

Project Design Phase-I Solution Architecture

Date	20 October 2022
Team ID	PNT2022TMID10745
Project Name	Customer Care Registry
Maximum Marks	4 Marks

Solution Architecture:

The process of bridging the gap between business issues and technological solutions, known as solution architecture, is intricate and has numerous sub-processes. The objectives of the project:

- Find the best technological solution to address current company issues.
- Stakeholders in the project should be informed on the software's structure, traits, behavior, and other features. Define features, development phases, and solution requirements.
- Give details on how the solution is to be defined, managed, and delivered.

Solution Architecture Diagram:

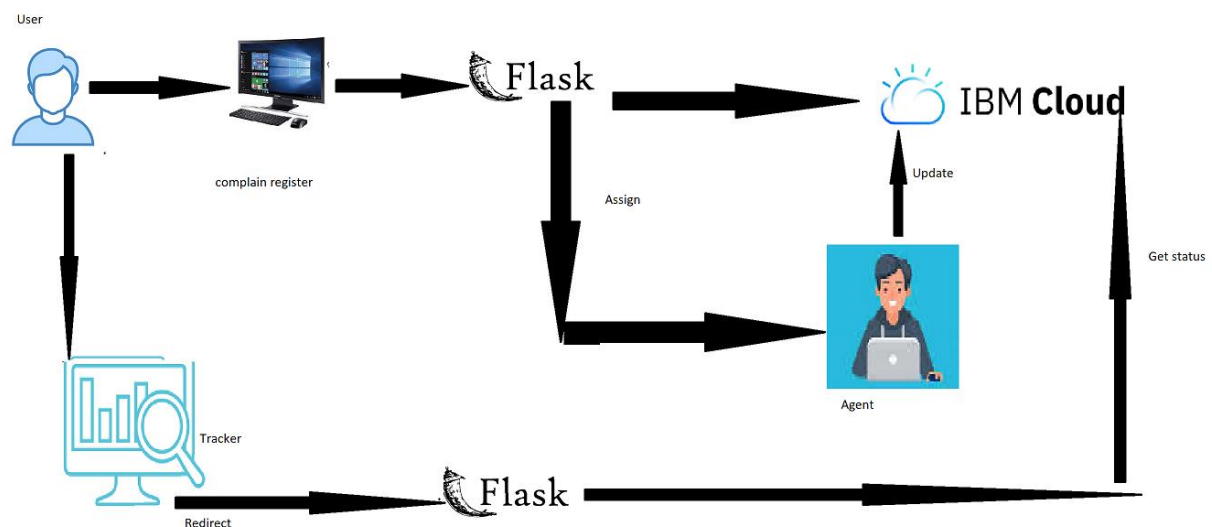


Figure 1: Architecture