

TOP 3 IDEAS

Domain Name	Banking And Finance
Project Name	AI based discourse for Banking Industry
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Chat Bot For Banking and Finance :

Chatbot is a useful application for many organisations and for the customers. Interactions and queries can be made easy with the help of chatbot. It saves time and our accessible remotely from any corner of the world.

Some of the current use cases of Chatbot in Banking are:
Availability 24/7, Quick Query response, Saves Money and so on.

Banking chatbots are emerging as the preferred customer support platform. It is useful for financial service providers because they facilitate a 2-way communication with machines using natural language commands. As per the latest data, close to 70% of customers prefer contextual conversations with chatbots. Since they can find answers to their questions much faster and the interactions are much more seamless, they would always pick bots over agents.

IDEA 1: Accepting Different Language.

Most of the chatbot we are using our made in a single language. People living in a particular region can now access the chatbot with their own language. Options are enabled to choose between the languages. This helps to solve Language related problems and lead the way to smoother communication.

IDEA 2: Change of themes.

Customers now can have the flexibility to change the themes present and providing a user friendly experience. They can be able to modify the size of the text as well as icons if necessary or even the modes like dark or light mode.

IDEA 3: Full Screen Window

Customers can now view the chatbot in a full screen window which solves the miniaturization effect. Words are visible clearly and in a large font. Distraction are avoided in a full screen window as these wont make users to lose focus.