Project Design Phase-II
User Journey map

Date	15 October 2022
Team ID	PNT2022TMID39257
Project Name	A Novel Method for Handwritten Digital Recognition System
Maximum Marks	4 Marks

A Novel Method for Handwritten Digit Recognition System

1 Phases High-level steps your user needs to accomplish from start to finish	Creating an User Account	Uploading Images of Handwritten Digits	Verify the digitized handwritten digit
2 Steps Detailed actions your user has to perform	Account creation with the help of Mail ID and Password	Search for the Image to be digitized from the local storage / Upload the selected image	Software will convert the handwritten digits from the image to a digital format / User can view the digitized output produced by the software
3 Feelings What your user might be thinking and feeling at the moment 👍	Delighted	Delighted	Happy and Satisfied
👎	Frustrated	Frustrated and Disappointed	Frustrated, Disappointed and Unsatisfied
4 Pain points Problems your user runs into	Weak network connection may take a longer time to sign in/ sign up to the software	Weak network connection may take a longer time to upload the image / Larger file size may take a longer time to upload	Processed image may not be 100% accurate
5 Opportunities Potential improvements or enhancements to the experience	Easy signin/ signup with google accounts	Support for handling large image files / Support for recognizing english aplhabets	Feature to download the output