CUSTOMER CARE REGISTRY

> ## PROJECT PLANNING

TEAM ID: PNT2022TMID10745

TEAM MEMBERS:

Gayathri JD

Logapriya P

Chitra D

Logitha K

PROJECT PLANNING

Product Backlog and Sprint Schedule

To design a product backlog and sprint schedule, use the table below.

Sprint	Functional Requirement	User Story Number	Task	Story Points	Priority	Team Members
Sprint-1	User Panel	USN-1	In order to access the website's features, the customer must first log in.	20	High	LOGAPRIYA P LOGITHA K
Sprint-2	Admin panel	USN-2	The administrator's job is to monitor the database's functionality and keep track of everything that consumers are getting to serve.	20	High	CHITRA D GAYATHRI JD
Sprint-3	Chat Bot	USN-3	The customer can speak with the chatbot directly to inquire about the services. Obtain suggestions based on the identity data.	20	High	CHITRA D LOGAPRIYA P
Sprint-4	final delivery	USN-4	Application deployment and server containers for apps. Make the necessary data, then submit the form.	20	High	LOGITHA K GAYATHRI JD

Project Tracker, Velocity & Burndown Chart:

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	26 Oct 2022	31 Oct 2022		31 Oct 2022
Sprint-2	20	6 Days	2 Nov 2022	7 Nov 2022		7 Nov 2022
Sprint-3	20	6 Days	9 Nov 2022	14 Nov 2022		14 Nov 2022
Sprint-4	20	6 Days	16 Nov 2022	21 Nov 2022		21 Nov 2022

Velocity:

Consider a scenario in which the sprint will last 10 days and the team's velocity is 20. Let's determine the group's average velocity (AV) for each iteration.

$$\text{Average Velocity} = \frac{\text{Sprint Duration}}{\text{Velocity}} = 20/10 = 2$$

BURNDOWN CHART

	OCT	OCT	OCT	OCT	NOV	NOV	NOV
	2 3 4 5 6 7 8 9	10 11 12 13 14 15 16	17 18 19 20 21 22 23	24 25 26 27 28 29 30	31 1 2 3 4 5 6	7 8 9 10 11 12 13	14 15 16 17 18 19 20 21

Sprints

RS-1	CREATING REGISTER/LOGIN PAGE
RS-2	HOME PAGE OF CUSTOMER CARE REGISTRY
RS-3	CREATING AGENT LOOKUP PAGE
RS-4	CREATING DATABASE FOR AGENT AND CUSTOM...
RS-5	COMPLETING THE USER PANEL
RS-6	CREATING UI FOR ADMIN PANEL
RS-7	CREATING DATABASE CONNECTION FOR USER P...
RS-9	CREATING CHATBOT FOR APPLICATION
RS-10	ADDING FEATURES OF CHATBOT
RS-11	INTEGRATE CHATBOT WITH WEBSITE
RS-12	COMPLETING CHATBOT
RS-13	TESTING & DEBUGGING THE APPLICATION
RS-14	CONTAINERS THE APPLICATIONS
RS-15	DEPLOY THE APPLICATION