

ProjectDevelopmentPhase

Deliveryof Sprint -2

Date	31st OCTOBER 2022
TeamID	PNT2022TMID20787
ProjectName	AI-based discourse for Banking Industry

Creating Saving Account Action

Create a saving accounting IBM Watson. Create new **Action** Saving.

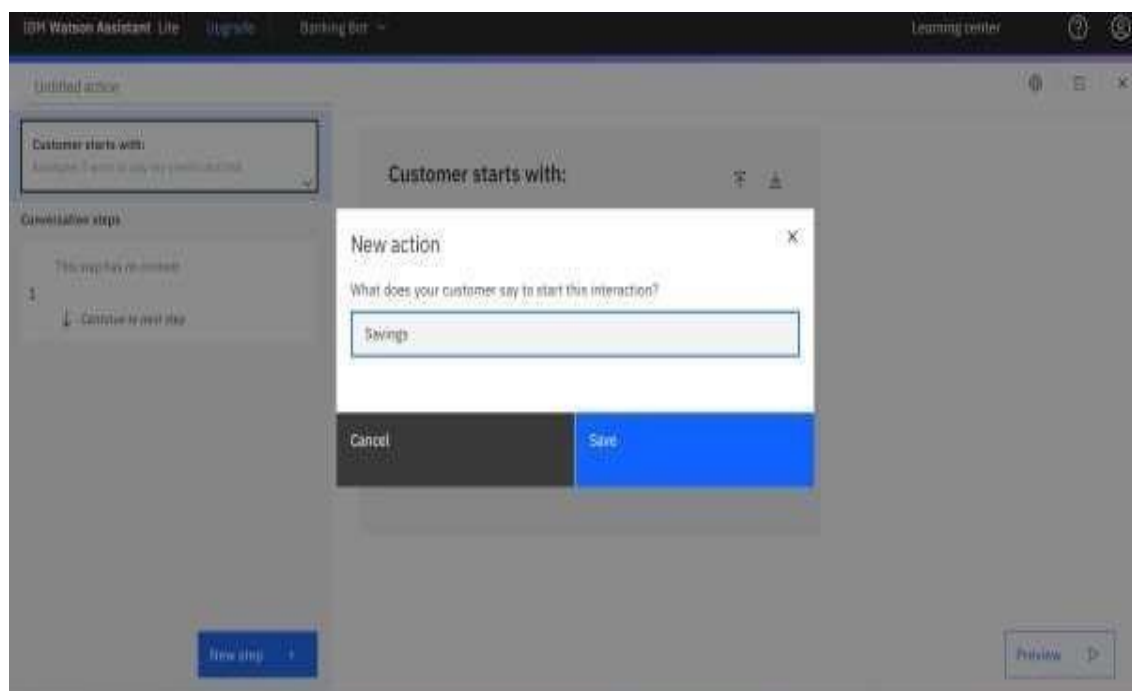


New action

What does your customer say to start this interaction?

Savings

Cancel Save



IBM Watson Assistant Life Upgrade Banking bot Learning center

Unified action

Customer starts with

Conversational steps

New action

What does your customer say to start this interaction?

Savings

Cancel Save

New step Preview

Add steps in savings action.

Savings

Customer starts with:
Savings

Conversation steps:

Which type of savings account do you want to create?

1. Regular savings... Kids saving A... + 2

Continue to next step

1. is Regular savings Account

2. Great! Please take the following documents and head towards the nearest branch. I...

Get in action: End

1. is Kids saving Account

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action. Total: 2

Enter a phrase

Savings account

Savings

Preview

Creating Current Account Action

Create a new **Action** Current for the current account action.

IBM Watson Assistant | Log | Upgrade | Banking Bot | Learning center

Current action

Customer starts with:
Examples: I want to pay the credit card bill

Conversation steps:

This step has no content

1. Continue to next step

New step +

Customer starts with:

What does your customer say to start this interaction?

Current

Cancel Save

Preview

Add steps in savings action.

IBM Watson Assistant Lite Upgrade Banking Bot Learning center

Current

Customer starts with:
Current

Conversation steps

What's your company type?

1.

Partnership

Partnership

Continue to next step

2.

Partnership

Please take the following Documents and approach the closest branch. 1. Income Tax...

Get to action: End

3.

Partnership

New step

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Current

Preview