

## Project Design Phase-II Data Flow Diagram & User Stories

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Team ID	PNT2022TMID01145
Project Name	AI Discourse for Banking Industry
Maximum Marks	4 Marks

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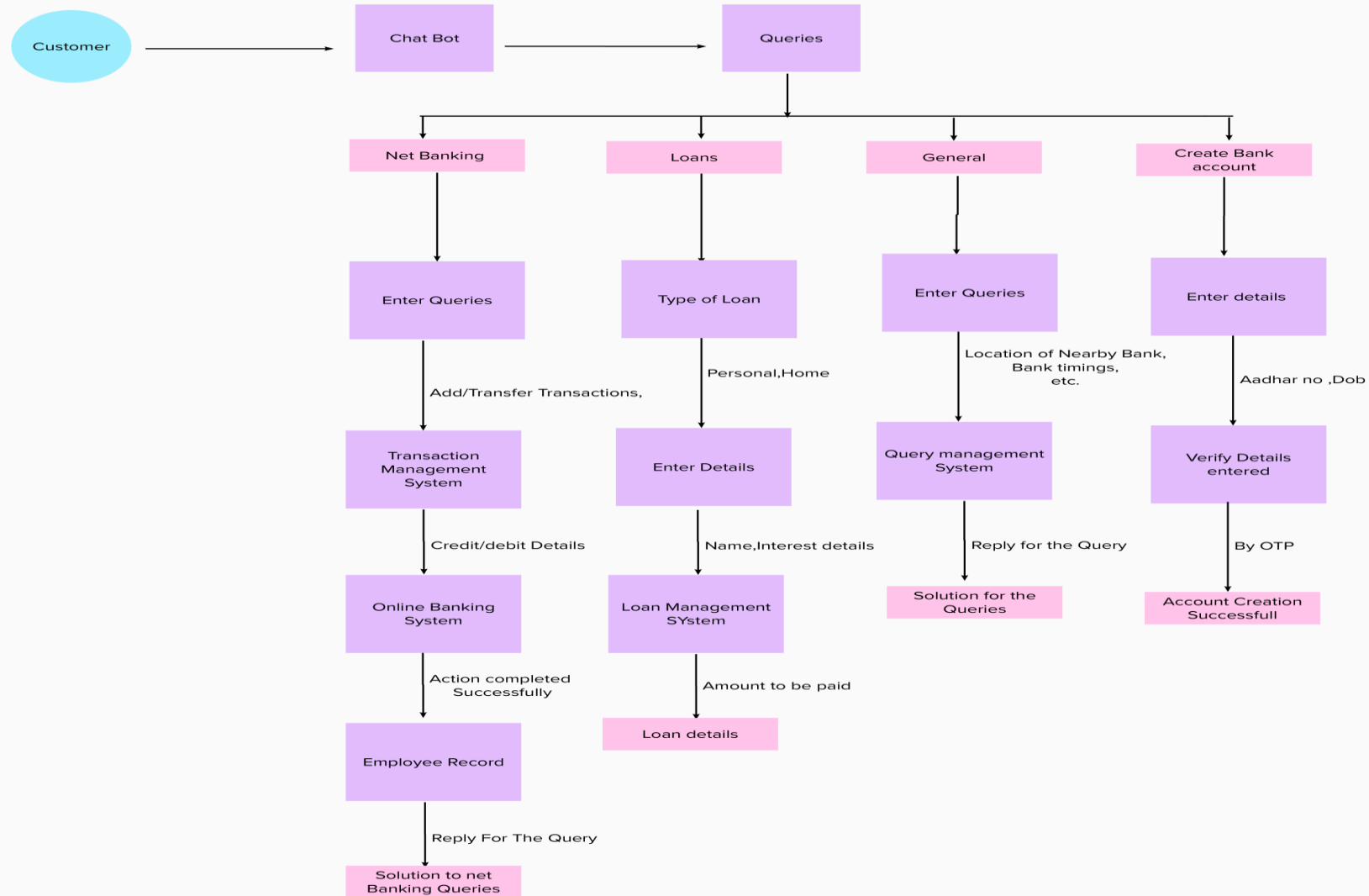
### Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

### Example:Basic Dfd of CHAT BOT



## DFD Level 1 (Industry Standard)



Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile/Web) User	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	Medium	Sprint-1
	Login	USN-3	As a user, I can log into the application by entering email & password	I can access my account / dashboard.	High	Sprint-1
	Dashboard	USN -4	As a user, I can get the application completion status and files to be required to create the account.	I can receive information regarding the types of files to create an account,	Medium	Sprint-2
	Account Creation	USN-5	As a user, I want to know about the terms and conditions offered by this bank to open an account.	I can receive information regarding the terms and conditions offered by the bank.	Medium	Sprint-3
		USN-6	As a user,I want to about the types of accounts offered by the bank,	I can receive information regarding the types of accounts offered by the bank.	High	Sprint-2
	Existing User Support	USN-7	As a user, I want to get details on procedure to shift the branches	I can receive information regarding shifting of branches.	High	Sprint-3
		USN-8	As a user, I want to get details on procedure on change of ownership	I can receive information regarding change of ownership.	Medium	Sprint-4
		USN-9	As a user, I want to know about the security actions of this bank..	I can receive information about the security actions of the bank.	Medium	Sprint-3
	Loan Account Related Actions	USN-10	As a user, I want tto know about the Type of Loans & know the information on choosing an essential loan scheme	I can clear my queries regarding types of loan& schemes offered by the bank.	High	Sprint-2
		USN-11	As a user, I can check the Status of Loan for my Loan Accounts	I can receive the loan status of my loan account	High	Sprint-2

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
	Net Banking Related Actions	USN-12	As a user, I want to get the Procedure to check the Balance of my bank account	I can receive the bank balance status of my account	Medium	Sprint-4
		USN-13	As a user, I want to get the procedure /details for UPI linkage to Bank account.		Medium	Sprint-3
		USN-14	As a user, I want to get transaction successful status after the completion of the transaction.	I can receive the transaction succesfull status.	High	Sprint-3
	General query support	USN-15	As a user,I want to know the Helpline number of the bank to which my bank account is linked.	I can receive the helpline number of the bank,	High	Sprint-4
		USN-16	As a user,I want to know the Mail id of the Customer Care Executive.	I can receive the mail id of the customer care.	Medium	Sprint-4
Administrator		USN-17	As an admin, I can change responses to queries and modify them as and when needed.	I can modify responses of the chatbot	Medium	Sprint-1
		USN-18	As an admin, I can added more options to queries and add new options as new features get added.	I can add more options and queries into the chatbot	Medium	Sprint-1