AS

BE

1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

Define

S

Parents with children who going to school and those are worried about the safety of them.

6. CUSTOMER CONSTRAINTS

CS

J&P

TR

EΜ

CC What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available

The child may lose the watch while traffickers attack them and there would be no use of buying the gadget then.

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetakina

There is smart watch but mostly it is not need by the children.

2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides

The location needs to be seen only by parents. The server key must be given only to parents of the child who has this monitoring kit.

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do

i.e. customers have to do it because of the change in regulations.

Child's safety is a major reason and know about the child's location

7. BEHAVIOUR

RC

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

Parents first gives the location for geofencing and then can be accessed anywhere.

solar panels, reading about a more efficient solution in the news.

Parents of the children's friend

happy and feel peace about their children.

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour

A smartwatch which only detects location of the child micromised version

8. CHANNELS of BEHAVIOUR

1. ONLINE

What kind of actions do customers take online? Extract online channels from #7

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

> 1. Secondly, the details of the child must be entered online 2. First buys the gadget from the store



What triggers customers to act? i.e. seeing their neighbour installing

4. EMOTIONS: BEFORE / AFTER

How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control -use it in your communication strategy & design.

The parents are very much