

PROJECT DESIGN PHASE II

Date	13 October 2022
Team ID	PNT2022TMID37224
Project Name	Real-time Communication System Powered by AI for Specially Abled
Maximum Marks	2 Marks

CUSTOMER JOURNEY

factor	research	comparsion with other	working condition of the app	questioning	signout
typical questions	<p>what language & ide should i used?</p> <p>what would be the total cost?</p> <p>will it consume more time than expected?</p>	<p>compare expenses vs quality</p> <p>what ability does developer possess and their capabilities?</p>	<p>who are the ownership of the app or project</p> <p>what measure can i make to ensure that the app work well?</p>	<p>what ar ethe other possible business have ?</p> <p>how am i going to fund this app?</p>	<p>when will project finally get finished ?</p> <p>what else do i need the consider in the making the project</p>
emotional /feeling	<p>being enthusiastic and curious</p> <p>maintaining self respect/ self esteem</p> <p>protecting the app from third party access</p>	<p>being subjective ,weighting up</p> <p>looking up on pros and cons that is based on money and quality</p>	<p>keep to use the application</p> <p>self motivation that the app will resolve their problem and make them feel secure and on</p>	<p>understanding the disabled person of view (pov)</p> <p>considering all possible ideas and option that can be incorporated</p>	<p>longing to see the final results</p> <p>having confidence on the efforts made in this project</p>
we need to...	<p>get their attention and trust on us by showing them what we are capable off and be honest</p>	<p>making tem understand the amount of work done benind this project</p> <p>make them understanding that we are there for guiding them by any means or situation</p>	<p>make them under the amount of work done behind this project</p> <p>make them understand that we are there for guiding them by any mean or situation</p>	<p>provide hope that our team is one among the best</p> <p>open to all their questions and problem</p>	<p>keep than update about all relevant and up to date information</p> <p>collect feedback frequently and ensure a happy community being developd around</p>