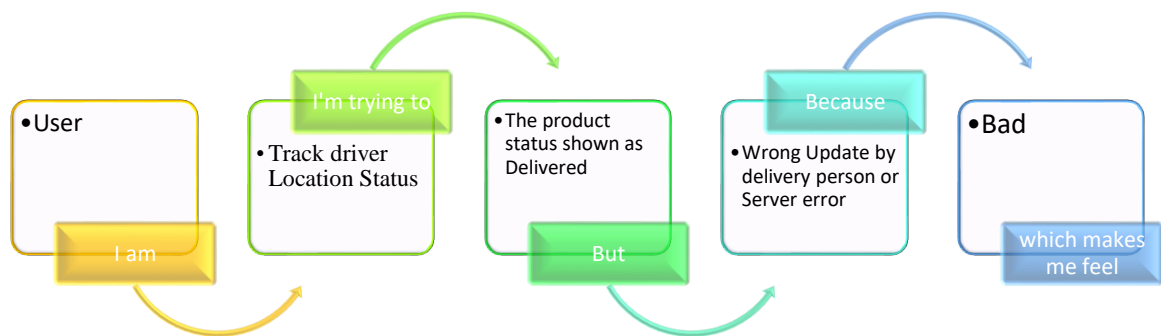
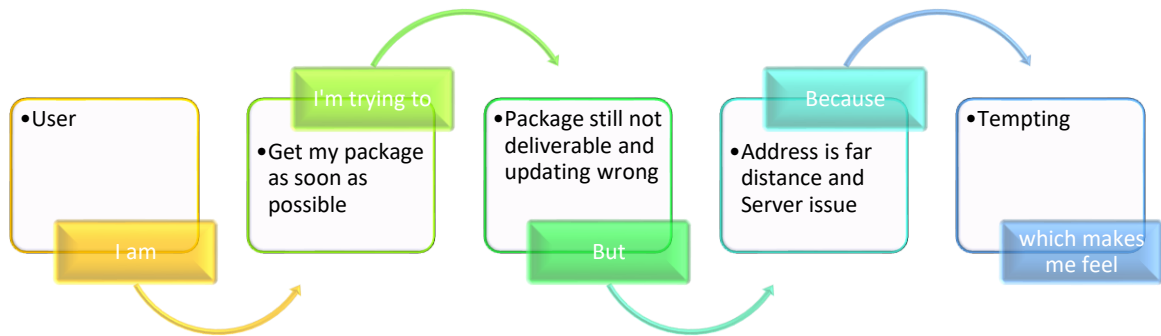
IDEATION PHASE

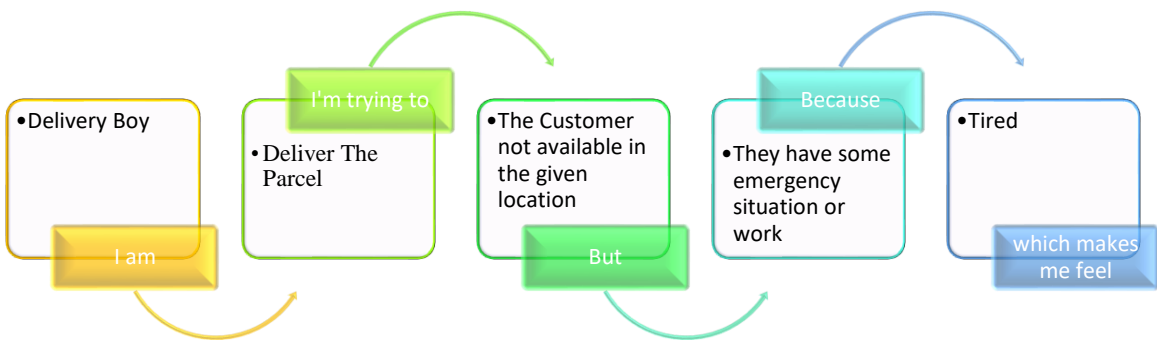
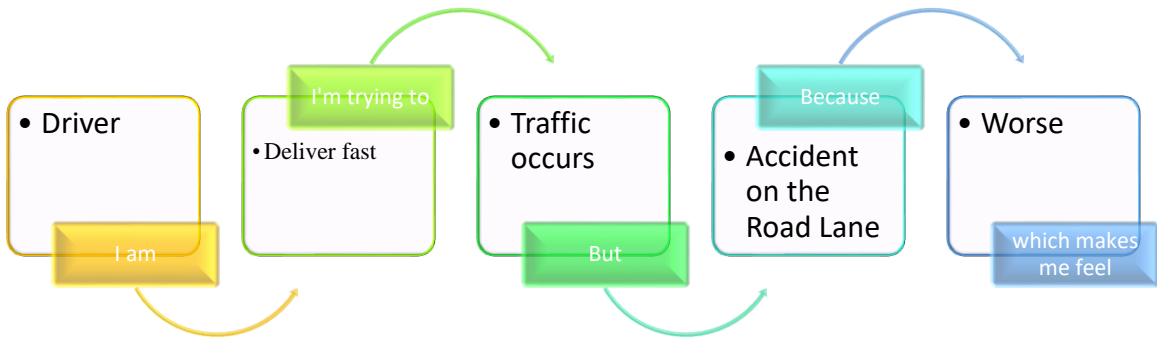
Define the Problem Statements

Date	22 September 2022
Team ID	PNT2022TMID29636
Project Name	Data Analytics for DHL Logistics Facilities
Maximum Marks	2 Marks

Customer Problem Statement Template:







Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Customer	Get my parcel on time	Parcel is missing	Either delivered in wrong address nor theft issue was occurred	Sad
PS-2	Customer	send parcel	Parcel that I given is damaged	Bulk goods mixed up with my packages	Annoyed
PS-3	User	Get my package as soon as possible	Package still not deliverable and updating wrong	Address is far distance and Server issue	Tempting
PS-4	User	Track driver location status	The product status shown as Delivered	Wrong update by delivery person or server error	Bad
PS-5	Driver	Track customer Location status	Address unreachable	Customer given wrong address	Frustrated
PS-6	Driver	deliver fast	Traffic occurs	Accident on the road lane	Worse
PS-7	Delivery boy	Deliver the parcel	The Customer not available in the given location	They have some emergency situation or work	Tired