

Team ID	PNT2022TMID12391
Project Name	AI Based Discourse for Banking Industry
Topic	Net Banking

IBM Watson Assistant Lite
Upgrade
Banking bot
Learning center

Net banking

Customer starts with:  
*Procedure to net banking*

Conversation steps

3 is What happens if I cha...  
Please update your new mobile number by contacting us through 0422-987654.  
Go to action: End

3 is Is there any limit for ...  
NO  
Go to action: End

What queries do you have regarding Netbanking?  
Facing errors... What happen... + 4

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.  
The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 7

To help out with net banking  
net banking  
Online Banking Details

Preview ▶

Type here to search
Rain coming
12:06 PM 11/11/2022

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Go to action: End

3 is How do I register for Netbanking?  
Please download and fill up the net banking request form and submit it to your home...  
Go to action: End

3 is What are the features of Netbanking?  
1)Check the account statement online.  
Go to action: End

3 is Facing errors in Net Banking  
Please contact our customer care executive or approach the closest branch.  
Go to action: End

New step +

Customer starts with:

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Help me out in netbanking  
Issues in netbanking  
Procedure to net banking

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