CC 1. CUSTOMER SEGMENT(S) 6. CUSTOMER CONSTRAINTS 5. AVAILABLE SOLUTIONS CS Economical background Limited access to hospitals Frequent visits to doctors Patients Quit smoking Smokers င္ပင္တ Visit cardiologist Lack of support system Lack of knowledge about CADs Not able to quit Smoking Stress Management Family members of patients Exercise regularly fit into People who experience symptoms Regular medical checkup like chest pain, shortness of breath, etc Ö Curious users People with family history of CADs J&P RC 7. BEHAVIOUR 2. JOBS-TO-BE-DONE / PROBLEMS 9. PROBLEM ROOT CAUSE Early prediction of heart disease. Unhealthy lifestyle Stress Management High stress levels Fast food Suggest them proper way to Bettering lifestyle maintain health based on Lack of exercise Visiting doctor prediction. Smoking Quit smoking Bad diet Maintain physique 3. TRIGGERS TR 10. YOUR SOLUTION 8. **CHANNELS of BEHAVIOUR** Discomfort SL Identify Common symptoms like chest Early prediction of heart diseases. **ONLINE** 8.1 pain, shortness of breath, etc Predicting heart disease can help in getting Finding possible cures emotional stress strong better cures for the same disease. Booking online appointment Suggest lifestyle changes that are required **EM** 4. EMOTIONS: BEFORE / AFTER Before:

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- Worried
- Fear
- Anxious

After:

- Relieved
- Better control on emotions
- Clarity
- Visit doctor if required

- Searching health related website

8.2 **OFFLINE**

- Visit Cardiologist
- Maintaining fitness
- Bettering lifestyle

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