Ideation Phase Define the Problem Statements

Date	19 September 2022		
Team ID	PNT2022TMID51031		
Project Name	Project – Global Sales Data Analytics		
Maximum Marks	2 Marks		

Reference:

https://miro.com/welcomeonboard/ekw1SUFpbTl0dkc1azRoT1BQUFE4VHozZzJTWW51eFd VbGF3SWVzTllGWHFBSWZsRlZHQzVZUUhzc2Nzc1lGWnwzNDU4NzY0NTM1NTAyMTc2MzA3 fDI=?share link id=28526910290

Example:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	customer	Reach nearby shopping mall	The shop was close	The shop didn't mention the timings	furious
PS-2	customer	Raise a query about the delivery	Not responding by the customer support team	The customer support employee is outstation	enraged