

## Project Planning Phase

### Milestone and Activity List

Team ID	PNT2022TMID39169
Project Name	Customer Care Registry
Project Member	KAMESH K KARANRAJ M MURALIDHARAN P PRAVEENKUMAR R

TITLE	DESCRIPTION	DATE
<b>Literature Survey &amp; Information Gathering</b>	Literature survey on the selected project & gathering information by referring the technical papers, research publications etc.	13 OCTOBER 2022
<b>Prepare Empathy Map</b>	Prepare Empathy Map Canvas to capture the userPains & Gains, Prepare listof problem statements	30 SEPTEMBER 2022
<b>Ideation</b>	List the by organizing the brainstorming session and prioritize thetop 3 ideas based on thefeasibility &importance.	13 OCTOBER 2022
<b>Proposed Solution</b>	Prepare the proposed solution document, which includes the novelty, feasibility of idea, businessmodel, social impact, scalability of solution, etc.	11 OCTOBER 2022
<b>Problem Solution Fit</b>	Prepare problem - solutionfit document.	11 OCTOBER 2022

<b>Solution Architecture</b>	Prepare solution architecture document.	18 OCTOBER 2022
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<b>Customer Journey</b>	Prepare the customer journey maps to understand the user interactions & experiences with the application (entry to exit).	17 NOVEMBER 2022
<b>Functional Requirement</b>	Prepare the functional requirement document.	10 NOVEMBER 2022
<b>Data Flow Diagrams</b>	Draw the data flow diagrams and submit for review.	12 OCTOBER 2022
<b>Technology Architecture</b>	Prepare the technology architecture diagram.	01 OCTOBER 2022
<b>Prepare Milestone &amp; Activity List</b>	Prepare the milestones & activity list of the project.	19 NOVEMBER 2022
<b>Project Development - Delivery of Sprint-1, 2, 3 &amp; 4</b>	Develop & submit the developed code by testing it.	IN PROGRESS..