

Team ID	PNT2022TMID12391
Project Name	AI Based Discourse for Banking Industry
Topic	Loan queries

IBM Watson Assistant
Lite
Upgrade
Banking bot
Learning center

Loan

Customer starts with:  
Loan

Conversation steps

2 is Education loan

1 Please approach the bank with the following documents.

Go to action: End

what type of loan are you looking for ?

2 Topup loan Education loan + 3

Continue to next step

2 is House loan

3 To be eligible for a house loan please contact our bank service with all existing loan details.

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.  
The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this Total: 6

Enter a phrase

How can I apply loan?

About loan

Loan

Preview

Type here to search
Rain coming
11:55 AM 11/11/2022

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Loan processing

Doubts about Loan terminologies

I want to apply for a loan

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