

Ideation Phase
Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID08130
Project Name	Real-Time Communication System Powered by AI for Specially Abled
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Person with hearing and speech impairment	Achieve communication with normal people which will help to explore myself and improve my career growth	People can't able to get my hand gestures and I can't able to listen what people speak	People might not have known sign language	Indifferent from normal people, frustrated while can't express my feelings words
PS-2	Deaf-mute peoples	To call my friends or well wishers in some kind of emergency situations	I can't scream out for help	People can't hear me	This feels me low in some situations and feels helpless .