1. CUSTOMER SEGMENT(S)

channels

CS

6. CUSTOMER CONSTRAINTS

5. AVAILABLE SOLUTIONS

AS

Explore AS, differentiate

Hiring a tutor/joining an institute for learning sign language.

Hearing aid devices for partial deafness.

Deaf-mute people who don't Improper funds and technology have proper communication setup for enabling accessibility

2. PROBLEMS

J&P

9. PROBLEM ROOT CAUSE

RC

7. BEHAVIOUR

BE

- Communication between a deaf-mute person and a normal person.
- Learning abstract concepts which may involve auditory perception.

- Noise pollution induces partial deafness by decreasing the ear sensitivity.
- Deaf by birth.
- Damaged larynx due to injuries.



- Aggression due to incomprehension of the senses.
- Seclusion due to uncommon playing field.

3. TRIGGERS



Unable to communicate basic necessities to others

4. EMOTIONS: BEFORE / AFTER EM Before: Uncomfortable feeling on not being able to act on the trigger After: Sense of satisfaction

10. YOUR SOLUTION



To develop an app which converts sign language into voice and text to inform authorities as well as convert speech into sign language for the deaf and mute using Convolution neural network.

8.CHANNELS OF BEHAVIOUR



Extract online & offline CH of BE

1.ONLINE

Usage of vulgar language in public forums

8.2 OFFLINE

Throwing a tantrum



