TEST CASES

1. Defect Analysis

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	0	0	2	1	3
Duplicate	0	0	0	0	0
External	0	0	0	0	0
Fixed	0	0	2	1	3
Not Reproduced	0	0	0	0	0
Skipped	0	0	0	0	0
Won't Fix	0	0	0	0	0
Totals		0	2	2	6

2. Test Case Analysis

Section	Total Cases	Not Tested	Fail	Pass
Print Engine	0	0	0	0
Client Application	25	0	0	25
Security	0	0	0	0
Outsource Shipping	0	0	0	0
Exception Reporting	0	0	0	0
Final Report Output	25	0	0	25
Version Control	0	0	0	0

UAE TESTING

Test case ID	Feature Type	Component	Test Scenario	Pre-Requisite	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Comments	TC for Automation Y/N	BUG ID	Executed By
Chatbot_TC_001	UI	Home-Page	Verify user is able to see the chatbot icon when website is launched	None	1.Enter URL and click go 2.Click on chatbot icon 3.Verify chatbot is displayed or not	URL link	Chatbot site is able to be viewed by user	Working as expected	Pass	Nil	N	—	MONISHA J
Chatbot_TC_002	Functional	Home-Page	Verify the statements in chatbot icon popup	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window	User query	User is able to interact with chatbot easily	Working as expected	Pass	Nil	N	—	MONISHA J
Chatbot_TC_003	Functional	Homepage	Verify user is able to see the greeting from chatbot "Hi! I'm a Banking Bot. How can I help you today? Banking Enquiry Loan"	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter	User query	Chatbot is able to provide instant replies for user queries	Working as expected	Pass	Nil	N	—	MONISHA J
Chatbot_TC_004	Functional	Chatbot	Verify chatbot is able to provide options for user to choose various choices	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 4.Press enter	User query	Chatbot is able to provide options for user to choose various choices	Working as expected	Pass	Nil	N	—	MONISHA J
Savings_TC_001	UI	Chatbot	Verify user is able to select type of savings account	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 4.Select the desired option	User query	User is able to select type of savings account	Working as expected	Pass	Nil	N	—	MONISHA J
Savings_TC_002	Functional	Chatbot	Verify user is able to know the procedure to create savings account for selected type	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 5.Select the desired option	User query	User is able to know the steps to create savings account for selected type	Working as expected	Pass	Nil	N	—	AIRNAA S
Savings_TC_003	Functional	Chatbot	Verify user is check the minimum balance	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 6.Select the desired option	User query	User is able to check the minimum balance	Working as expected		Nil	N	—	AIRNAA S
Savings_TC_004	Functional	Chatbot	Verify user is able to find interest rate	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 7.Select the desired option	User query	User is able to find interest rate	Working as expected	Pass	Nil	N	—	AIRNAA S
Current_TC_001	UI	Chatbot	Verify user is able to select type of company	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 8.Select the desired option	User query	User is able to select type of company	Working as expected	Pass	Nil	N	—	AIRNAA S
Current_TC_002	Functional	Chatbot	Verify user is able to know the procedure to create current account for selected type	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 9.Select the desired option	User query	User is able to know the steps to create current account for selected type	Working as expected	Pass	Nil	N	—	AIRNAA S
Current_TC_003	Functional	Chatbot	Verify user is able to know about zero balance current account	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 10.Select the desired option	User query	User is able to know about zero balance current account	Working as expected	Pass	Nil	N	—	AIRNAA S
Current_TC_004	Functional	Chatbot	Verify user is able to choose options for selecting type of available loan scheme	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter	User query	User is able to know the procedure to close current account	Working as expected	Pass	Nil	N	—	AIRNAA S
Loan_TC_001	UI	Chatbot	Verify user is able to know about available loan accounts	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 12.Select the desired option	User query	User is able to choose option to select type of available loan scheme	Working as expected	Pass	Nil	N	—	DINESHKUMAR M
Loan_TC_002	Functional	Chatbot	Verify user is able to check the loan status	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 13.Select the desired option	User query	User is able to know about available loan accounts	Working as expected	Pass	Nil	N	—	DINESHKUMAR M
Loan_TC_003	Functional	Chatbot	Verify user is able to know about joint loan	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 14.Select the desired option	User query	User is able to check the loan status	Working as expected	Pass	Nil	N	—	DINESHKUMAR M
Loan_TC_004	Functional	Chatbot	Verify user is able to know about bank working days	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter	User query	User is able to know about joint loan	Working as expected	Pass	Nil	N	—	DINESHKUMAR M
General_TC_001	Functional	Chatbot	Verify user is able to know about list of branches	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter	User query	User is able to know about bank working days	Working as expected	Pass	Nil	N	—	NOKULRAJ S
General_TC_002	Functional	Chatbot	Verify user is able to find the nearest branch	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 17.Select the desired option	User query	User is able to know about list of branches	Working as expected	Pass	Nil	N	—	NOKULRAJ S
General_TC_003	Functional	Chatbot	Verify user is able to know about storage locker facility	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter	User query	User is able to find the nearest branch	Working as expected	Pass	Nil	N	—	NOKULRAJ S
General_TC_004	Functional	Chatbot	Verify user is able to know about currency conversion facility	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window	User query	User is able to know about currency conversion facility	Working as expected	Pass	Nil	N	—	NOKULRAJ S
Netbank_TC_001	Functional	Chatbot	Verify user is able to know the procedure to login netbanking account	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 20.Select the desired option	User query	User is able to know the steps to login netbanking account	Working as expected	Pass	Nil	N	—	NOKULRAJ S
Netbank_TC_002	Functional	Chatbot	Verify user is able to know the procedure to change netbanking password	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 21.Select the desired option	User query	User is able to know the steps to change netbanking password	Working as expected	Pass	Nil	N	—	NOKULRAJ S
Netbank_TC_003	UI	Chatbot	Verify user is able to choose option for selecting type of fund transfer	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 22.Select the desired option	User query	User is able to choose option for selecting type of fund transfer	Working as expected	Pass	Nil	N	—	NOKULRAJ S
Netbank_TC_004	Functional	Chatbot	Verify user is able to know about daily transaction limit	Chatbot is accessible	1.Click on chatbot icon 2.Type the query in the chat window 3.Press enter 23.Select the desired option	User query	User is able to know about daily transaction limit	Working as expected	Pass	Nil	N	—	NOKULRAJ S