

Ideation Phase
Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID27908
Project Name	Industry-specific intelligent fire management system
Maximum Marks	2 Marks

Customer Problem Statement :

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	An Industry Manager	Find the best solution to detect and prevent fire	I am confused in choosing the solution	Its difficult to figure out the cheap and best solution	Stressed and Confused
PS-2	An industry employee	Prevent the detect any flame or gas leakage	I am unaware about any implementation	I can't find a good guide	Frightened and dejected
PS-3	An industry higher official	Protect my employees and machines from damage	I am unaware about to which preventive measures to be taken	I am not getting proper information	Anxious and demented
PS-4	Industry finance team	Find cheapest solution	I am not clear which company offers the system in cheap rate	I can't find any Trustable organizations to guide	Trepidatious and depressed