Ideation Phase
Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID02117
Project Name	Project - Data Analytics for DHL
Maximum Marks	2 Marks

Customer Problem Statement Template:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	a customer who orders a product which will be delivered by the logistics	get the product in good condition	the product delivered with damaged	of the worst routing/handling of the logistics	disappointed
PS-2	a customer who orders a product which will be delivered by the logistics	get the product on-time	the product delivery is delayed	of the wrong/worst routing of the product	disappointed