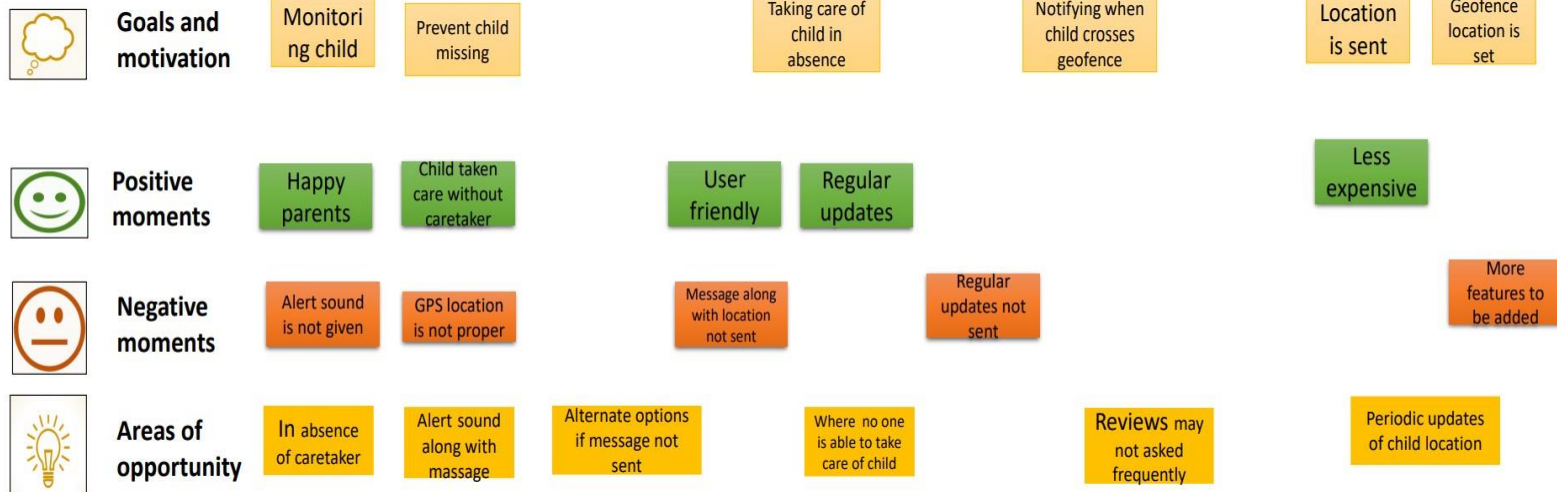


# CUSTOMER JOURNEY


Date:17-10-2022

Team ID: PNT2022TMID53923

Topic: IoT Based safety gadget for child safety monitoring and notifications.




**Scenario:**  
Monitoring child location

  
**Entice**  
How child location is monitored?

  
**Enter**  
How message is been notified to user?

  
**Engage**  
In the core moments in the process, what happens?

  
**Exit**  
What do people typically experience as the process finishes?

  
**Extend**  
What happens after the experience is over?



**Steps**

Create a web application

Parent can create geofence

Check whether child is inside geofence

Updating of child location

Location of child sent periodically

Review of application

Alert parents



**Interaction**

Interacting with child

Guiding child

Setting geofence

Regular updates

Parent needs are met

Regular monitoring

Geofence need to be set

Connection terminated when gps is off