

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID35538
Project Name	Project - Visualising and Predicting Heart Diseases With an Interactive Dash Board
Maximum Marks	2 Marks

Customer Problem Statement Template:

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

I am	Describe customer with 3-4 key characteristics - <i>who are they?</i>	Describe the customer and their attributes here
I'm trying to	List their outcome or "job" the care about - <i>what are they trying to achieve?</i>	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way - <i>what bothers them most?</i>	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists - <i>what needs to be solved?</i>	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view - <i>how does it impact them emotionally?</i>	Describe the emotions the result from experiencing the problems or barriers

List of Problem Statements:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A Sanitary Worker	Find good hospitals and diet for my heart disease	I couldn't find a trustable app	Each one prescribing their own hospitals where they get commissions	Annoying
PS-2	A Factory Worker	Find whether I have heart disease	I could not get the results correctly	There may be many bugs in the machine	Frustrated