## **PROBLEM STATEMENTS**

Date 15 October 2022

Domain Name Internet Of Things (IoT)

Project Name Online Railway Reservation System

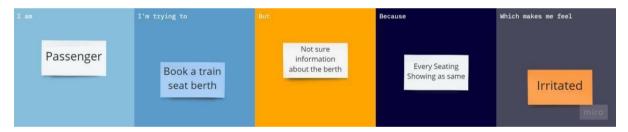
Team ID PNT2022TMID53972

# **Example:**

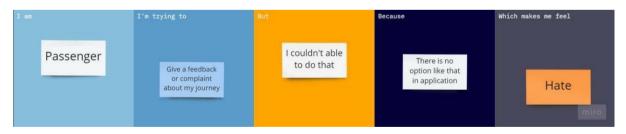
### **PS-1**



### **PS - 2**



### PS - 3



### PS - 4



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS - 1	User	Book a ticket through application	Unable to book ticket properly	Lack of Guidance in those application	Cofused
PS – 2	Passenger	Book a train Seat Berth	Not Sure information about the berth	Evert seating showing as same	Irritated
PS - 3	Passenger	Give a feedback or complaint about my journey	I couldn't able to do that	There is no option like that in application	Hate
PS – 4	Government	Avoid Ticketless traveling in Railways	Some people are not following the rule	There is no checking while entering the platform	Worst