	1. CUSTOMER SEGMENT(S)  Web users are mainly persons who purchase products through online payment or makeonline transactions.	6. CUSTOMER CONSTRAINTS  No breakdown of server connections and full permission to scan the transaction process.	Use multi-factor authentication to secure your accounts. Some accounts supply more security by needing two or more credentials to log in. Multi-factor authentication is one of the available solutions.
	2. JOBS-TO-BE-DONE/PROBLEMS  To keep the user's data and transactions protected from phishing sites and attackers.	Poor network authentication or use of traditional encryption techniques. Fooling customers by spoofing original websites.	7. BEHAVIOUR  Directly related: finds the user-friendly Web phishing detection application  Indirectly related: permission to access the whole transaction process and server connectivity
Identify strong TR & EM	3. TRIGGERS  If web phishing detection is implemented successfully, it makes other users and shopping sites prefer our application for payments and transactions.  4. EMOTIONS: BEFORE / AFTER  EM  Before: getting cheated by phishing websites. After: data confidentiality and secure transactions.	10. YOUR SOLUTION  1. Create a web application or web page to get the active URL as input.  2. Extract URL contents and test the model using a data mining algorithm and predict. If the website is hacked one sends an alert message and stores it in blacklisted URLs orelse continues the transaction process.  3. Prediction is more accurate.	8. CHANNELS of BEHAVIOUR  Online: Inputs the active URL and extract thedetails for prediction.  Offline: Stores the detected phishing sites toa Blacklisted URL.