

Customer Journey Map

	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5
OBJECTIVES	Write an aim and strategies.	Gas Leakage Monitoring and Alerting System helps to detect gas leakage, neutralizes it and prevents the explosion.	The system works under sensors interfaced with microcontroller that alerts in the presence of leakage of gas.	This system also involves in identifying the type of gas leaked and indicates if any hazardous gas being detected.	An alarm management system represents the series of actions that a system performs in event of gas leakage.
NEEDS	Write the needs that are to be met.	Prevention from fire.	Detection of harmful gases.	Continuous measurement of oxygen level.	Alerts when detecting harmful gases.
FEELINGS	Write an emotion that you expect the most from the customers.	Feel happy and satisfied about this system.	Should be embrassed on the solution.	Satisfied.	Supports by giving feedbacks and encourages it.
BARRIERS	Write the challenges and obstacles to your objective.	Higher officials.	Commercial companies.	The gases are toxic ad may even cause death if consumed in larger quantities.	Avoid the gaseous blasts in all areas.