

PERSONAL EXPENSE TRACKER

Date	17 October 2022
Team ID	PNT2022TMID21817
Project Name	Personal Expense Tracker Application
Maximum Marks	4 marks

<div>SCENARIO</div> <div>Browsing, booking, attending, and rating a local city tour</div>	<div></div> <div>Entice</div> <div>How does someone initially become aware of this process?</div>	<div></div> <div>Enter</div> <div>What do people experience as they begin the process?</div>	<div></div> <div>Engage</div> <div>In the core moments in the process, what happens?</div>	<div></div> <div>Exit</div> <div>What do people typically experience as the process finishes?</div>	<div></div> <div>Extend</div> <div>What happens after the experience is over?</div>
<div></div> <div>Steps</div> <div>What does the person (or group) typically experience?</div>	<div>Account can be created using customer's details.</div> <div>Clear description about application will be provided</div>	<div>Transaction details will be provided</div> <div>Customer can check their account balance amount</div>	<div>Detects if expense exceed the limit.</div> <div>User can set the amount limit to be spend.</div>	<div>The income and expense will be saved.</div> <div>Entire process will be stopped.</div>	<div>User will have very nice experience</div> <div>The user will use our application again and again if the used once.</div>
<div></div> <div>Interactions</div> <div>What interactions do they have at each step along the way?</div> <div><div>■ People: Who do they see or talk to?</div><div>■ Places: Where are they?</div><div>■ Things: What digital touchpoints or physical objects would they use?</div></div>	<div>User can interact with customer care by using help section.</div> <div>User can contact us E-mail.</div> <div>User can interact with customer care by using help section.</div>	<div>If the expense exceed income a notification will be send.</div> <div>Data will be stored in Database.</div>	<div>We ask them to increase the budget if exceeds.</div> <div>An alert message will be send.</div>	<div>Admin will instruct the user to update the expense periodically.</div> <div>Notification will be sent if the customer didn't update the expense for long time.</div>	<div>Feedback will be get from the user.</div> <div>User's feedback will be considered.</div>
<div></div> <div>Goals & motivations</div> <div>At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div>	<div>Track their expense.</div> <div>Analyze the expense.</div> <div>Staying within the budget.</div>	<div>user will know how much they spend.</div> <div>The user can spend the money without any fright if more amount still remains in budget</div>	<div>user can live with the line</div> <div>Use to track the expense.</div>	<div>User's can live their life peacefully without any financial tensions.</div> <div>Unnecessary expense can be avoided.</div>	<div>Help the user have better life.</div> <div>The user feel safe to spend money.</div>
<div></div> <div>Positive moments</div> <div>What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div>	<div>easy to use</div> <div>Free of cost</div>	<div>Spending the money with this app is more exiting.</div> <div>Users can save their monthly expenses.</div>	<div>Most of the expenses is easily tracked.</div> <div>Entire data will be visualized</div>	<div>Our application is more secure.</div> <div>No trouble in service since we using cloud technology.</div>	<div>Happy mind set.</div> <div>User will love to use the application.</div>
<div></div> <div>Negative moments</div> <div>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div>	<div>Frustrating if the application gets hang.</div> <div>Slow Internet may cause trouble.</div>	<div>People think their personal details may be sold.</div> <div>People think that the admin will monitor every activities.</div>	<div>corrupted values may damage the graph.</div> <div>User may forget the expense some times.</div>	<div>Time delay</div> <div>User feels sometimes lazy to update the expenses.</div>	<div>People may recommend.</div> <div>Suggest other about application.</div>
<div></div> <div>Areas of opportunity</div> <div>How might we make each step better? What ideas do we have? What have others suggested?</div>	<div>Provide a simple summary</div> <div>Easy to compare with others</div>	<div>Used to reduce the expense</div> <div>Helps the user to save money</div>	<div>reward points will be given according to their savings</div>	<div>User understands need of the application</div>	<div>User friendly feedback</div>