Customer Journey Map

Stage	USER ENTRY	PREDICTING CKD	OUTPUT
INTERACTIONS	Enter the value of the features	perform certain operations	user can see the result whether disease is there or not
GOALS	Input the correct values in correct fileds	give the input to the model to predict	To check whether a person has ckd or not
POSITIVE COMMENTS	well defined user interface	there is no lag in processing / .result generation is faster	result is understandable
NEGATIVE COMMENTS	Requires experts for handling the software / Only some formats	It is very much time-consuming ✔	Result is not completely accurate