

Chatbot Creation

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4. Create a chatbot (Watson Assistant)

Link:

https://ausyd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F2a0d32586ac743c88d171604f624c714%3A4fd73f2a-8793-421-ab2c-1cc826e989e7%3A%3A/assistants/2ebbae1f-7597-44f7880d2e16edda60a9/actions/actions/custom/edit/action_21701#step_639

The screenshot displays the IBM Watson Assistant interface for a chatbot named "Hospital". The top navigation bar includes "IBM Watson Assistant Lite", "Upgrade", "Hospital", and "Learning center".

Conversation steps (left sidebar):

- Customer starts with: Hospital
- Step 1: "Hello! How can I help You" (Trigger: "I had a query", Action: "query", +1)
- Step 2: "Yes, please May I know you query" (Trigger: "locations", "branches")
- Step 3: "There are 12 branches in Tamil Nadu" (Trigger: "location")
- Step 4: "The Location is near SA Engineering college chennai" (Trigger: "locations")

Main workspace (center):

- Step 1 is taken without conditions
- Assistant says: "Hello! How can I help You"
- Buttons: "I need a help", "I had a query", "query"
- Buttons: "Edit response", "Edit validation"
- And then: "Continue to next step"

Preview window (right):

- Greet customer [default]
- Welcome, how can I assist you?
- Input: "hi"
- Did you mean: School, Hospital, None of the above
- Output: "Hospital"
- Hospital recognized
- Hello! How can I help You
- Input: "I need a help", "I had a query", "query"
- Output: "I had a query"
- Use the up arrow for prior messages

IBM Watson Assistant LiteUpgradeHospital

Learning center

Hospital

Customer starts with:
Hospital

Conversation steps

1

Hello! How can I help You

I had a queryquery+1

Continue to next step

2

Yes, please May I know you query

locationsbranches

Continue to next step

2 == branches

There are 12 branches in Tamil Nadu

location

Continue to next step

2 == locations

The Location is near SA Engineering college chennai

New step +

Step 1 is takenwithout conditions

Assistant says

Hello! How can I help You

I need a helpI had a queryquery

Edit responseEdit validation

And then

Continue to next step

Preview

Yes, please May I know you query

brancheslocations

branches

There are 12 branches in Tamil Nadu

location

location

The Location is near SA Engineering college chennai

Ok! Thank You

Use the up arrow for prior messages

IBM Watson Assistant LiteUpgradeHospital

Learning center

Hospital

Customer starts with:
Hospital

Conversation steps

1

Hello! How can I help You

I had a queryquery+1

Continue to next step

2

Yes, please May I know you query

locationsbranches

Continue to next step

2 == branches

There are 12 branches in Tamil Nadu

location

Continue to next step

2 == locations

The Location is near SA Engineering college chennai

New step +

Step 1 is takenwithout conditions

Assistant says

Hello! How can I help You

I need a helpI had a queryquery

Edit responseEdit validation

And then

Continue to next step

Preview

There are 12 branches in Tamil Nadu

location

location

The Location is near SA Engineering college chennai

Ok! Thank You

Ok! Thank You

Hospital recognized

Action complete

Type something...