1.CUSTOMERSEGMENTS <mark>CS</mark>	6.CUSTOMERCONSTRAINTSCC	5.AVAILABLESOLUTIONS <mark>AS</mark>
 DiabeticPatients. Personwhohasissuesrelatedtokidneydisease. MedicalProfessionals. 	 Notgetting100%accuracywhichcreatesfearor agitation. Lackofawarenessofhowtousethetechnologies. Networkconnectivity. Delayingettingresults. 	 Avoidproductswithaddedsalt.Lowertheamountofsodiumintakeint hefoods. Controlthebloodpressurelevel. Adapttonewlifestyle.

2.JOBS-TO-BE-DONE/PROBLEMS <mark>J&P</mark>	9.PROBLEMROOTCAUSE <mark>RC</mark>	7.BEHAVIOUR <mark>BE</mark>
 Creationofsimpleuserinterfaceforthe customers. Provide a virtual room to allow patients communicate withthemedicalprofessionals. Ensuringthewebsiteisresponsiveinthe longrun. 	 Diabetes and High Blood pressure are the main cause of chronickidneydisease. Beinglethargictotakeregularcheckupontheir health. 	 The proposed final system will take test results as theparameters (or) features for prediction. It is then trainedusing machine learning algorithms which predictswhetherthepatienthasdiseaseor not. Easierandfasteraccessofsystem.

3.TRIGGERSTR	10.OURSOLUTION <mark>SL</mark>	8.CHANNELSofBEHAVIOURCH
 Some people will experience nausea, vomiting, loss ofappetite, fatigue and decreased mental sharpness. This insists them to go to hospital. Prolongedbackpain and itchyskin. 	 Identify chronic kidney disease using machine learningtechniques which wouldhelp in facilitatingthewholeprocessthantakingmanualtests. The cost of the treat mentwould be reduced and also prevent the loss of life. Ensuring the true rate of prediction. Providing preventive measures for those who are pronetokidney disease. 	Patientsprovidingappropriatetestresultstobeenteredintheweba pplication. Identify Strong
4.EMOTIONS:BEFORE/AFTER Before : Anxiety, Depressed, Frustration After : Peaceand Self-Awareness		Patientsvisitthelaboratorieswheretheirdetailswould be entered in the web application to display theaccurateresultsofprediction.